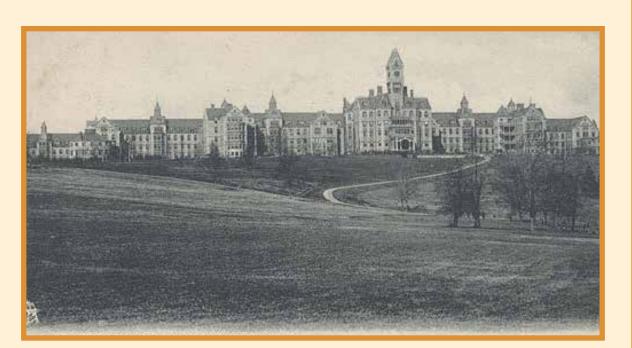
#### Early Years of Massachusetts Programs



The Worcester Lunatic Asylum, the first of its kind in the state, opened in 1833. It closed in 1991.



The Barre House for Idiots in Western Massachusetts undated.



State Training School in Templeton circa 1930s.



Chapter 638 mandates for closure of state reform schools

> Federal government begins to pay 75% of the costs of social services for welfare recipients. Other efforts include:

Aid to Families with Department Children plus Aid to the Aged, Blind and Disabled Programs

Community Mental Health Act

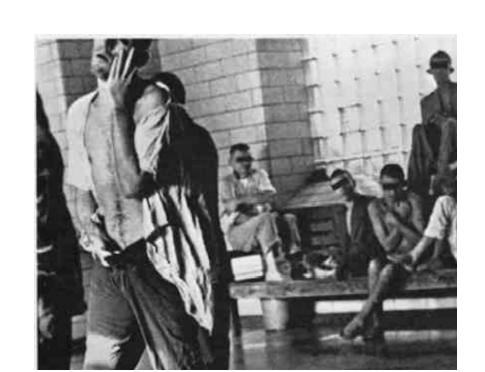
**Economic Opportunities Act** 

Older American Act, Medicare and Medicaid, Chapter 766 and Federal Special Education Act

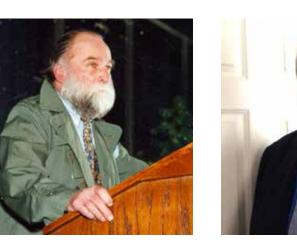
Department of Youth Services founded

> Jerome (Jerry) Miller closes Massachusetts' reform schools. Highly regarded as premier event for juvenile justice services

Belchertown consent decree issued, followed by consent decrees for Monson, Fernald, Wrentham and Dever State Schools and for Northampton State Hospital. Spurred growth of community-based services



Gerry Wright (left), the Council's founder and first president, and Doug Baird, its first executive director



First Providers' Council convention fills Hayden Hall at BU with keynote speaker Governor Michael Dukakis

Council starts efforts to organize public policy and negotiating committees

1960

1970

1973

1976

1799

1969

1971

1975

Massachusetts Council of Human

Services Providers, Inc. is founded

1978

Founded in 1799. The Home for Little Wanderers becomes the nation's oldest child welfare agency



Pine Street Inn first opens its doors offering cots and meals to 200 men

Massachusetts Executive Office of Elder Affairs becomes one of the nation's first cabinet-level agencies responsible for elders

State budget for human services purchase-of-service system is \$25 million

Providers' Council's insurance program for members begins

Need for reliable cash flow leads to beginning of Ready Payment Program

**Executive Director** Cathy Dunham







Executive Director John McManus

1984

The Massachusetts Council of Human Services Providers begins efforts to change its nonprofit status from a 501(c)(3) to a 501(c)(4) nonprofit organization, which was completed the following year

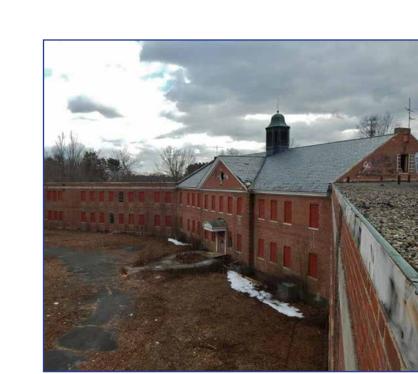
1987

Foundation, Inc. formed as a 501 (c)(3) to conduct charitable and educational programs

Human Services Providers Charitable



Between fiscal years 1984 and 1989, the Council secured nearly \$65 million in Salary Reserve Funding Having opened in 1922 as Belchertown State School for the Feeble-Minded, it closes 70 years later



First convention with exhibitors. 1,000 people attend



1995

1980

1986

1988

1990

1994

Massachusetts Department of Social Services opens its doors. Initiates rapid expansion of children's services contracts

