

MEMBERSHIP MONDAY: Portal To Hope

Highlighting Portal To Hope's Impact on the Community

At the Providers' Council, we are proud to highlight the incredible work of our members who are making a difference in the human services sector. This week, for Membership Monday, we are featuring Portal To Hope, a powerful community-based organization dedicated to supporting survivors of domestic violence, sexual assault, and stalking, while promoting prevention, healing, and justice across Massachusetts.

Who is Portal To Hope and What Do They Do?

Founded in 1996 by a survivor of violent crime, Portal To Hope (PTH) is an award-winning, community-based nonprofit organization dedicated to supporting victims and survivors of domestic violence, sexual assault, and stalking. Guided by the voices of survivors, PTH serves Everett, Lynn, Malden, Medford, Winthrop, and neighboring communities – providing direct support to an average of 900 individuals each year.

At its core, PTH works to provide safety, stability, and empowerment through a wide range of holistic services. Their programs are rooted in compassion, advocacy, and the belief that every person deserves to live free from violence.

Key services include:

- Emergency Shelter – Immediate, short-term housing for victims in crisis, offered through hotel placements and volunteer safe housing.
- Legal Support – Victim advocates and legal aid for restraining orders, child support, immigration, and court navigation.
- Job and Housing Assistance – Help with job readiness, resume building, applications, and housing search support, including a Work Sponsorship Project.
- Youth Programs – Education and leadership initiatives for teens impacted by family or dating violence, including Erin's Project and an 11th Grade Summer Internship Program.
- Healing & Recovery Services – Confidential support groups and referrals for counseling, provided in partnership with local churches.
- Community Education – Trainings and outreach through a Speakers Bureau and the Tri-City Domestic Violence Task Force, engaging law enforcement, faith leaders, schools, and the public.
- Veteran and Military Family Support – Specialized services through collaboration with Hanscom Air Force Base's Family Advocacy Program.

From emergency interventions to long-term empowerment, Portal To Hope continues to be a vital lifeline for survivors and a powerful advocate for change in the communities they serve.



When Did Portal To Hope Join The Providers' Council and Why?

As a long-standing member of the Providers' Council, Portal To Hope has embraced opportunities for collaboration, advocacy, and growth within the human services field.

As a grassroots, survivor-led organization, PTH values the opportunity to connect with fellow nonprofits, stay informed on public policy updates, and engage in professional development through the Council's trainings and events. By being part of a statewide network of mission-driven organizations, Portal To Hope continues to strengthen its ability to support survivors, amplify community voices, and advance systems-level change to end violence.



A Voice from the Portal To Hope Team

We are grateful to the team at the Providers' Council for their steadfast advocacy on behalf of human service providers and nonprofits, including Portal To Hope! As a small nonprofit that provides direct care services to a significant number of people impacted by domestic violence and related assault crimes, Portal To Hope is proud of our partnership with the Providers' Council in the cause to end violent crime. Although the Providers' Council is the largest association of human service providers, we always feel included at the helm, as the Providers' Council ensures that we, and all members, have a voice at the table. So, in the same way that Portal To Hope's advocates help to empower survivors' voices, the Providers' Council serves as our advocates, helping our voices to be heard in policy making and collaborative action to support some of our most vulnerable community members. [...]

~ Deborah Fallon, Founder

Happy 50th, Providers Council! We are thankful for your dedication to bringing together community-based programs that do wonderful work, day in and day out, to improve our community livability by sharing education and training opportunities! The Providers' Council has fostered a true and supportive fellowship of human service providers across the Commonwealth of Massachusetts; and Portal To Hope is a proud member of the Providers' Council!

~ Frances Sordillo, President, PTH Board of Directors



Looking Ahead: Portal To Hope's Continued Commitment to Support and Innovation

As Portal To Hope continues its mission to support survivors and promote violence prevention through grassroots leadership, their commitment to community-centered care remains unwavering. Whether through emergency shelter, legal advocacy, youth programs, or public education efforts, PTH continues to uplift individuals and strengthen entire communities.

As they prepare to enter their 30th year of service, the Providers' Council is proud to count Portal To Hope among our members and celebrates the tireless work they do every day. We look forward to seeing their impact continue to grow across Massachusetts and beyond.

Want to learn more about Portal To Hope, and the Providers' Council? Visit our websites to explore our work, services, and upcoming initiatives!

[Providers' Council](#)

[Portal To Hope](#)