

MEMBERSHIP MONDAY: Emmaus, Inc.

Highlighting Emmaus, Inc.'s Impact on the Community

At the Providers' Council, we are proud to highlight the impactful work of our members who are strengthening communities across the Commonwealth. This week, for Membership Monday, we are featuring Emmaus, Inc., a nonprofit organization dedicated to helping individuals and families experiencing homelessness rebuild their lives through shelter, housing, and supportive services.

Who is Emmaus, Inc. and What Do They Do?

Founded in 1985, Emmaus, Inc. is a nonprofit organization committed to helping families and individuals rebuild their lives. Based in Haverhill, MA, it is the largest provider of emergency shelter in Essex County. Emmaus supports individuals facing homelessness by helping them reach their full potential through creating and renewing a sense of community, while offering shelter, housing and support services.

For over 40 years, Emmaus has helped more than 45,000 children and adults escape homelessness and achieve self-sufficiency. In the past year, Emmaus provided shelter, triage and diversion, housing, and a range of supportive services to 2,234 people, including 747 families with 948 children. On any given night, nearly 300 people call Emmaus "home." Additionally, Emmaus successfully placed 56 families from the Emmaus House family shelter into permanent housing. Moreover, 78 families were prevented from entering shelters by being directly placed into housing through our Diversion Program.

Emmaus affirms the importance of human dignity and self-respect for every individual. The organization is called by a collective spiritual and social responsibility to serve all those in need—the homeless, disadvantaged, disabled, unemployed, and oppressed. The aim is to promote societal and personal growth by providing housing and support services that empower individuals and families to achieve their highest potential.

Program Area:

Emmaus provides extensive support services and housing through 15 distinct programs that serve women, men, and children. These programs include emergency shelter, affordable housing, transitional housing, and support services such as job training and education.

Key Programs Include:

- **Shelter and affordable housing for individuals:** Emmaus offers Emergency Shelter and Supportive Housing programs for individuals, including Mitch's Place Individual Shelter. Emmaus provides permanent supportive housing through our Jericho Safe Haven program, Evergreen Place for elders, Emerson Hall Apartments, Winter Street Housing, and Fresh Start, a supportive housing leasing program for chronically homeless individuals.

Emmaus Family Shelter: Emmaus House Family Shelter, which provides shelter for 41 homeless families. Twenty-six of these families live at our congregate shelter located at 150 How Street. This location has a first-floor common area for family meetings and group activities, which also hosts the Horizons for Homeless Children Playspace twice a week. The remaining families reside in individual units across nearby Emmaus-owned properties. Many of these units are within walking distance on our "campus," while one property is within a mile of the congregate shelter and a short bus ride away.



Emmaus' experienced staff are committed to encouraging self-reliance from the moment a family arrives. We provide a full range of services, including:

- **Basic Needs:** Meals, food, and access to household goods, furnishings, and clothing.
- **Housing & Case Management:** Assistance with housing search, case management, and connection to various community support services.
- **Clinical & Medical Support:** An on-site clinical social worker, regular visits from a nurse practitioner, and access to medical, mental health, and substance use disorder treatment providers who continue support after shelter.
- **Education & Employment:** Help with school registration, after-school and summer enrichment activities for children, job training, and GED/HiSET programs.
- **Life Skills:** Parent training and budgeting assistance.

- **Permanent, affordable, and supportive housing for families:** Emmaus provides a full range of services to support families, including basic needs such as meals, food, and household goods; housing search and case management; access to clinical, medical, and behavioral health services; education and employment support; and life skills development such as parenting and budgeting. The goal is to help each family transition into permanent housing and connect to community resources for long-term success.
- **Housing services:** Emmaus provides family shelter diversion services for those eligible for state emergency shelter, with staff based at the Lawrence Department of Transitional Assistance and in Haverhill. Through this program, Emmaus offers rapid rehousing services, including housing search and placement and stabilization case management through the Housing Assistance and Stabilization Program.
- **HOPWA program:** The HOPWA program provides housing information and rental assistance for individuals living with HIV/AIDS. Offering referrals to federally funded permanent supportive housing, our Rapid Rehousing program that provides quick housing searches, move-in costs, and short-term rental assistance, along with the Supportive Services Program and street outreach to unsheltered individuals and families within the Greater Haverhill area.

