

Council on Accreditation Standards - Service Standards A to G - 2023-2024 - COA Crosswalk 2 of 4

Relias offers online learning, staff compliance training, and continuing education for behavioral health organizations, intellectual and developmental disability providers, child welfare organizations, and healthcare and community services providers.

Relias Training Crosswalks are based on published accreditation standards. They are designed to assist organizations in the selection of courses from the Relias libraries to ensure and demonstrate staff competence according to the training standards. In some cases, it may be useful for customer organizations to develop training specific to the organization's individual needs.

General staff compliance trainings should be selected to ensure the organization meets OSHA and other regulatory requirements. Staff training is only one element of a successful survey and the Crosswalks are not meant to take the place of a careful review and evaluation of your program to the accreditation standards.

The courses listed in the crosswalk are a representative sample of courses available in Relias libraries. It may not be necessary to choose all courses listed for a specific training standard; it is recommended that courses are chosen that closely align with the mission and services offered and the specific needs of the persons served.

Disclaimer: The following constitutes Relias, LLC's recommendation of course work for each listed Crosswalk Measure. Relias does not make any guarantee that such course(s) will be accepted by the accrediting body(ies).

Reference:

<https://coanet.org/private-standards/>

Service Standards - Adult Day Services (AD)

AD 2.03

All direct service personnel are trained on, or demonstrate competency in the following areas, as appropriate to the services provided:

Crisis prevention and intervention techniques

Module Code	Module Name	Hours
REL-IDD-0-CIIIDD	Crisis Intervention for Individuals with IDD	0.75
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Identification of changes in service recipient functioning

Module Code	Module Name	Hours
REL-PAC-0-ADRDTDP	Alzheimer's Disease and Related Disorders: The Disease Process	1.00
REL-IDD-0-CHPIPIDD	Common Health Problems and Interventions for Persons with IDD	0.50

REL-IDD-0-HPARCIDD	Health Promotion and Age-Related Changes in IDD	0.75
REL-IDD-0-IDAO	Intellectual Disabilities: Interventions, Supports and Outcomes	1.00

Identification of medical needs or problems

Module Code	Module Name	Hours
REL-IDD-0-CHPIPIDD	Common Health Problems and Interventions for Persons with IDD	0.50
REL-IDD-0-HNOPIIDD	Health Needs and Outcomes for People with IDD	0.50
REL-IDD-0-TVSIIDD	Taking Vital Signs for Individuals with IDD	0.50

The organization's plans for handling medical or psychiatric emergencies

Module Code	Module Name	Hours
ORG EMERGENCY P&P	Organization-Specific Emergency Policies and Plans	0.00

Use of adaptive equipment, such as braces and wheelchairs

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Providing personal care

Module Code	Module Name	Hours
REL-IDD-0-AA	Assisting with Ambulation	0.50
REL-IDD-0-AB	Assisting with Bathing	0.25

Specific skills necessary to serve the target population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Adult Day Services (AD)

AD 2.04

Personnel who lead or facilitate group activities have relevant training or experience

Training in leading groups

Module Code	Module Name	Hours
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Adult Day Services (AD)

AD 2.05

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Adult Foster Care (AFC)

AFC 2.04

Direct service staff are trained on, or demonstrate competency in, the following:

Special needs related to working with the identified service population

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-SIIDD COD	Supporting People with IDD and Mental Health Conditions	1.00

Signs of abuse or neglect

Module Code	Module Name	Hours
REL-IDD-0-OANIDD	Overview of Abuse and Neglect of Individuals with IDD	1.00

Advance directives

Module Code	Module Name	Hours
REL-ALL-0-AAD	About Advance Directives	0.50

Coordinating services as part of a team

Module Code	Module Name	Hours
REL-ALL-0-ETW	Effective Teamwork	0.50
REL-ALL-0-ITB	Introduction to Team Building	0.50

Disaster relief resources, planning, and procedures

Module Code	Module Name	Hours
REL-ALL-0-NDWEET	Natural Disasters and Workplace Emergencies: Earthquakes and Tsunamis	0.50
REL-ALL-0-NDWEFLL	Natural Disasters and Workplace Emergencies: Flooding and Landslides	0.50
REL-ALL-0-NDWEEHC	Natural Disasters and Workplace Emergencies: Heat and Cold Stress	0.50
REL-ALL-0-NDWET	Natural Disasters and Workplace Emergencies: Tornadoes	0.50

