



2024



PROVIDERS' COUNCIL

Envisioning change • Leading advocacy • Driving progress

ANNUAL REPORT



ABOUT THE COUNCIL

In its 49th year, the Council embarked on its new journey of creating the strongest human services sector in the United States.

Since 1975, the Providers' Council has been working to lead advocacy and drive progress for community-based human services organizations. Today it is the largest human services membership association in Massachusetts, representing a sector that accounts for more than 160,000 jobs statewide. In 2024, the Council worked to envision the future of not just the organization, but the state's human services sector as well.

The Council embarked on creating a strategic plan in 2024. The organization worked closely with its Board of Directors, stakeholders, staff and members to create a plan that would propel the Council into the future as it prepared to celebrate its 50th anniversary. In doing so, it created a new mission to advance the interests of the human services sector and providers through advocacy, education, and engagement of diverse stakeholders for collective impact.



Back row from left: Molly Andes, Nina Walat, Nina Lamarre, Bill Yelenak, Isabella A. Lee, Velma Jeffers, Amanda Dellea-Rheaume.

Front row from left: Jill Moran, Maureen Lynch, Caroline O'Neill, Tracy Jordan, Ann Schuler.

In 2024, the Council continued to support members by offering education and training and advocacy opportunities, news publications, networking events and group purchasing programs that allowed them to operate more efficiently and effectively. Additionally, the Council advocated on Beacon Hill for a loan repayment program and livable wages for human services workers and continued its advocacy work by creating a new regional rally series to connect more organizations with their local leaders.

In consistently striving for the betterment of the human services sector, the Council has grown to be widely recognized as the official voice of the Massachusetts community-based human services sector.

Providing governance is a diverse Board of Directors representing member organizations; support for the organization comes mainly from members and business partners. The cornerstone of the Council has always been its commitment to its core values:

- The delivery of superior, accessible, community-based services from a respected workforce that supports thousands of Massachusetts residents;
- Serving the public and human services providers by identifying opportunities and acting on issues where provider and public interests align;
- The belief that the public, clients and consumers are best served through volunteer-governed and community-based nonprofits that are supported by fair and adequate funding;
- A commitment to success, results and transparency;
- Promoting integrity, credibility and responsibility on the human services sector; and
- Dedication to the development of a diverse membership, representative of the human service providers and the general population in Massachusetts.



FROM THE CHAIR AND PRESIDENT

Dear Members and Friends,

As we reflect on 2024, we celebrate a year of progress, advocacy and unwavering commitment to strengthening the human services sector. The Providers' Council remains dedicated to championing policies that support our members, ensuring a thriving workforce and expanding opportunities for those we serve. We are proud to share with you the many accomplishments of the Council throughout this year.

The Caring Force held rallies across six Massachusetts regions, bringing advocacy directly into communities for the first time. The Caring Force regional rallies united advocates, human services workers and legislators statewide to celebrate the essential role of the human services sector and underscore the urgent need for continued funding. Each event drew around 200 attendees, with the State House rally attracting 500 attendees, ultimately engaging over 1,500 supporters in this powerful statewide advocacy effort.

In addition to engaging with members across the state, the Council provided testimony at more than a dozen Chapter 257 hearings to support higher benchmark wages for human services workers. Advocacy from the Council, its members, and other organizations resulted in a \$20.79/hour median wage for entry-level direct care workers, while the Chapter 257 Reserve was funded at a historic \$390 million to support increases to human services rates. One of the Council's longtime legislative priorities became a reality as human services workers received \$16.5 million in student loan repayment funds from EOHHS.

The Council was also a leader in providing educational opportunities to workers who fill more than 160,000 jobs throughout the state. More than 1,100 human services professionals attended the 49th Annual Convention & Expo: *Envision the Possibilities*, the largest one-day event of its type in the Northeast. Our education and training programs also grew, as we offered new trainings and innovative topics, while more than 250 supervisors and managers attended the Council's popular supervision trainings. Providers' eAcademy® — our online learning management system — now reaches more than 50,000 learners at over 100 organizations.

