MEMBERSHIP PROVIDERS MONDAY: Metro Housing Boston

Highlighting Metro Housing Boston's Impact on the Community

At the Providers' Council, we are proud to highlight the impactful work of our members who are making a difference across the Commonwealth. This week, for Membership Monday, we are featuring Metro Housing Boston, a leading nonprofit dedicated to ending homelessness and promoting housing stability across Greater Boston. Through a wide range of programs—from rental assistance and fair housing education to economic empowerment and homelessness prevention—Metro Housing Boston helps more than 25,000 households each year secure safe, affordable housing and achieve long-term stability.

Who is Metro Housing|Boston and What Do They Do?

Metro Housing|Boston is a leading nonprofit organization dedicated to ending homelessness and promoting housing stability across Greater Boston. Founded in 1983 as the Boston Housing Partnership and later merging with the Metropolitan Boston Housing Partnership in 1991, the organization has grown into a trusted resource for individuals and families seeking safe, affordable housing and long-term support.

Each year, Metro Housing|Boston helps more than 25,000 households in 30 Greater Boston communities—including Boston, Cambridge, Somerville, Waltham, Quincy, and many others—move along the continuum from homelessness to housing stability. Their holistic, person-centered approach combines direct assistance, education, and advocacy to ensure every household can build a secure foundation for the future.

Metro Housing|Boston's wide range of programs and services includes:

- <u>Rental Assistance Programs</u> that make housing affordable by subsidizing a portion of a household's rent through initiatives like the Housing Choice Voucher Program (Section 8) and Massachusetts Rental Voucher Program.
- <u>Fair Housing Education and Civil Rights Training</u> that provide tenants, property owners, and partner agencies with information on their rights and responsibilities under housing law.
- Housing Support Services offering workshops, counseling, and financial resources through the Housing Consumer Education Center to help residents navigate housing challenges and maintain stability.



- Economic Security Programs such as Family Self-Sufficiency, Family Economic Stability, and Green Space Financial Coaching, which equip families with the tools to achieve financial independence.
- <u>Property Owner Partnerships</u> with more than 4,300 landlords and management companies, including 19,000 annual inspections to ensure renters live in safe, decent homes.
- <u>Specialized Programs</u> like Residential Assistance for Families in Transition (RAFT) and HomeBASE, which provide emergency financial aid and supportive services to prevent homelessness.

Through these initiatives, Metro Housing|Boston strengthens communities by connecting families to stable housing, empowering them with knowledge, and expanding access to opportunity throughout Greater Boston.

When Did Metro Housing|Boston Join The Providers' Council and Why?

A longtime member of the Providers' Council, Metro Housing|Boston joined in 2017 to connect with a statewide network of human services organizations that share its mission of advancing equity, opportunity, and community well-being.

As an agency deeply committed to housing justice and stability, Metro Housing|Boston's membership reflects its belief in the power of collaboration—working alongside fellow providers to strengthen the human services workforce, advocate for affordable housing solutions, and promote policies that support individuals and families across the Commonwealth. Their partnership with the Council underscores a shared vision: creating a Massachusetts where everyone has access to the resources and support needed to thrive.





A Voice from Metro Housing|Boston

Metro Housing|Boston provides a wide range of services to prevent homelessness and promote housing stability across Greater Boston. We help families and individuals navigate available resources so they can achieve financial stability and long-term economic security. Our impact is made possible through the support of government partners, community organizations, corporations, and donors who share our commitment to ensuring everyone has a place to call home.

- Chris Norris, Executive Director, Metro Housing Boston



Looking Ahead: Metro Housing|Boston's Continued Commitment to Support and Innovation

At the Providers' Council, we are proud to highlight the impactful work of our members who are making a difference across the Commonwealth. This week, we're featuring Metro Housing|Boston, a leading nonprofit working to end homelessness and promote housing stability across Greater Boston.

As Metro Housing|Boston looks ahead, the organization remains dedicated to strengthening its programs, expanding partnerships, and advancing equity across the region. Through innovative initiatives, advocacy, and collaboration with community partners, Metro Housing|Boston continues to help thousands of individuals and families secure stable housing, achieve economic independence, and build brighter futures.

Next month, Metro Housing|Boston will host its annual *Champions of Housing celebration* on November 13, 2025, honoring leaders and partners who have made outstanding contributions to housing stability throughout Greater Boston. Learn more about this event <u>here</u>.

Want to learn more about Metro Housing|Boston, their upcoming initiatives and events, and the Providers' Council? Visit our websites to explore our work, services, and opportunities to get involved!

Providers' Council

Metro Housing Boston

Annual Champions of Housing celebration