

Council on Accreditation Standards - Service Standards P to Z - 2023-2024 - COA Crosswalk 4 of 4

Relias offers online learning, staff compliance training, and continuing education for behavioral health organizations, intellectual and developmental disability providers, child welfare organizations, and healthcare and community services providers.

Relias Training Crosswalks are based on published accreditation standards. They are designed to assist organizations in the selection of courses from the Relias libraries to ensure and demonstrate staff competence according to the training standards. In some cases, it may be useful for customer organizations to develop training specific to the organization's individual needs.

General staff compliance trainings should be selected to ensure the organization meets OSHA and other regulatory requirements. Staff training is only one element of a successful survey and the Crosswalks are not meant to take the place of a careful review and evaluation of your program to the accreditation standards.

The courses listed in the crosswalk are a representative sample of courses available in Relias libraries. It may not be necessary to choose all courses listed for a specific training standard; it is recommended that courses are chosen that closely align with the mission and services offered and the specific needs of the persons served.

Disclaimer: The following constitutes Relias, LLC's recommendation of course work for each listed Crosswalk Measure. Relias does not make any guarantee that such course(s) will be accepted by the accrediting body(ies).

Reference:

<https://coanet.org/private-standards/>

Service Standards - Pregnancy Support Services (PS)

PS 2.03

All direct service personnel are trained on, or demonstrate competency in:

Counseling and/or supporting individuals who are pregnant and their family members and significant others, including birth fathers

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Providing education on topics related to individual functioning, maternal health, and child rearing

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00

	Libraries	
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Linking individuals to, and collaborating with, healthcare providers

Module Code	Module Name	Hours
REL-BHC-0-IPBH	Integration of Primary and Behavioral Healthcare	1.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Pregnancy Support Services (PS)

PS 2.04

All direct service personnel providing education services in a group setting are trained on, or demonstrate competency in:

Engaging and motivating group members

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding group dynamics

Module Code	Module Name	Hours
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Leading discussions

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-ALL-0-COMME	Communicating Effectively	0.25

Facilitating group activities

Additional modules may be available in select Relias libraries

Module Code	Module Name	Hours
REL-ALL-0-ETW	Effective Teamwork	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Promoting respectful interactions

Module Code	Module Name	Hours
REL-ALL-0-HRHC	Humility and Respect in Healthcare	0.25

Service Standards - Psychiatric Rehabilitation Services (PSR)

PSR 1.03

The organization ensures personnel are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25

Service Standards - Psychiatric Rehabilitation Services (PSR)

PSR 2.03

Direct service personnel are trained on, or demonstrate competency in:

Psychosocial rehabilitation

Module Code	Module Name	Hours
REL-BHC-0-AMAROP	A Multicultural Approach to Recovery-Oriented Practice	1.00
REL-BHC-0-EPISMI	Effective Psychoeducation for Individuals with Serious Mental Illness	1.00
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
REL-BHC-0-OFP	Overview of Family Psychoeducation	1.25
REL-BHC-0-RPPBHT	Recovery Principles and Practices in Behavioral Health Treatment	1.00
REL-BHC-0-RPPBHT	Recovery Principles and Practices in Behavioral Health Treatment	1.00

REL-BHC-0-UPRROP	Understanding Psychosocial Rehabilitation and Recovery-Oriented Practice	1.00
REL-BHC-MEC-WOO	Wrap: One-on-One	1.25

Substance use conditions

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00
REL-BHC-0-OTSTSUD	Common Substances and Treatment of Substance Use Disorders	1.25

Special populations, including individuals who identify as lesbian, gay, bisexual, transgender, or gender non-conforming

Module Code	Module Name	Hours
REL-BHC-0-OBLGBTQABHS	Overcoming Barriers to LGBTQ+ Affirming Behavioral Health Services	1.50
REL-BHC-0-ABHLGBTQC	Supporting the Behavioral Health Goals of LGBTQ+ Clients	1.50
REL-BHC-0-WMELGBTQCY	Working More Effectively with LGBTQ+ Children and Youth	1.25