Of course, we'd be remiss if we didn't also use this space to thank all of you — our members and friends. We're honored by your continued membership in the Providers' Council, the state's largest human services membership association. The accomplishments in this report wouldn't have been possible without your support, advocacy and partnership. Thank you to all our members, stakeholders and collaborators for being a part of the Council; your support is what fuels our efforts within the sector.

Sincerely,



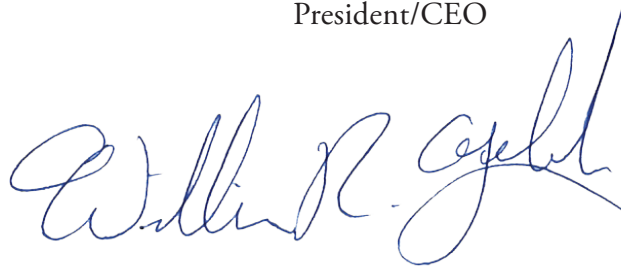
Shaheer Mustafa
Board Chair



Shaheer Mustafa
Board Chair



Bill Yelenak
President/CEO



Bill Yelenak
President/CEO



PUBLIC POLICY

Advocacy remained a cornerstone of the Providers' Council's work in 2024

Last year's significant milestones included securing a record \$390 million in the Chapter 257 Reserve, providing critical funding for human services and worker salaries, and overseeing implementation of a \$16.5 million student loan repayment program for human services workers.

The Council's grassroots advocacy initiative, The Caring Force (TCF), mobilized and energized advocates across the state with more than 1,500 Caring Force members attending the 12th Annual State House Rally in Boston or one of five regional rallies hosted by TCF throughout the state in Peabody, Taunton, Framingham, Westfield and Worcester. The State House Rally once again featured Caring Force members advocating for services and salaries under the building's gold dome, while regional rallies created opportunities for advocates to connect directly with legislators in their own communities — amplifying the call for action statewide.

Throughout the year, the Council advocated for two pro-workforce bills — *An act relative to a loan repayment program for human service workers* and *An act relative to a livable wage for human services workers*. The Council was successful in getting key reporting language included in the FY' 25 state budget that calls for the Executive Office of Health and Human Services to release a report by April 1, 2025 regarding ongoing and proposed initiatives to promote equitable wages for community-based human services workers and those working at state-operated programs.

The Council also played a pivotal role in advocating for the student loan repayment funding, one of our longtime policy goals. Through our advocacy, the program received an overwhelming response, with requests from human services workers totaling nearly four times the \$16.5 million allocated. As a result, we were able to secure critical relief for 721 workers, ensuring they received the support they needed.



COMMUNICATIONS & MEDIA

The Council's social platforms saw significant growth in 2024 — with over 30,000 impressions across LinkedIn and Facebook

In 2024, the Providers' Council continued to use a variety of communications methods to advocate, educate and engage with members, legislators, media and the public about local, statewide and federal issues impacting the human services sector.

The Council connected with members, government officials, thought leaders and other industry stakeholders through its respected monthly newspaper, *The Provider*, highlighting members and issues of importance throughout the sector.

The Council's informative e-newsletters — the Providers' Council e-Digest, the Academy of Learning & Exchange (ALEX) — were delivered to more than 5,000 recipients each week. These publications, email notices and targeted media outreach helped the Council communicate with a wide audience about a variety of important issues regarding educational opportunities and public policy, attracting new supporters in the public and community-based human services sector.

The Council's social media profiles saw increased engagement throughout 2024, with 30,573 impressions, 1,447 reactions and 379 new followers on LinkedIn and Facebook. The Council's posts during the year incorporated a mix of sector and policy news and advocacy and educational opportunities.