Through Emmaus’s robust programming, we address homelessness through a three-pronged strategy.

- **Prevention:** Diverting individuals and families from homelessness on the front end.
- **Intervention:** Shortening the duration of homelessness through assistance with housing search and placement.
- **Stabilization:** Preventing the return of homelessness (recurrence).

- **Case management:** Emmaus staff conduct thorough assessments and collaborate with individuals to develop personalized plans for achieving housing and self-sufficiency. This approach helps individuals and families overcome barriers, access essential services, and move into permanent housing.
- **Education and support services:** The D’Youville Center for Social Justice provides a variety of year-round educational programs, support services, and resources through partnerships with Emmaus staff, trained volunteers, and community partners.

Emmaus is committed to fostering an inclusive environment where everyone is valued, respected, and accepted for who they are, embracing diverse identities, backgrounds, and lived experiences. This includes developing leaders who reflect the communities they serve.



When Emmaus, Inc. Join the Providers’ Council and Why?

Emmaus became a Provider Member of the Providers’ Council in 2024 to foster stronger collaboration with our provider colleagues and engage in advocacy, as well as access professional development resources. Through membership with the Providers’ Council, organizations like Emmaus, Inc. are able to strengthen collaboration, access resources, and stay engaged in advocacy efforts across the human services sector.



A voice from Emmaus, Inc.

Over the past 40 years, Emmaus has had the privilege of supporting families experiencing homelessness. We are committed to advocating for those in need and actively collaborating with our community partners to protect the right to shelter and other essential supports for vulnerable families. No child should go hungry, feel abandoned, or lack a place to call home. Our mission is to engage community partners like local city officials, police departments, and nonprofit organizations to ensure their safety—one family at a time—by providing access to shelter and working together to rehouse them into the communities they belong to.

– Al Hanscom, CEO Emmaus, Inc.



Looking Ahead: Emmaus, Inc.'s Continued Commitment to Support and Innovation

Save the date for the *5th annual Emmaus "Sip, Sample & Support" Gala* on the evening of *Thursday, May 14th, from 5:30 p.m. to 9 p.m., at the Bradford Country Club!* The Sip, Sample & Support gala is a truly special event. It brings our community together to raise funds and fight housing insecurity. Throughout the evening, guests will have several opportunities to support Emmaus's mission, including an exciting live auction. For the 4th year in a row, *City Councilor Tim Jordan* will serve as auctioneer, while Katherine Underwood from WMUR will be the emcee.

Known for hosting memorable galas, Emmaus promises an evening full of entertainment, including a cocktail contest, traditional Latin American cuisine, a wine pull, raffles, and some surprises guaranteed to delight attendees. We hope you will join Emmaus as we come together to celebrate and support our mission of helping those facing homelessness rebuild their lives.

Cycle for Shelter - Save The Date!

Gearing up for this year's Cycle for Shelter to be held at *Northern Essex Community College!* We hope you will join us for a day of cycling fun to support the families and individuals facing homelessness in our community. *Registration will be open in early April, so spread the word!*

Sip, Sample and Support Gala



May 14, 2026

5:30pm - 9pm

Bradford Country Club, 201 Chadwick Rd. Bradford, MA 01835

Tickets: [Emmaus, Inc. Sip, Sample and Support Gala](#)

Cycle for Shelter



Sunday, September 13, 2026

Registration opens in early April

For more information visit: [Emmaus, Inc. Cycle for Shelter](#)

Interested in learning more or getting involved? Explore the links below to learn more about Emmaus, Inc., their programs and services, and upcoming opportunities to support their work and connect with the Providers' Council.

[Providers' Council](#)

[Emmaus, Inc.](#)

[Sip, Sample and Support Gala Event](#)

[Cycle for Shelter Event](#)