Vocational issues

Module Code	Module Name	Hours
REL-BHC-0-SEIPS	Supported Employment: Individual Placement and Supports	1.00

Crisis intervention

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

The characteristics and treatment of mental illness

Module Code	Module Name	Hours
REL-BHC-0-AOBRD	An Overview of Bipolar and Related Disorders	1.75
REL-BHC-0-TDAD	Identifying and Treating Anxiety Disorders	1.50
REL-BHC-0-TDDD	Identifying and Treating Depressive Disorders	1.25
REL-BHC-0-TDDD	Identifying and Treating Depressive Disorders	1.25
REL-BHC-0-OSSOPDP	Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals	1.00
REL-BHC-0-BDDAP	SMI: Bipolar and Depressive Disorders in Adults for Paraprofessionals	1.00
REL-BHC-0-DSM5AO	Strategies for Effective Use of the DSM-5-TR	1.00
REL-BHC-0-SPSMIR	Supporting Persons with Serious Mental Illness toward Recovery	1.50
REL-BHC-0-UTPD	Understanding and Treating Personality Disorders	1.75

Recognizing the early signs of decompensation and risk factors that increase vulnerability to relapse

Module Code	Module Name	Hours
REL-BHC-0-IMRC	The Illness Management and Recovery Model	1.00
REL-BHC-MEC-WOO	Wrap: One-on-One	1.25

Service Standards - Respite Care (RC)

RC 2.01

Respite care providers are trained or demonstrate competency on the following, as appropriate to the services provided:

Assessing the need for additional services

Module Code	Module Name	Hours
REL-IDD-OADSP-UA-V2	Assessments in IDD	2.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Identification of changes in functioning

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00

	Libraries	
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-IDD-0-HPARCIDD	Health Promotion and Age-Related Changes in IDD	0.75
REL-BHC-0-NDBP	Neurodevelopmental Disorders: The Basics for Paraprofessionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Identification of medical needs or problems

Module Code	Module Name	Hours
REL-BHC-0-CDDI	Children with Disabilities: Development and Inclusion	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-0-CHPIPIDD	Common Health Problems and Interventions for Persons with IDD	0.50
REL-BHC-0-OIDC	Communicable Diseases in Children	0.50
REL-IDD-0-HNOPIDD	Health Needs and Outcomes for People with IDD	0.50

Use of adaptive equipment, such as braces and wheelchairs

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-PAC-0-IMDE	Intro to Medical Devices and Equipment	0.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Providing personal care, including lifting techniques

Additional/alternative modules may be available in select Relias libraries

Module Code	Module Name	Hours
REL-IDD-0-AB	Assisting with Bathing	0.25
REL-IDD-0-ABB	Assisting with Bed Baths	0.25
REL-IDD-0-ANC	Assisting with Nail Care	0.25
REL-ALL-0-TRSA	Transferring Safely	0.25
REL-PAC-0-UMLS	Using Mechanical Lifts Safely	1.00

Determining if a crisis situation is imminent and intervene using appropriate resources

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Respite Care (RC)

RC 2.04

There is at least one person on duty in each respite setting whenever care is being provided that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CLASSROOM TRAINING	Classroom Training Required	0.00
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Respite Care (RC)

RC 2.06

Respite care providers sign a statement agreeing to refrain from the use of corporal punishment and degrading treatment, and receive training and support to promote positive behavior and implement appropriate discipline techniques.

Promoting positive behavior

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-AAIDD-PPBSP10	Principles of Positive Behavior Support Pt.1: Overview	0.75

Service Standards - Refugee Resettlement Services (RRS)

RRS 2.02

Supervisors are trained on, or demonstrate competency in, understanding and overcoming issues that interfere with developing a professional relationship with service recipients and other barriers to service provision for refugees.