As the Council approaches its 50th anniversary, it hopes to continue to advance and incorporate new techniques into its communications strategy to foster stronger connections between its members, government officials, members of the press, stakeholders and human services professionals and strengthen the community within the human services sector.



879,577

Exposures

64,426

Views

2,051

Jobs posted



THE CARING FORCE

The Caring Force expanded its membership to over 32,000 in 2024 and held rallies for over 1,500 advocates throughout the year

The Caring Force held its 12th Annual State House Rally and Lobby Day in May. Nearly 500 human services workers and advocates crowded the Great Hall at the State House and called on legislators to pass the Providers' Council's bills on livable wages and a student loan repayment program for human services professionals. The event featured several speakers including Kingsley Brown, a resident manager at TILL, Inc., Heather O'Connor, a case manager at Advocates, Inc. and Scott and Nancy McCullough, parents of a BAMSI program participant.

Senator Joan Lovely and Representative Mindy Domb were honored with the Caring Bear Award for their dedication to human services. Senate President Karen Spilka also addressed attendees, highlighting the Senate's efforts to secure increased funding for human services workers. The rally emphasized the importance of supporting legislation aimed at providing a livable wage for human services professionals. Participants were encouraged to continue advocating for these initiatives by lobbying their legislators after the event.

The Caring Force also introduced a new regional rally series. The goal of the regional rallies was to bring the grassroots advocacy movement right into the backyards of human services professionals. The rallies focused on celebrating the workforce and giving them an opportunity to personally connect with their state legislators.

The Caring Force's advocacy extended to the national election cycle as well, continuing its voter registration and get-out-the-vote efforts throughout the year, especially leading up to Election Day in November. Over a dozen Council members partnered with CareVote to register voters related to their organization and promote civic engagement before the November election. The Council helped members host voter registration tables, distribute materials, and support human services organizations across the Commonwealth.

In November, The Caring Force Coalition met in person at the Providers' Council office in Framingham to strategize for 2025. The Caring Force discussed expanding the regional rallies to encourage even more organizations to attend. Lydia Todd, CEO at NFI stepped down from her position as co-chair of the committee. Stephanie Steed, CEO of 18 Degrees remains the chair of The Caring Force. The Caring Force plans to continue organizing regional rallies and to expand its advocacy reach in 2025.



ANNUAL CONVENTION & EXPO

Members attend 49th Annual Convention & Expo to “Envision the Possibilities”

Returning to the Marriott Copley Place Hotel in 2024, the Council’s 49th Annual Convention & Expo: *Envision the Possibilities* — the Council’s signature event — brought together a sold-out crowd of over 1,100 human services professionals and supporters for a full day of speakers, awards, workshops, panels and scholarship presentations.

Xavier Ramey, award-winning social strategist and conflict mediator, delivered a powerful keynote address, speaking about his personal journey through the Head Start program and the incredible work and resilience of human service professionals. EOHHS Secretary Kate Walsh and EOHLC Secretary Ed Augustus also shared remarks, rounding out an impressive lineup of speakers.

The event showcased 34 workshops and panels; more than 60 exhibitors from a variety of service areas; 13 Awards of Excellence to individuals, organizations, government officials and businesses whose contributions have improved the human services sector; and the Peer Provider Awards Ceremony, hosted by Boston 25 News’ anchor Ray Villeda. The Council thanks all its generous sponsors and exhibitors who helped make the convention successful, led by Diamond-level sponsor USI.



AWARDS & HONORS

2024 AWARDS OF EXCELLENCE RECIPIENTS



Gerry Wright Direct Service Employee of the Year Awards

Kate Dyer

House of Possibilities

Ashraf Muguluma
TILL, Inc.

CEO Award

Shiela Y. Moore

*Hildebrand Family
Self-Help Center*

Ruth M. Batson Advocate of the Year Award

Stacey Forrest

*Thrive Support and
Advocacy*

Volunteer of the Year

Robert Neal

Bridgewell

Jennifer Thomas

TILL, Inc.