Service Standards - Adult Guardianship (AG)

AG 2.04

Guardianship workers are trained on, or demonstrate competency in:

Financial management

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Ethics issues unique to adult guardianship including bioethics and healthcare decision-making

Module Code	Module Name	Hours
REL-BHC-0-LESBHP	Legal and Ethical Standards For Behavioral Health Professionals	1.00
REL-ALL-0-BETHDM	The Basics of Ethical Decision Making	0.50

Reporting requirements

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Substituted judgment and best-interest standards of decision-making

Module Code	Module Name	Hours
REL-ALL-0-BETHDM	The Basics of Ethical Decision Making	0.50

Local guardianship law including interstate jurisdiction and processes for terminating a guardianship

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

State and federal regulations governing eligibility for public benefits, and appropriate steps to maintain the individual's eligibility

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-QAC3	Overview of Medicaid and Medicare	1.00

Service Standards - Adult Protective Services (APS)

APS 2.03

Personnel are trained on, or demonstrate competency in:

Providing preventative and supportive services to ensure maximum participation and self-determination

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-0-SDS	Self-Directed Services	0.50

Communicating and working with vulnerable adults, including adults with disabilities

Module Code	Module Name	Hours
REL-IDD-0-CCMS	Communication and Conflict Management Skills	0.75
REL-PAC-0-DCUCOM	Dementia Care: Understanding Communication	0.50

Recognizing mental, emotional, physical, and sexual abuse, neglect, and self-neglect, financial exploitation, and abandonment

Module Code	Module Name	Hours
REL-BHC-0-IAADA	Identifying and Addressing Older and Dependent Adult Abuse	1.25
REL-IDD-0-OANIDD	Overview of Abuse and Neglect of Individuals with IDD	1.00
REL-BHC-0-PIRAN	Preventing, Identifying, and Responding to Abuse and Neglect	1.00

Investigate techniques, including evaluating risk

Module Code	Module Name	Hours
REL-IDD-0-RMDSP	Risk Management for Direct Support Professionals	1.00

The rights of vulnerable adults

Module Code	Module Name	Hours
REL-IDD-0-RIIDD	Rights of Individuals with IDD	0.75

Working with individuals and families who may resist social, medical, and legal services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Using the organization's authority to intervene on behalf of vulnerable adults who are abused, exploited, or neglected

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Working with law enforcement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Adoption Services (AS)

AS 1.03

The program ensures staff are trained on therapeutic interventions prior to use of the interventions.

Suggested therapeutic interventions:

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75
REL-BHC-0-OSSFT	Overview of Structural and Strategic Family Therapy	1.25

Service Standards - Adoption Services (AS)

AS 2.03

Employees who provide adoption-related services that require the application of clinical skills and judgement, and others as needed based on their job responsibilities, are trained on, or demonstrate competency in:

State, federal, and foreign laws and regulations governing the types of services provided by the program

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Ethical considerations in adoption and applicable professional and ethical guidelines

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Factors that lead to children needing adoptive families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Feelings of separation, grief, and loss which may be experienced prior to, during, and after adoption by children, birth parents, adults who were adopted, and previously by some prospective adoptive parents

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Trauma experienced by children and youth who have been victims of abuse, neglect, or trafficking

Module Code	Module Name	Hours
REL-BHC-0-IPPT	Impact of Psychological and Physical Trauma	1.50
REL-BHC-0-WCAEVD	Working with Children and Adolescents Exposed to Violence and Disasters	1.00

Common medical, psychological, and developmental issues commonly experienced by children adopted through the program

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The short and long term impact of out of home care and institutionalization on children and youth

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PNYFCS	Promoting Normalcy for Youth in Foster Care Settings	1.00

Ways in which adoption can affect child, adolescent, and adult development and identity formation

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Maintaining connections, openness in adoption, and attachment and bonding

Module Code	Module Name	Hours
REL-BHC-0-AD	Attachment Disorders	1.50

Service Standards - Adoption Services (AS)

AS 2.04

Adoption workers and supervisors, depending on job responsibilities, are trained on or demonstrate competency to implement relevant provisions of the Indian Child Welfare Act (ICWA) including:

The importance of ICWA and special considerations for working with American Indian and Alaska Native children;

The identification of American Indian and Alaska Native children

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Appropriate notice and collaboration with the child's tribe