Issues that interfere with developing a professional relationship with service recipients

and other barriers

Module Code	Module Name	Hours
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Service Standards - Refugee Resettlement Services (RRS)

RRS 2.03

Direct service personnel are trained on, or demonstrate competency in:

Understanding salient factors in the resettlement process

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing conflicts inherent to acculturation

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Refugee Resettlement Services (RRS)

RRS 2.04

Personnel working in any part of a service delivery system that offers services to refugee children are trained on, or demonstrate competency in:

Recognizing obstacles to service delivery based on differences with service recipients; Working within the cultural practices and expectations of the child's and family's society of origin

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-DEIAIMC	DEI: An Introduction to Multicultural Care	1.00

Learning about unique difficulties encountered in a child's and family's migration experience

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing parents' customary sources of support, the loss of such support, and any reservations about involvement with public agencies and service providers

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Incorporating approaches that have proven successful in programs serving separated refugee minor children

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Service Standards - Residential Treatment Services (RTX)

RTX 1.03

The organization ensures staff are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Service Standards - Residential Treatment Services (RTX)

RTX 2.07

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CLASSROOM TRAINING	Classroom Training Required	0.00
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Residential Treatment Services (RTX)

RTX 2.08

All direct service personnel are trained on, or demonstrate competency in:

The principles and practices of person-centered care

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00

Implementing a range of practices that promote a supportive and noncoercive environment and prevent the need for restrictive interventions

Module Code	Module Name	Hours
REL-ALL-0-HRHC	Humility and Respect in Healthcare	0.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00

Assessing needs in crisis situations

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
REL-BHC-0-PDHS	Preventing and De-escalating Crisis Situations	1.25
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Understanding needs related to age, gender identity, race, substance use and mental health disorders, developmental disabilities, and/or other needs typically presented by the service population

Module Code	Module Name	Hours
REL-BHC-0-AOBRD	An Overview of Bipolar and Related Disorders	1.75
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00

REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-0-HPARCIDD	Health Promotion and Age-Related Changes in IDD	0.75
REL-IDD-0-IDAO	Intellectual Disabilities: Interventions, Supports and Outcomes	1.00
REL-BHC-0-OSSOPDP	Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals	1.00
REL-BHC-0-ABHLGBTQC	Supporting the Behavioral Health Goals of LGBTQ+ Clients	1.50
REL-ALL-0-VMHC	Veterans and Mental Health Conditions	2.00

Skills and strategies for engaging, partnering with, and supporting family members

Module Code	Module Name	Hours
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Understanding the definitions of human trafficking (both labor and sex trafficking) and sexual exploitation, and identifying potential victims

Module Code	Module Name	Hours
REL-ALL-0-HTAGE	Human Trafficking: A Growing Epidemic	2.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-ALL-0-UHT	Understanding Human Trafficking	1.00

Procedures for responding to individuals who run away

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Service Standards - Shelter Services (SH)

SH 2.04

All direct service personnel are trained on, or demonstrate competency in:

Understanding homelessness, including the causes and effects of homelessness, overrepresented and vulnerable populations, impact of homelessness on child development, barriers to exiting homelessness, and service needs

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00

	Libraries	
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-WIEH	Working with Individuals Experiencing Homelessness	1.25
REL-BHC-0-WIEHSUD	Working with Individuals Experiencing Homelessness and Substance Use Disorder	1.25

Understanding stigma and labeling

Module Code	Module Name	Hours
REL-BHC-0-ROCISDOH	Recovery-Oriented Community Inclusion and Social Determinants of Health	1.00

Harm reduction

Module Code	Module Name	Hours
REL-BHC-0-HRSU	Harm Reduction in Substance Use	1.25

Recognizing and responding to signs of suicide risk

Module Code	Module Name	Hours
REL-BHC-0-ASSR	Assessing and Screening for Suicide Risk	1.50
REL-BHC-0-CBIRSR	Community-Based Interventions to Reduce Suicide Risk	1.75
REL-BHC-0-OEBSSI	Overview of Evidence-Based, Suicide-Specific Interventions	1.50
REL-BHC-0-SSDCS	Suicide Screening for Direct Care Staff	0.50

