

MEMBERSHIP MONDAY: NEEDS Center

Highlighting the NEEDS Center's Impact on the Community

This week, for Membership Monday, we are featuring The NEEDS Center, a long-standing Providers' Council member dedicated to supporting individuals with developmental disabilities in living as independently as possible. Founded in 2012, The NEEDS Center has grown to provide residential, day, home-based and school consultation services across Massachusetts and Florida.

Through person-centered supports focused on skill development, community inclusion and independence, The NEEDS Center works alongside individuals and families to help the people they support thrive in their homes, programs and communities.

Who is NEEDS Center and What do They do?

Founded in 2012 by a team with deep experience in developmental disability services, The NEEDS Center is dedicated to helping individuals build skills, increase independence and thrive in their communities. The NEEDS Center is dedicated to helping individuals build skills and live as independently as possible. The organization began providing services in 2014 and has since expanded its reach across Massachusetts and Florida. Today, The NEEDS Center operates 32 adult group residences and five day support programs, while also providing behavioral and therapeutic services for children and adults with autism and other developmental disabilities.

In 2017, The NEEDS Center expanded its work through a consulting division that provides behavioral and other supports to children in school and home settings. More recently, the organization has continued to grow its reach, including the launch of international services in 2025.

The NEEDS Center provides a range of programs and services designed to promote independence, skill development and meaningful participation in the community, including:

- Day Services: Provides opportunities for individuals to build relationships, strengthen communication and social skills, participate in their communities, explore employment and volunteer opportunities, and develop greater independence and self-advocacy.
- Residential Services: Supports individuals living in community-based residences with a person-centered approach focused on independence, communication, relationships, community inclusion, leisure skills, travel and behavioral support.
- Home-Based Therapy: Provides individualized Applied Behavior Analysis (ABA) therapy for children with Autism Spectrum Disorder (ASD) in their homes and other familiar environments. Treatment plans are tailored to each child and family and focus on developing adaptive skills and addressing challenging behaviors.
- School Consultation: Partners with school districts to provide behavioral consultation and training for administrators, educators, students and families. Services support children and adolescents with autism and other developmental, behavioral and psychiatric needs.
- International Services: Beginning in 2025, The NEEDS Center expanded its services internationally, bringing its experience supporting people with disabilities to additional communities and regions.



When did NEEDS Center join the Providers' Council and why?

The NEEDS Center has been a long-standing and active member of the Providers' Council, regularly engaging in Council programs, events and opportunities to connect with fellow human services organizations.

Through their continued involvement, The NEEDS Center has taken advantage of the Council's network and resources while remaining connected to conversations, learning opportunities and initiatives impacting the human services sector. Their ongoing participation reflects a strong commitment to collaboration, professional development and strengthening the broader provider community.



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A Voice from the NEEDS Center

At The NEEDS Center, everything we do comes back to one idea: helping and supporting the people we support to live their lives as independently as possible. And our impact reaches beyond the people we serve. Families come to us wanting to know their loved one will be safe, respected, and supported to grow. Being able to offer that peace of mind, and to see people we support thrive in their homes and programs is one of the most meaningful parts of our work.

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Looking Ahead: NEEDS Center's Continued Support to Families and Communities

The NEEDS Center is relocating its Tewksbury day program and opening a brand-new day program in Woburn, Massachusetts. The new location will provide updated environments complete with sensory rooms, dining areas, gyms, functional outdoor spaces and more. The program is being designed specifically to meet the needs of the people they support, and they look forward to opening it this winter.

Additionally, The NEEDS Center will be opening another new day program in Peabody, Massachusetts, next summer.

The NEEDS Center also recently started a professional development program for employees that provides the opportunity to earn a tuition-free master's degree in Applied Behavior Analysis. The program allows the organization to invest in its talented staff, strengthen its clinical workforce and build a sustainable pipeline of future Board Certified Behavior Analysts (BCBAs) and clinical leaders who will help support the people they serve.

Interested in learning more or getting involved? Explore the links below to learn more about NEEDS Center, their services, and upcoming opportunities to support their work and connect with the Providers' Council.

[Providers' Council](#)

[NEEDS Center](#)