Supervisor/Manager of the Year Awards

Sandy Destra

NFI Massachusetts

Alicia Randolph

*Venture Community
Services*

State Employee Of The Year Award

Heidi Holland

*MA Department of Mental
Health*

Legislator Of The Year Awards

Rep. Steve Ultrino

Sen. John Velis

Innovator of the Year Award

ReScripted

*Justice Resource
Institute*

Business Partnership Award

**Springfield
Pharmacy**

Media Partner Award

Hank Stolz

Radio Worcester

2024 PEER PROVIDER AWARDS



Martin Luther King Jr. Family Services
Shannon Rudder, President/CEO



Family Independence
France Neff, President/CEO



Centerboard
Gary Lyons, DEI Consultant for Centerboard

2024 Convention Sponsors

- Advocates
- Arbor Associates
- Bay Cove Human Services
- Berkshire Family & Individual Resources
- Bridgewell
- Bristol Elder Services
- Casner & Edwards
- Children's Services of Roxbury
- Citizens
- Citrin Cooperman
- Communities for People
- Community Resources for Justice
- Curtis Strategy
- Delta Dental of Massachusetts
- Enterprise Fleet Management
- Gándara Mental Health Center
- Gardiner Howland Shaw Fnd.
- Greater Lynn Senior Services
- Heading Home
- Hirsch Roberts
- Weinstein LLP
- HopeWell
- Incompass Human Services
- International Institute of New England
- Justice Resource Institute
- Kennedy-Donovan Center
- Key Program
- M&T Bank
- May Institute
- Mental Health Association
- Middlesex Human Service Agency
- NFI Massachusetts
- Northeast Arc
- Open Sky Community Services
- Oppenheimer & Co., Inc.
- Pine Street Inn
- Riverside Community Care
- Road to Responsibility
- Rockland Trust
- Roxbury Youthworks, Inc.
- Santander Bank
- ServiceNet, Inc.
- Seven Hills Foundation
- South Shore Bank
- Tempus Unlimited
- The Guild for Human Services
- The Home for Little Wanderers
- Thrive, Support & Advocacy
- USI Insurance Services
- Venture Community Services
- Viability
- Victory Programs
- Vinfen
- Youth Villages



EDUCATION & TRAINING

The Providers' Council is committed to helping members provide high-quality, affordable and continuous learning opportunities for their staff to grow and develop

The Council launched valuable and affordable for its members in 2024, including new programming to its members — its first 90-minute workshops. More than 2,000 individuals participated in the Council's educational offerings, including nearly 250 supervisors and managers who enrolled in the Council's two supervisor trainings: Success as a New Supervisor and the Certificate in Supervision series.

The graduate-level Certificate in Nonprofit Human Services Management program offered in partnership with Suffolk University, continued its success in furthering the professional development of the human services workforce. A total of 50 students from 24 agencies enrolled in the program for the 2023-2024 school year. Over 700 future leaders have graduated from the program, some of whom are now leading human services organizations. The Council's Tuition Remission program, which marked its 25th year in 2024, allowed human services employees to take 150 classes tuition-free at state colleges and universities throughout Massachusetts.

The Council also awarded four scholarships to assist human service workers in pursuing advanced degrees. The \$10,000 Graduate Leadership Scholarship was awarded to Franciele Bonatto of Making Opportunity Count, the \$5,000 Foreign-Born Leader Scholarship was awarded to Josiane Sanon of Old Colony YMCA, and two \$5,000 Matava and Weekes Scholarships — offered in partnership with Suffolk University — were awarded to Jeffrey Kilty of Community Resources for Justice and Aiko Miller of Action for Boston Community Development. They are receiving their MPA degrees from Suffolk.