Service Standards - Shelter Services (SH)

SH 2.05

All direct service personnel are trained on, or demonstrate competency in, understanding the special service needs of service recipients, including, as appropriate:

Individuals coping with substance abuse and/or mental health issues, including dual diagnosis

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00
REL-BHC-0-ICODAPC	Interventions for Co-Occurring Disorders: Advanced Practice for Clinicians	1.25
REL-BHC-0-OCDP	Overview of Co-Occurring Disorders for Paraprofessionals	0.75

REL-BHC-0-OMMHDCP	Overview of Mood and Anxiety Disorders in Children for Paraprofessionals	1.00
REL-BHC-0-OSSOPDP	Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals	1.00
REL-BHC-0-SPSMIR	Supporting Persons with Serious Mental Illness toward Recovery	1.50

Individuals coping with trauma, including how to recognize trauma and appropriate interventions to address the acute needs of trauma victims

Module Code	Module Name	Hours
REL-BHC-0-AITIC	An Introduction to Trauma-Informed Care	1.50
REL-BHC-0-OHBHDIT	Overview of How Behavioral Health Disorders are Impacted by Trauma	1.50
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00
REL-BHC-0-WCAEVD	Working with Children and Adolescents Exposed to Violence and Disasters	1.00

Individuals with HIV/AIDS

Module Code	Module Name	Hours
REL-PAC-0-FI	HIV/AIDS - Focusing on the Individual	1.00
REL-ALL-0-HIVBEB	HIV: Beyond the Basics	1.00

Individuals who identify as lesbian, gay, bisexual, transgender, or gender non-conforming

Module Code	Module Name	Hours
REL-BHC-0-ABHLGBTQC	Supporting the Behavioral Health Goals of LGBTQ+ Clients	1.50

Individuals and families who have been victims of violence, abuse, or neglect

Module Code	Module Name	Hours
REL-ALL-0-DVRP	Domestic Violence: Recognizing and Preventing	1.00
REL-BHC-0-IAADA	Identifying and Addressing Older and Dependent Adult Abuse	1.25
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50
REL-BHC-0-PIRAN	Preventing, Identifying, and Responding to Abuse and Neglect	1.00

Individuals who may be victims of human trafficking or sexual exploitation, including how to identify potential victims

Module Code	Module Name	Hours
REL-ALL-0-HTAGE	Human Trafficking: A Growing Epidemic	2.00
REL-ALL-0-UHT	Understanding Human Trafficking	1.00

Pregnant and parenting mothers and/or fathers with young children

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Runaway and homeless children and youth

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Persons with current or past criminal justice system involvement

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Persons with current or past child welfare system involvement

Module Code	Module Name	Hours
REL-BHC-0-ABHNIICW	Addressing Behavioral Health Needs of Individuals Involved in Child Welfare	1.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PNYFCS	Promoting Normalcy for Youth in Foster Care Settings	1.00

Persons with developmental disabilities

Module Code	Module Name	Hours
REL-IDD-0-ODTD-V2	An Overview of Different Types of Disabilities	1.00
REL-IDD-0-HNOPIDD	Health Needs and Outcomes for People with IDD	0.50
REL-IDD-0-AOIRS1	Nursing Needs for IDD-Related Syndromes: Part 1	1.50
REL-IDD-0-AOIRS2	Nursing Needs for IDD-Related Syndromes: Part 2	1.50

Older adults

Module Code	Module Name	Hours
REL-PAC-0-CDOA	Cultural Diversity and the Older Adult	1.25
REL-BHC-0-DSOA	Depression and Suicidality in Older Adults	1.25
REL-BHC-0-IAADA	Identifying and Addressing Older and Dependent Adult Abuse	1.25
REL-BHC-0-OBHIOAP	Overview of Behavioral Health Issues in Older Adults for Paraprofessionals	1.00