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Placement preferences that support the child's connection to their native culture and heritage

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Process for, and alternatives to, terminating parental rights

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Adoption Services (AS)

AS 2.06

The program ensures that employees who provide adoption-related services that require the application of clinical skills and judgment complete ongoing professional development training on adoption related topics in accordance with applicable agency, state and federal requirements

Training on adoption related topics in accordance with applicable agency, state, and

federal requirements

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Service Standards - Community Change Initiatives (CCI)

CCI 2.01

Personnel are trained on, or demonstrate competency in:

Engaging and building trusting relationships with community members

Module Code	Module Name	Hours
REL-ALL-0-LFCP	Leadership Fundamentals: Coaching to Performance	0.75
REL-BHC-0-ROCISDOH	Recovery-Oriented Community Inclusion and Social Determinants of Health	1.00

Communicating effectively with relevant stakeholders

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25

Adapting to changing situations and environments

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Assessing community characteristics, assets, needs, and priorities

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Capitalizing on assets and strengths within a company

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Developing and monitoring implementation of results-oriented community plans

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Leading and facilitating meetings and discussions;

Managing groups and resolving conflicts;

Building coalitions among community residents, associations, and institutions

Module Code	Module Name	Hours
REL-ALL-0-CR	Conflict Resolution	0.50
REL-ALL-0-ETW	Effective Teamwork	0.50
REL-ALL-0-ITB	Introduction to Team Building	0.50

Developing networks with groups outside of the community that can advance the initiative

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding and working within relevant financial and administrative infrastructures

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understanding and implementing projects related to the focus and priorities of the initiative

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Engaging in community work without maintaining a high profile or dominating the initiative's public presence

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Promoting the sustainability of results

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Child and Family Development and Support Services (CFD)

CFD 1.03

The organization ensures personnel are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions:

Module Code	Module Name	Hours
REL-BHC-0-FT	Family Therapy	1.25
REL-BHC-0-OSSFT	Overview of Structural and Strategic Family Therapy	1.25

Service Standards - Child and Family Development and Support Services (CFD)

CFD 2.03

All direct service personnel are trained on, or demonstrate competency in:

Establishing professional boundaries and employing appropriate methods of support

Module Code	Module Name	Hours
REL-BHC-0-BRBHP	Boundary Risks for Behavioral Health Paraprofessionals	0.75
REL-ALL-0-MPBOUND	Maintaining Professional Boundaries	0.50

Encouraging independence

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00

Understanding child development and individual and family functioning

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50

REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Identifying and building on strengths and protective factors

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-USBACYP	Using a Strengths-Based Approach with Children and Youth for Paraprofessionals	0.75

Assessing needs, risks, and safety

Module Code	Module Name	Hours
REL-BHC-0-ARODVCA	Assessing Risk of Other-Directed Violence in Children and Adolescents	1.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Helping family members develop skills relevant to positive parenting, child development, caregiving, health and safety, and/or positive personal development, as appropriate to the services provided

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-BHC-0-SIPEC	Safety and Injury Prevention in Early Childhood	0.50
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Understanding, recognizing, and responding to problems related to child abuse and neglect

Module Code	Module Name	Hours
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50

Understanding, recognizing, and responding to problems related to domestic violence

Module Code	Module Name	Hours
REL-ALL-0-DVEOC	Domestic Violence Effects on Children	1.00
REL-BHC-0-WCAEVD	Working with Children and Adolescents Exposed to Violence and Disasters	1.00

Understanding, recognizing, and responding to problems related to substance

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00
REL-BHC-0-IPSUDCF	The Impact of Parental Substance Use Disorders on Children and Families	1.75

Understanding, recognizing, and responding to problems related to mental health, including signs of prenatal and postpartum depression

Module Code	Module Name	Hours
REL-BHC-0-ATACA	Assessing and Treating Anxiety in Children and Adolescents	1.75
REL-BHC-0-ITBDY	Identifying and Treating Bipolar Disorders in Youth	1.25
REL-BHC-0-PHU	Perinatal Mood and Anxiety Disorders	1.00

Implementing the specific program model used to deliver services, if applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Child and Family Development and Support Services (CFD)

CFD 2.04

All direct service personnel providing early intervention services are trained on, or demonstrate competency in:

Administering early intervention techniques

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00

	Libraries	
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Understanding issues of particular relevance to the families of children with developmental delays or disabilities