PROVIDERS' eACADEMY®

Providers' eAcademy® is one of the Council's most widely used programs

Providers' eAcademy® stands out as one of the Council's most widely used member programs. In partnership with Relias, the eAcademy® online learning management system (LMS) has undergone notable enhancements designed to further streamline the administrators experience.

Providers' eAcademy® now reaches more than 50,000 learners at over 100 organizations, representing a substantial portion of the Council's membership. Over 700,000 online courses have been completed, an increase of 12% from 2023, with a record 4,000 Human Service Credential Course completions.

In 2024, the LMS released several key enhancements. Most notably the launch of a new reporting engine enabling administrators to create and efficiently distribute reports. The report engine automatically tailors these reports for supervisors, customizing them based on the organization's structure. The transcript view offers improved filtering options, a customized display and a simplified PDF download, making it easier for administrators to quickly access and manage staff data. To further support members, Relias launched Riley, a chatbot designed to quickly answer frequently asked questions, enhancing administrator support.

The eAcademy® library has significantly grown, now offering over 1,500 courses. This expansion underscores the Council's continued dedication to addressing the diverse educational needs of learners across all sectors, offering a comprehensive range of topics and skill-building opportunities in the rapidly evolving landscape of education and training.



700,000

Courses completed

4,000

Human Service Credential
courses completed

1,500

Courses offered



The Providers' eAcademy® team; Amanda Dellea-Rheume and Molly Andes



RACE, DIVERSITY & INCLUSION

The Providers' Council's Race, Diversity and Inclusion (RDI) Committee continued to advance its efforts in creating communities of respect and inclusion within the human services sector

In 2024, the RDI Committee experienced a leadership transition after Andy Pond, former CEO of Justice Resource Institute, and Sandra McCroom, CEO of Children's Services of Roxbury, stepped down as founding committee co-chairs. The RDI Committee appointed new co-chairs, Eric Mitchell, CEO of Pathways for Children, and Jo Ann Simons, CEO of Northeast Arc. The committee also welcomed four new members: Christina Bryant, COO of St. Mary's Center for Women and Children; Felicia Heywood, Executive Vice President at BAMSI; Enrique Vargas Gonzalez, Director of Diversity Equity Inclusion and Belonging at Gándara Mental Health Center; and Ebony White, Director of Youth Services at Centerboard.



A highlight for the committee in 2024 was the introduction of quarterly Diversity, Equity, Inclusion, and Belonging (DEIB) roundtables. These roundtables gave members opportunities to come together and share milestones in their DEIB journeys, best practices around recruitment and retention as well as discussions related to celebrating diversity throughout the year.

The Council's 49th Annual Membership and Business Meeting (AMBM) featured a special panel discussion on Creating Career Pathways for BIPOC and Foreign-Born Staff in the Human Services Sector. The panel included Lisa Jeronymo, vice president of human resources at Open Sky Community Services; Lauren Jones, secretary of the Massachusetts Executive Office of Labor and Workforce Development; Emmanuel Owusu, executive director of the African Bridge Network; Sean Rose, president and CEO of Thrive Support & Advocacy; and Kirsy Segarra, director of recruitment and internship development at the Gándara Center and was moderated by Pathways for Children President and CEO Eric Mitchell.

Attendees heard best practices from organizations working to create career pathways for BIPOC and foreign-born staff in the human services sector, received information about lessons learned and discovered new strategies to create career pathways at their own organizations to help leaders of color advance professionally.



ENDORSED BUSINESS PARTNERS

The Providers' Council continues to foster strong partnerships with businesses who cater to community-based nonprofits

The Providers' Council continues to have strong partnerships with its four Endorsed Business Partners including Enterprise Fleet Management, Interior Resources, Unemployment Tax Management Services (UTMC) and USI. These relationships allow the Council to offer exclusive deep discounts and low pricing to its members.



