

MEMBERSHIP

MONDAY: The Massachusetts Council on Gaming & Health

Highlighting The Massachusetts Council on Gaming and health's Impact on the Community

At the Providers' Council, we are proud to highlight the impactful work of our members who are strengthening communities across the Commonwealth. This week, for Membership Monday, we are featuring The Massachusetts Council on Gaming and Health, a nonprofit public health agency dedicated to promoting player health and reducing the harmful impacts of gambling and gaming through education, prevention, advocacy and recovery support.

Who is The Massachusetts Council on Gaming & Health (MACGH) and What Do They Do?

Founded in 1983, The Massachusetts Council on Gaming and Health (MACGH) is a nonprofit public health agency dedicated to reducing the harmful impacts of gambling and gaming while promoting player health and informed decision-making. For more than 40 years, MACGH has supported individuals, families and communities through education, prevention, advocacy, and recovery-oriented services.

Grounded in a person-first public health model, MACGH balances industry growth with harm reduction, prevention and early intervention strategies. Their impact extends beyond Massachusetts, with national and international partnerships that advance responsible gaming practices and recovery-centered approaches worldwide.

MACGH's work and programs include:

- 24/7 player support and education through multilingual GameSense Advisors via live chat and helpline services.
- Voluntary Self-Exclusion programs in partnership with the Massachusetts Gaming Commission, allowing individuals to step away from casino and sports wagering platforms.
- Gambling Recovery Information Network (GRIN), a peer-led initiative offering recovery coaching, follow-up support and lived-experience advisory consultation.
- Training and professional development for clinicians, operators, regulators and community stakeholders.
- Public information campaigns and research collaboration addressing emerging trends in gambling and gaming.



When Did The Massachusetts Council on Gaming & Health Join The Providers' Council and Why?

The Massachusetts Council on Gaming and Health has been a member of the Providers' Council since 1990, reflecting a longstanding commitment to collaboration within Massachusetts' human services community. As a public health agency dedicated to prevention, advocacy and recovery support, MACGH's mission closely aligns with the Council's work in advancing strong, sustainable human services organizations across the Commonwealth.

Their focus on education, harm reduction, and policy advocacy complements the Council's efforts to strengthen the sector through training, public policy engagement, and shared resources. Most recently, MACGH presented a workshop at the Providers' Council's 50th Annual Convention & Expo titled "*Not Just a Game: Addressing Youth Sport Betting in Massachusetts*," highlighting emerging trends and prevention strategies in an evolving gaming landscape.



Looking Ahead: The Massachusetts Council on Gaming & Health's Continued Commitment to Support and Innovation

The Massachusetts Council on Gaming and Health continues to expand its commitment to consumer protection and community benefit across Massachusetts, Michigan, and Vermont. With more than 40 years of experience, the organization remains focused on harm-reduction strategies that connect individuals to meaningful, community-based support.

Their Director of Recovery Services leads lived experience programming throughout the organization, including the Lived Experience Advisory Board, the Gambling Recovery Information Network, and telephone-based recovery support services – ensuring peer support remains central to their work. On gaming floors, the Council advances education through its GameSense programming, a focus that becomes especially visible during Problem Gambling Awareness Month each March.

The organization is also continuing initiatives such as Safe Ride Home in Springfield, which explores the intersection of drinking, gambling, and driving, as well as expanding its Youth Sports Betting Curriculum in partnership with schools and community organizations into Spring 2026. Through these efforts, the Council strengthens informed decision-making and advances consumer protections across the communities it serves.

Interested in learning more or getting involved? Explore the links below to learn more about The Massachusetts Council on Gaming & Health, their programs and services, and upcoming opportunities to support their work and connect with the Providers' Council.

[Providers' Council](#)

[The Massachusetts Council
on Gaming & Health](#)