Service Standards - Shelter Services (SH)

SH 2.06

Case managers and other relevant staff are trained on, or demonstrate competency in:

Basic counseling skills

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Conducting safety assessments, when service recipients are victims of human trafficking, sexual exploitation, or domestic violence

Module Code	Module Name	Hours
REL-BHC-0-AITIC	An Introduction to Trauma-Informed Care	1.50
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-IPPT	Impact of Psychological and Physical Trauma	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-ALL-0-UHT	Understanding Human Trafficking	1.00

Conducting assessments using standardized instruments

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

**Local housing resources;
Conducting housing searches;
Landlord engagement**

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Issues related to individuals involved in multiple systems

Module Code	Module Name	Hours
REL-BHC-0-ESACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
REL-BHC-0-PSCOD	Peer Support for Co-Occurring Disorders	0.15

Reconnecting runaway and homeless youth to their families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Shelter Services (SH)

SH 2.07

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 2.01

All personnel supervising visits or exchanges are trained on, or demonstrate competency in:

Understanding and monitoring cases involving child abuse and neglect, including

sexual abuse

Module Code	Module Name	Hours
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding and monitoring cases involving domestic violence

Module Code	Module Name	Hours
REL-ALL-0-DVEOC	Domestic Violence Effects on Children	1.00
REL-BHC-0-IRIPV	Identifying and Responding to Intimate Partner Violence	1.50

Understanding and monitoring cases involving mental health issues and/or substance use conditions

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-OMMHDCP	Overview of Mood and Anxiety Disorders in Children for Paraprofessionals	1.00
REL-BHC-0-OSSOPDP	Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals	1.00

Understanding what children of different ages and developmental stages may need during supervised contact, and how they may respond to services

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Understanding positive parenting skills and behaviors

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Understanding how separation and divorce may affect the way children and parents respond during supervised visitation

Module Code	Module Name	Hours
REL-BHC-0-AD	Attachment Disorders	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding the grief and loss associated with the removal of a child from the home

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding the social service systems with which families are likely to come into contact, including child welfare, law enforcement, and the courts

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding relevant laws and regulations, including those related to visitation and exchange, child protection, family violence, and custody

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Appropriately documenting visits and exchanges

Module Code	Module Name	Hours
REL-BHC-0-BED	Basics of Effective Documentation	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 2.02

Personnel providing off-site supervision are experienced in providing supervised contact and are

trained on, or demonstrate competency in, managing the risks associated with off-site supervision, including:

Use of bathrooms by both service recipients and personnel;
Seating arrangements;
Dealing with intervening persons

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing when a person may be in an agitated state or present a danger

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PDHS	Preventing and De-escalating Crisis Situations	1.25

Accessing emergency assistance

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Transporting service recipients, when applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-SSTC	Strategies for Safely Transporting Clients	0.20

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 2.03

Personnel providing therapeutic supervised visitation are trained on, or demonstrate competency in:

Implementing evidence based practices and understanding other relevant emerging bodies of knowledge

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
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Establishing a strong bond with service recipients

Module Code	Module Name	Hours
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Understanding child development and individual and family functioning

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Mobilizing individual and family strengths

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-USBACYP	Using a Strengths-Based Approach with Children and Youth for Paraprofessionals	0.75

Recognizing and working with individuals with co-occurring health, mental health, and substance use conditions

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICODAPC	Interventions for Co-Occurring Disorders: Advanced Practice for Clinicians	1.25
REL-BHC-0-OCDP	Overview of Co-Occurring Disorders for Paraprofessionals	0.75

Understanding psychosocial and ecological or person-in-environment perspectives

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00

	Libraries	
REL-BHC-0-ESACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Determining when to involve a psychiatrist

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 2.05

Personnel managing the supervised visitation and exchange program are trained on, or demonstrate competency in:

Receiving referrals and conducting intake and orientation;
 Establishing conditions for service participation and fees for service;
 Setting up physical space to promote safety;
 Managing and reviewing cases;
 Suspending or terminating services;
 Collaborating with the court and other referring agencies; and
 Testifying in court

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 2.08

Within 12 months of hire personnel are trained according to the following requirements:

24 hours for personnel who supervise visits;
 16 hours for personnel who only supervise exchanges;
 40 hours for personnel who supervise off-site visits or exchanges; and
 40 hours for personnel who manage the program.