USI continued to support Council members save on dental, vision, life and disability insurance, as well as property and casualty insurance. In 2024, Delta Dental announced a three-year rate hold for our members as well as other enhancements to the dental plan. UTMCI hosted webinars on unemployment basics and engaged members in a no-cost analysis on unemployment costs and whether being self-insured under the reimbursable method would be financially beneficial.



Enterprise Fleet Management continued to provide discounted fleet options and management to Council members. Their flexible financing options and maintenance savings have benefited many members with both small and big fleets. Interior Resources, an SDO-certified vendor, continued to help meet members' furniture needs and ensure that organizations design spaces that are accessible and durable. In addition, members received preferred pricing with GrantStation.



Throughout the year, Council members were kept informed of the many ways to save, special discounts and promotions through our Endorsed Business Partner marketing strategies, including e-newsletters, news alerts, expo advertising, sponsoring educational webinars and newspaper advertising.



INDEPENDENT AUDITOR'S REPORT

2024 MAJOR SPONSORS

Diamond Sponsor



Platinum Sponsor



Gold Sponsors



*Massachusetts Council of Human Services
Providers, Inc. & Human Services Providers
Charitable Foundation, Inc.*

Consolidated Summary of Revenue and Expenses Year Ending December 31, 2024

REVENUE

Unrestricted Operating Revenue (less educational revenue)	\$2,204,542
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Education Revenue	\$2,650,182
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Unrestricted Non-operating Revenue	\$684,152
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Donor Restricted Operating Revenue	\$20,959
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TOTAL REVENUE	\$5,559,835
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TOTAL EXPENSES	\$3,573,202
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Change in unrestricted net assets from operations	\$1,281,522
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Total Change in Net Assets	\$1,986,633
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The financial information above has been obtained from the Consolidated Audited Financial Statements of the Massachusetts Council of Human Service Providers, Inc. and the Human Services Providers Charitable Foundation, Inc. as of and for the year ending December 31, 2024, as audited by Citrin Cooperman & Company, LLP. Original financial statements are on file in the business office.



BOARD OF DIRECTORS

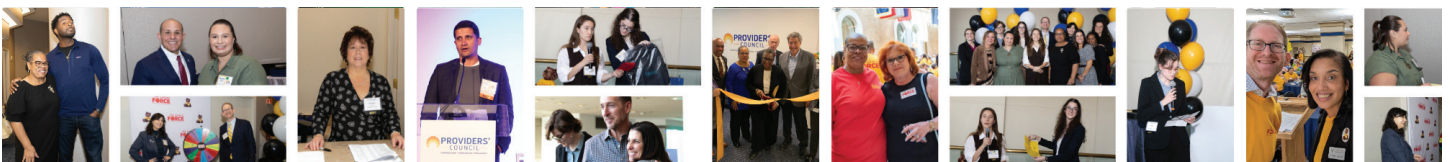
Mia Alvarado Roxbury Youthworks	Colleen Holmes Viability	Lauren Solotar May Institute
James Cassetta WORK Inc.	Kathleen Jordan Seven Hills Foundation	Stephanie Steed 18 Degrees
Kim Dawkins Pathways for Change	Dafna Krouk-Gordon TILL Inc.	Susan Stubbs ServiceNet
Lyndia Downie Pine Street Inn	Sandra McCroom Children's Services of Roxbury	Lesli Suggs The Home for Little Wanderers
Sylvia Exantus Central Boston Elder Services	Tammy Mello Key Program	Jeff Thielman International Institute of New England
Cheryl Fasano Mental Health Association	Eric Mitchell Pathways for Children	Lydia Todd NFI Massachusetts
Danielle Ferrier Heading Home	Shaheer Mustafa HopeWell	Rich Weisenflue BFAIR
James Goodwin Center for Human Development	Deborah O'Brien Community Resources for Justice	Christopher White Road to Responsibility
Diane Gould Advocates, Inc.	Sean Rose Thrive Support & Advocacy	Gerry Wright Community Caring Institute
Joanne Hilferty Morgan Memorial Goodwill Industries	Jo Ann Simons Northeast Arc	Jean Yang Vinfen
	Michelle Smith AIDS Project Worcester	