Council leads "parity campaigns" of the 1980s

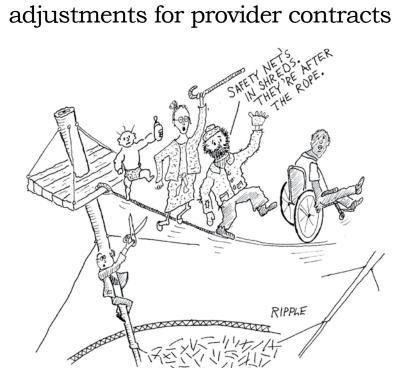
POS funding reaches \$500 million

US District Court Judge Joseph Tauro signs an order withdrawing five Massachusetts state schools for people with intellectual disabilities from federal supervision

Responsibility for developmental disabilities moves from the Department of Mental Health and is assigned to a new Department of Mental Retardation

Legislature freezes all cost-of-living

1989



Federal Americans with Disabilities Act passes

1992



Human service POS budget exceeds \$1 billion

Executive Director Boyce Slayman







President/CEO Michael Weekes



Johnathan Kozol presents at 23<sup>rd</sup> Annual Convention



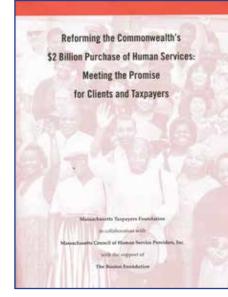


Tuition remission program begins for human services providers

Council launches CareVote campaign and voter registration drives for members



Providers' Council commissions the Massachusetts Taxpayers Foundation report — "Reforming the Commonwealth's \$2 Billion Purchase of Service System." Supports campaign for fair and adequate rates.



Dever State School, serving people with intellectual disabilities, closes

Council works with the Pioneer Institute on *Innovation Out of Crisis I* and II entitled: Making Human Services More Humane and Solutions to the Human Services Workforce Crisis

Council's Human Services Credentialing Program launches

Massachusetts Department of Early Education & Care opens



\$20 million Salary Reserve awarded

Council presses Legislature with membership and *The* Collaborative for the passage of Chapter 257

Help Wanted 2 is released by Council to define how to recruit and retain next generation of workers

Council helps lead the formation of the *The* Collaborative to advance Chapter 257

1998

2000

2002

2005

2007

1997

1999

2001

2004

2006

Council presses for Salary Reserve (FY' 97) after five-year lapse; it passes with \$14 million for direct care

workers

The Supreme Court rules in Olmstead v. L.C. that unjustified segregation for persons with disabilities constitutes discrimination in violation of the American with Disabilities Act

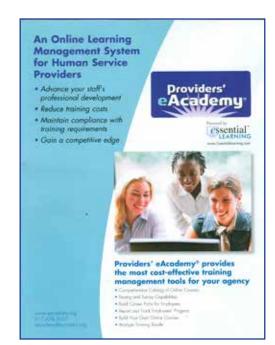
> Council issues: The State of Health Care Insurance Costs for Human Service Providers in Massachusetts — highlights the lack of adequate coverage

May Day Rally for fair and adequate funding

Record \$28 million Salary Reserve awarded



Providers' Council creates legal remedy for unfunded mandates



The Council develops Providers' eAcademy® — an online learning management system for training human service workers



U.S. District Court Judge rules on Rosie D. v. Romney to reform mental health services for children





Two Penny Project launched by Council.
Provides members with new ways to build support among the public and elected officials for value of human services

Governor Deval Patrick speaks at Annual Convention & Expo



THE CARING
FOR PROPERTY OF THE PROPERTY OF THE

Council launches The Caring Force, its grassroots advocacy initiative.

USI Insurance exhibits at annual convention



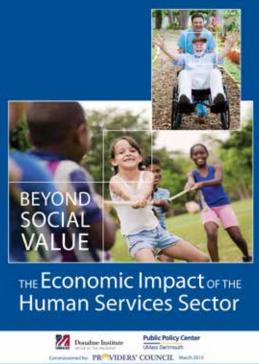
Dick Hoyt, of Team Hoyt, addresses the 2013 convention



POS budget exceeds \$2 billion

Collaborative secures major legal victory ensuring timeline for completing Chapter 257 implementation

Council releases *Beyond Social Value* to highlight sector's economic impact



Providers' eAcademy® direct service content receives accreditation from NADSP

RDI Committee holds three experiences with team from Healing Racism of Pioneer Valley

Released Who Will Care?