Personnel training based on job responsibilities

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Supervised Visitation and Exchange Services (SVE)

SVE 8.05

The organization ensures staff are trained on therapeutic interventions prior to coming in contact with the service population

Suggested therapeutic interventions:

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75
REL-BHC-0-OSSFT	Overview of Structural and Strategic Family Therapy	1.25

Service Standards - Unaccompanied Children Services (UC)

UC 2.06

Supervisors are trained on, or demonstrate competency in:

Addressing and reducing stress, anxiety, secondary traumatic stress, and vicarious trauma

Module Code	Module Name	Hours
REL-BHC-0-SBHPMCS	Strategies for Behavioral Health Professionals to Manage Chronic Stress	1.25
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Creating an atmosphere of problem-solving and learning

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-ALL-0-ITB	Introduction to Team Building	0.50
REL-ALL-0-PSW	Problem Solving in the Workplace	1.00

Providing flexibility

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-ALL-0-SSKTB	Supervisory Skills: The Basics	0.50

Offering constructive ways to approach difficult situations with children and their sponsors

Module Code	Module Name	Hours
REL-ALL-0-CR	Conflict Resolution	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Facilitating regular feedback, growth opportunities, and a structure for ongoing communication and collaboration

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25
REL-ALL-MC-CMEWYT	Staff Retention Part 5: Communicating More Effectively With Your Team	0.25

Service Standards - Unaccompanied Children Services (UC)

UC 2.07

Direct service personnel receive ongoing training and education on:

Physical, behavioral, and emotional signs of sexual abuse and methods of preventing and responding to such occurrences

Module Code	Module Name	Hours
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50

Existing resources for unaccompanied children and accessing services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Applicable laws and regulations pertaining to the care of unaccompanied children, including:

- (1) The Flores Settlement Agreement
- (2) The Trafficking Victims Protection Reauthorization (TVPRA) of 2008
- (3) The Prison Rape Elimination Act (PREA) of 2003
- (4) The Violence Against Women Reauthorization Act of 2013

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Unaccompanied Children Services (UC)

UC 10.07

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Vocational Rehabilitation Services (VOC)

VOC 2

Program personnel have the competency and support needed to provide services and meet the needs of persons served.

Competency can be demonstrated through education, training, or experience. Support can be provided through supervision or other learning activities to improve understanding or skill development in specific areas.

Suggested options, as applicable:

Additional/alternative modules may be found in select Relias libraries

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-GHA-CCCP1AOCE	Customized Community Careers Pt. 1: An Overview of Customized Employment	1.00
REL-IDD-GHA-CCCP3CJD	Customized Community Careers Pt. 3: Customized Job Development	1.00
REL-IDD-0-ES	Employment Support	1.00
REL-BHC-0-SEEE	Supported Employment: Employer Engagement	0.50
REL-BHC-0-SEIPS	Supported Employment: Individual Placement and Supports	1.00

Service Standards - Workforce Development and Support Services (WDS)

WDS 2.02

All direct service personnel are trained on, or demonstrate competency in:

Identifying support networks of family, friends, and community resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Screening topics relevant to the identified service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Adult learning principles and the diversity of workforce development approaches

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-0-ES	Employment Support	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-SEIPS	Supported Employment: Individual Placement and Supports	1.00

Working with youth to explore career opportunities, when applicable

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-TASE	Transition to Adulthood: From School to Employment	1.00