COUNCIL STAFF

William Yelenak <i>President/CEO</i>
Tracy Jordan <i>Director of Finance and Operations</i>
Ann Schuler <i>Director of Education and Membership</i>
Caroline O'Neill <i>Manager of Public Policy and Communications</i>
Amanda Dellea-Rheaume <i>eAcademy Support Specialist</i>
Nina Walat <i>Education and Training Coordinator</i>
Maureen Lynch <i>Communications and Media Coordinator</i>
Isabella A. Lee <i>Public Policy and Advocacy Coordinator</i>
Nina Lamarre <i>Education and Membership Associate</i>
Molly Andes <i>eAcademy Technology Associate</i>
Pamela Scheidel <i>Administrative Support Associate</i>

CONSULTANTS

Jill Moran <i>Convention Manager</i>
Lisa Simonetti <i>Legislative Consultant</i>



THANK YOU TO OUR 2024 PROVIDER MEMBERS

18 Degrees, Inc. • Action for Boston Community Development, Inc (ABCD) • Advocates • AgeSpan • AIDS Project Worcester • Almadan, Inc. • Alternatives for Community & Environment (ACE) • Amego, Inc. • American Training, Inc. • Amherst Survival Center • Amirah, Inc. • Ascentria Care Alliance • Associates for Human Services, Inc. • BAMSI • Bay Cove Human Services • Beaverbrook STEP, Inc. • Berkshire Area Health Education Center, Inc. • Berkshire County Arc, Inc. • Berkshire Family & Individual Resources (BFAIR) • Boston Center for Independent Living • Boys & Girls Club Family Center • Bridge Over Troubled Waters • Bridges Homeward • Bridgewell • Bridging Independent Living Together (BILT) • Bristol Aging & Wellness • Cape Abilities • Cardinal Cushing Centers • Casa Esperanza • Casa Myrna • Catholic Charities Bureau of the Archdiocese of Boston • Catholic Charities Diocese of Fall River • Centerboard • Center for Human Development (CHD) • Center for Living & Working, Inc. • Central Boston Elder Services • Central Massachusetts Housing Alliance • CENTRO • Children's Services of Roxbury • Choice Community Supports, Inc. • Citizens Inn, Inc. • City Life/ Vida Urbana • Coastal Connections, Inc. • Communities for People (CFP) • Community Caring • Community Counseling of Bristol County, Inc. (CCBC) • Community Resources for Justice (CRJ) • Community Teamwork • Community Work Services • COMPASS • Cooperative Production, Inc. (CO-OP) • Crystal Springs, Inc. • Delta Projects, Inc. • Disability Resource Center, Inc. • Doc Wayne Youth Services, Inc. • Downey Side, Inc. • East End House • Eliot Community Human Services • Emmaus, Inc. • Employment Options, Inc. • FamilyAid Boston • Family and Community Resources, Inc. • Family Independence • Father Bill's & Mainspring • Gándara Mental Health Center • Greater Lynn Senior Services • GROW Associates Inc. • Hattie B. Cooper Community Center, Inc. • Heading Home, Inc. • Helix Human Services • High Point Treatment Center • Hildebrand Family Self-Help Center • Hope House • HopeWell Inc. • House of Hope, Inc. • House of Possibilities • Housing Families, Inc. • Immigrants' Assistance Center • Incompass Human Services • Independence Associates, Inc. • Institute for Health and Recovery • Inter-Church Council of Greater New Bedford, Inc. • International Institute of New England (IINE) • Jewish Family & Children's Service • Justice Resource Institute (JRI) • Kennedy-Donovan Center (KDC) • Key Program, Inc. • KeySteps, Inc. • L'Arche Boston North • Latham Centers • Lemberg Children's Center, Inc. • LifeConnections Specialized Support Services • LifeStream, Inc. • Lifeworks • Living Independently Forever, Inc. • Lynn Shelter Association • M.O. L.I.F.E., Inc. • MAB Community Services • Mainstay Supportive