The Workforce Crisis in

Human Services

2009

2011

2013

2015

2017

2008

2010

2012

2014

2016

After unanimous vote by Legislature, Governor Patrick signs Chapter 257 into law



First Gubernatorial Forum — Present were: Charles Baker, Timothy Cahill, Jill Stein, Karen Holmes Ward, moderator, Deval Patrick and Michael Weekes



Council hosts its first Caring Force State House Rally, which shuts down the State House



Second Gubernatorial Forum — Present were: Charles Baker, Martha Coakley, Evan Falchuk and Jeff McCormick



Legal complaint filed to establish the failure of EOHHS to implement Chapter 257 in a timely fashion

Created *Coalition to Preserve*Nonprofit Services to fight threats to tax-exempt status, including payments in lieu of taxes

Providers' eAcademy grew to 55 member organizations and 26,000 learners who took more than 130,000 courses online

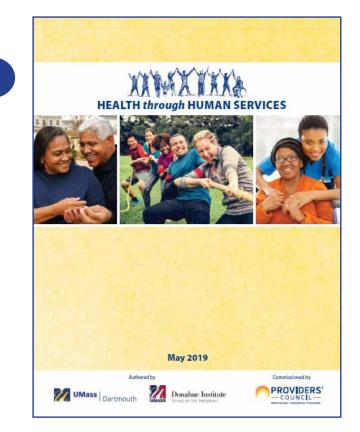




After 44 years in Boston, the Providers' Council moved to 100 Crossing Blvd. in Framingham



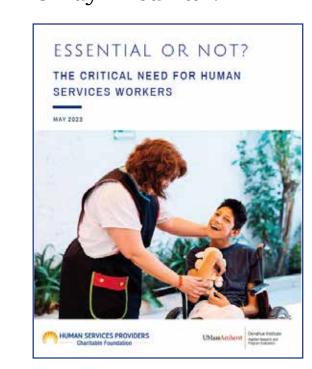
Released sixth report in a collaboration with the Donahue Institute at UMass titled Health through Human Services.



Secured \$30 million in APRA funds for human services initiatives, including student loan repayment and recruitment and retention programs

Providers' eAcademy grew to more than 100 organizations and 50,000 learners.

Released Essential or Not? The Critical Need for Human Services Workers and held a forum upon its release with EOHHS Secretary Kate Walsh and Senator Cindy Friedman.



The board honored Michael Weekes upon his retirement after more than 25 years of service to the Providers' Council and named Bill Yelenak the next President/CEO of the organization.



Secured a \$20/hour median wage for entry-level direct care workers for the first time in history.

Unveiled its new mission: Advance the interests of the human services sector and providers through advocacy, education, and engagement of diverse stakeholders for collective impact.



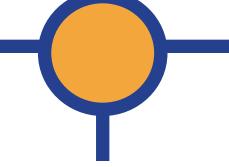
The Providers' Council began its anniversary by using the tagline Celebrating 50 Years of Impact.

2019

2021

2023

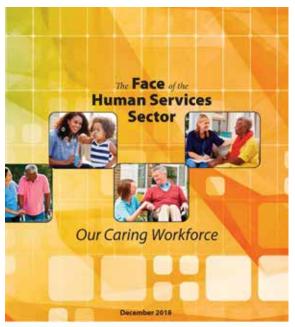
2025



2018

Expo: RISE!

Council releases *The Face* of the Human Services Sector report



Lt. Col. Consuelo Castillo Kickbusch and Gov. Charlie Baker speak to nearly 1,200 attendees at the Council's 43rd to thank human Annual Convention &

2020

Reimagined The Caring Force Rally and Advocacy Day into a #ReverseRally, where legislators and other public officials took to social media

services workers.

Moved trainings and events online in response to the COVID-19 pandemic, including the 45th Annual Convention & Expo,

SpeakUp4Equity.



2022

Advocated to secure more than \$450 million through state budget and economic development bill

Held organization's first Lt. Gov. candidate forum



Held Creating Career Pathways for BIPOC and Foreign-Born Staff panel at AMBM

2024

Completed a strategic planning process with the Council staff and board of directors, setting a roadmap through 2027.

Launched Caring Force Regional Rally series, bringing rallies to Peabody, Taunton, Framingham, Westfield and Worcester.



#### Council BOARD CHAIRS THROUGH 2025

Dan Boynton Barbara Brown Stan Connors Nancy Donnelly Bob Fazzi Hal Gibber Dafna Krouk-Gordon John Larivee

Kevin Leahy Joe Leavey Bill Lyttle Sheri McCann Sandra McCroom Greg McDermott Jackie K. Moore Nancy Munson Shaheer Mustafa Andy Pond Randal Rucker Bill Sprague





The Providers' Council board, staff and membership updated the organization's vision and mission and created a three-year strategic plan to lead it into the future.

### VISION

Building the strongest human services sector in the United States

## MISSION

Advance the interests of the human services sector and providers through advocacy, education, and engagement of diverse stakeholders for collective impact

## STRATEGIC GOALS

**Goal #1:** Enhance the impact and influence of the Providers' Council across the human services sector by implementing bolder policy and broader advocacy initiatives

**Goal #2:** Expand education, training, and learning to support member needs and leverage technology to increase impact

**Goal #3:** Improve the organization's operational efficiency and overall impact

# STRATEGIC PLAN 2025-2027