Common barriers to employment

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Workforce Development and Support Services (WDS)

WDS 2.03

Direct service personnel who provide financial asset-building services are trained on, or demonstrate competency in:

Counseling individuals on any local or state asset limitation regulations and their implications for continued receipt of public assistance

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Identifying local programs that provide assistance and incentives for financial asset building

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Overcoming obstacles to asset building for immigrants, refugees, and migrant or seasonal workers, including predatory lending

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 1.03

The organization ensures personnel are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.05

Individuals who assume responsibility for supervision of youth in the field are trained on, or demonstrate competency in:

Navigating and operating in a given terrain

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Using materials and equipment employed in the field

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Interpreting and responding to changes in weather and environmental conditions

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Improvising solutions to unanticipated problems and emergencies in the field such as environmental hazards, harmful plants or animals, and extreme weather conditions

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Conducting medical evacuation, when applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.06

Group leaders and direct service personnel are trained on, or demonstrate competency in:

Providing an appropriate environment for youth to carry out their role in the overall

service program

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Guiding youth in their development and their ability to use service resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Engaging in therapeutic interactions with youth

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Teaching experientially and serving as effective role models

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Communicating effectively with youth and personnel

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-ALL-0-COMME	Communicating Effectively	0.25
REL-ALL-0-CR	Conflict Resolution	0.50

Facilitating the transfer of learning and developing insight through the therapeutic outdoor experience

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.07

Direct service personnel are trained on, or demonstrate competency in:

Normal growth and development

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50

Behavioral and emotional problems typical of the service population, including risks associated with suicide, eating disorders, cutting, and impulsivity

Module Code	Module Name	Hours
REL-BHC-0-ATACA	Assessing and Treating Anxiety in Children and Adolescents	1.75
REL-BHC-0-DICCDCA	Externalizing and Disruptive Behavior Disorders in Children and Adolescents	1.75
REL-BHC-0-PASRP	Preventing Suicide in Youth: The Role of Paraprofessionals	0.75
REL-BHC-0-RSRATAY	Reducing Suicide Risk in Adolescents and Transition Age Youth	1.50
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Alcohol and other drugs problems

Module Code	Module Name	Hours
REL-BHC-0-CPIASUD	Clinical Pathways that Inform Adolescent Substance Use Disorder	1.50
REL-BHC-0-OTSTSUD	Common Substances and Treatment of Substance Use Disorders	1.25

Behavior dynamics and needs of youth who have experienced abuse or neglect

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00

REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

How to identify youth at risk of being sexually victimized

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

How to manage acting out behavior of a sexual nature

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The effects of attachment, separation, and loss

Module Code	Module Name	Hours
REL-BHC-0-AD	Attachment Disorders	1.50

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.08

Individuals responsible for on-site program coordination and supervision of personnel are trained on, or demonstrate competency in:

Knowledge of adolescent development

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50

Technical competence and safety skills

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Problem-solving and leadership skills, sound judgment, and capabilities in interpersonal

communication and group facilitation

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-ALL-0-COMME	Communicating Effectively	0.25
REL-ALL-0-CR	Conflict Resolution	0.50
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00
REL-ALL-0-PSW	Problem Solving in the Workplace	1.00

Skills in the use of outdoor experiences for therapeutic purposes

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.09

Personnel complete:

Forty (40) hours of orientation and experiential or classroom training and demonstrate competency in all skill sets before assuming primary responsibility for a group

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Forty (40) hours a year of ongoing clinical and therapeutic outdoor training

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Additional training to address specific types of activities and to maintain certification in specific areas, as appropriate to individual responsibilities

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 2.11

Personnel must receive training at least every two (2) years in first aid and age-appropriate CPR that includes an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor before assuming primary responsibility for a group.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 14.05

As applicable to the activity being conducted, the organization maintains clear guidelines and trains personnel and youth on safely building and extinguishing fires.