Housing and Home Care • Making Opportunity Count • Marblehead Counseling Center • Martin Luther King Jr. Family Services, Inc (MLK Family Services) • Massachusetts Down Syndrome Congress • Mass COSH • May Institute, Inc. • Mental Health Association, Inc. (MHA) • METCO, Inc. • Metro Housing Boston • MetroWest Center for Independent Living • Middlesex Human Service Agency, Inc. • Monomoy Community Services • More Than Words • Morgan Memorial Goodwill Industries • Mothers for Justice and Equality • Multicultural AIDS Coalition • Multicultural Community Services • Multicultural Wellness Center • Mystic Valley Elder Services • MY TURN, Inc. • New Bedford Women's Center • New England Business Associates (NEBA) • New England Village, Inc. • New North Citizens' Council • NFI Massachusetts • North Charles, Inc. • Northeast Arc • North East Educational and Developmental Support Center (NEEDS Center) • Northeast Independent Living Program (NILP) • North Shore Community Action Programs • North Suffolk Community Services • NuPath, Inc. • Nurtury, Inc. • Old Colony YMCA • On The Rise, Inc. • Open Sky Community Services • Opportunities for Inclusion • Opportunity Works • Parent/Professional Advocacy League (PPAL) • Parenting Journey • Partners in Child Development • Pathlight • Pathways for Change, Inc. • Pathways for Children, Inc. • People, Incorporated • Pernet Family Health Service • Pine Street Inn • Portal To Hope • PRIDE, Inc. • REACH Beyond Domestic Violence • RFK Community Alliance • Riverbrook Residence • Riverside Community Care • Riverside Industries, Inc. • River Valley Counseling Center • Road to Responsibility • Robbins Children's Programs, Inc. • Roman Music Therapy Services • Roxbury Youthworks, Inc. • Runkle Extended Day Programs, Inc. • SAFE Coalition, Inc. • Safe Passage, Inc. • ServiceNet, Inc. • Seven Hills Foundation • SHED, Inc. • SMOC • Sojourner House • Somerville-Cambridge Elder Services • Southeast Center for Independent Living • South End Community Center, Inc. • South Shore Support Services • Springfield Jewish Community Center • Square One • St. Mary's Center for Women and Children • Sunshine Village • Tapestry Health • Tempus Unlimited • The Arc of Greater Brockton • The Arc of Greater Haverhill-Newburyport • The Brian Center • The Brookline Center for Community Mental Health • The Care Center (Community Adolescent Resource & Education Center) • The Charles River Center • The Dimock Center • The Edinburg Center • The Gavin Foundation • The Guild for Human Services • The Home for Little Wanderers • The Ledges Workshop • The Massachusetts Council on Gaming and Health, Inc. • The Price Center • The South Coast LGBTQ Network • The United Arc • Thom Child & Family Services • Thrive, Support & Advocacy • Toward Independent Living & Learning (TILL) • Transition House, Inc. • Triangle, Inc. • Turning Point, Inc. • UCP of MetroBoston, Inc. • UCP of Western Massachusetts • Urban League of Springfield • Valley Educational Associates, Inc. • Venture Community Services • Viability • Victory Human Services • Victory Programs • Vinfen • Volunteers of America • Walker, Inc. • Walnut Street Center, Inc. • Wayside Youth & Family Support Network • Waystone Health & Human Services • Well-spring House • West End Day Nursery of New Bedford, Inc. • Western Massachusetts Training Consortium • Westport Associates, Inc. • Work, Community, Independence (WCI) • WORK Inc. • YMCA of Greater Boston • Youth Villages, Inc.






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