Safely building and extinguishing fires

Module Code	Module Name	Hours
REL-ALL-0-FSBASIC-V2	Fire Safety: The Basics	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)

WT 14.06

Ropes courses, alpine or climbing towers, and artificial wall climbing activities meet the following requirements:

Personnel have been trained by recognized experts in the field and have:

A working knowledge of ropes course and climbing equipment elements, technology, construction, usage, and inspection

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Ways to Work (WtW)

WtW 2

All direct service personnel have the support needed to provide services that meet the needs of the target population and are trained on, or demonstrate competency in:

Basic budgeting

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Interpreting credit reports

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding the loan approval process

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Collecting accounts

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Youth Independent Living Services (YIL)

YIL 2.03

All direct service personnel are trained on, or demonstrate competency in:

Positive youth development

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-MBHNTAY	Meeting the Behavioral Health Needs of Transition Age Youth	1.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Normative youth development and the effects of early trauma, educational gaps and delays, and abuse and neglect on youth development

Module Code	Module Name	Hours
REL-BHC-0-AITIC	An Introduction to Trauma-Informed Care	1.50
REL-BHC-0-IPPT	Impact of Psychological and Physical Trauma	1.50
REL-BHC-0-OHBHDIT	Overview of How Behavioral Health Disorders are Impacted by Trauma	1.50
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00
REL-BHC-0-WCAEVD	Working with Children and Adolescents Exposed to Violence and Disasters	1.00

Public assistance programs, eligibility requirements, and benefits

Module Code	Module Name	Hours
REL-BHC-0-ESACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Local housing resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The community service delivery system

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Youth Psychosocial Services (YPS)

YPS 1.03

The organization ensures that staff are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Service Standards - Youth Psychosocial Services (YPS)

YPS 2.05

Direct service personnel are trained on, or demonstrate competency in:

Partnering and engaging with families

Module Code	Module Name	Hours
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

The use, management, and side effects of psychotropic medications

Module Code	Module Name	Hours
REL-BHC-0-OCAP	Overview of Child and Adolescent Psychopharmacology	1.50
REL-BHC-0-PMCAP	Psychiatric Medications for Children/Adolescents	0.75

Youth psychiatric rehabilitation process and evidence based practices

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-EPISMI	Effective Psychoeducation for Individuals with Serious	1.00

	Mental Illness	
REL-BHC-0-OFP	Overview of Family Psychoeducation	1.25
REL-BHC-0-UPRROP	Understanding Psychosocial Rehabilitation and Recovery-Oriented Practice	1.00

The needs of youth who identify as lesbian, gay, bisexual, transgender, or gender non-conforming

Module Code	Module Name	Hours
REL-BHC-0-ABHLGBTQC	Supporting the Behavioral Health Goals of LGBTQ+ Clients	1.50
REL-BHC-0-WMELGBTQCY	Working More Effectively with LGBTQ+ Children and Youth	1.25

The characteristics and treatment of emotional or behavioral problems of youth

Module Code	Module Name	Hours
REL-BHC-0-ATACA	Assessing and Treating Anxiety in Children and Adolescents	1.75
REL-BHC-0-DICCDCA	Externalizing and Disruptive Behavior Disorders in Children and Adolescents	1.75
REL-BHC-0-ITBDY	Identifying and Treating Bipolar Disorders in Youth	1.25
REL-BHC-0-OMMHDCP	Overview of Mood and Anxiety Disorders in Children for Paraprofessionals	1.00

Recovery and recognizing the risk factors that increase vulnerability to relapse

Module Code	Module Name	Hours
REL-BHC-0-RPPBHT	Recovery Principles and Practices in Behavioral Health Treatment	1.00
REL-BHC-0-STPR	Strategies for Treating and Preventing Relapse	1.50
REL-BHC-0-SUTRPMP	Substance Use Treatment and Relapse Prevention for Marginalized Populations	1.00
REL-BHC-0-WSSAR	Wellness Strategies that Support Addiction Recovery	1.00