Module Code	Module Name	Hours
REL-BHC-0-CDDI	Children with Disabilities: Development and Inclusion	1.00
REL-RTS-0-LDSA	Learning Disabilities: Screening and Assessment for OTs	1.00
REL-BHC-0-NDBP	Neurodevelopmental Disorders: The Basics for Paraprofessionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Helping families learn how to support and promote their children's healthy development

Module Code	Module Name	Hours
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Service Standards - Child and Family Development and Support Services (CFD)

CFD 2.05

All direct service personnel providing parent education services in a group setting are trained on, or demonstrate competency in:

Providing a supportive, nonjudgmental environment that promotes respectful interactions

Module Code	Module Name	Hours
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-ALL-0-HRHC	Humility and Respect in Healthcare	0.25

Engaging and motivating group members

Additional modules may be found in select Relias libraries

Module Code	Module Name	Hours
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Understanding group dynamics

Module Code	Module Name	Hours
REL-BHC-0-FT	Family Therapy	1.25
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Leading discussions; Facilitating group activities

Module Code	Module Name	Hours
REL-ALL-0-ETW	Effective Teamwork	0.50
REL-ALL-0-ITB	Introduction to Team Building	0.50

Helping family members develop skills relevant to the class's areas of focus, including positive parenting, child development, caregiving, health and safety, and/or positive personal development, as appropriate to the services provided

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-BHC-0-SIPEC	Safety and Injury Prevention in Early Childhood	0.50
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Implementing the specific program model used to deliver services, if applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Case Management (CM)

CM 2.03

Case Managers receive training on, or demonstrate competency in, the following topics:

Coordinating services as part of a team

Module Code	Module Name	Hours
REL-ALL-0-ETW	Effective Teamwork	0.50

Linking service recipients with, and making referrals to, community services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Knowledge of public assistance programs, eligibility requirements, and benefits

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Crisis Response and Information Services (CRI)

CRI 2.04

Prior to coming in contact with the service population, direct service personnel are trained on, or demonstrate competency in:

Assessing for and responding to suicide risk

Module Code	Module Name	Hours
REL-BHC-0-SSDCS	Suicide Screening for Direct Care Staff	0.50

Special issues regarding age, substance use, mental health conditions, developmental disabilities, and other needs typically presented by the service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-PSARP	Preventing Suicide in Adults: The Role of Paraprofessionals	0.75
REL-BHC-0-PASRP	Preventing Suicide in Youth: The Role of Paraprofessionals	0.75

Prevention of compassion fatigue or "burn out"

Module Code	Module Name	Hours
REL-BHC-0-SCSFP	Self-Care Strategies for Frontline Professionals	1.25

Procedures for making referrals to, or providing information on, community resources

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Interviewing techniques

Module Code	Module Name	Hours
REL-CHC-0-BPFIP	Best Practices for Interviewing Patients	1.25

Handling emergencies including assessing needs in crisis situations, de-escalation techniques, and situations that may require consultation with supervising or cooperating professionals of the police

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
REL-BHC-0-PDHS	Preventing and De-escalating Crisis Situations	1.25
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Laws governing disclosure of suspected abuse or other criminal behavior

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-ALL-0-PRRA	Preventing, Recognizing, and Reporting Abuse	0.50

Organization policy reconciling the principles of consumer confidentiality and the requirements of the law

Suggested, in addition to organizational training:

Module Code	Module Name	Hours
REL-ALL-0-HBAS	HIPAA: Basics	0.50
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Documentation requirements

Suggested, in addition to organizational training:

Module Code	Module Name	Hours
REL-BHC-0-BED	Basics of Effective Documentation	1.00
REL-BHC-0-BPDTTP	Best Practices for Documenting the Treatment Planning Process	1.50

Service Standards - Crisis Response Information Services (CRI)

CRI 2.05

Supervisors are trained on, or demonstrate competency in:

Helping direct service personnel process and debrief following a crisis or traumatic event

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Building and maintaining morale

Module Code	Module Name	Hours
REL-ALL-0-ITB	Introduction to Team Building	0.50

Providing constructive ways for direct service personnel to approach difficult situations with service recipients

Module Code	Module Name	Hours
REL-ALL-0-HIEE	How to Improve Employee Engagement	1.50

Facilitating a structure for ongoing communication and collaboration among personnel

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25
REL-ALL-0-ETW	Effective Teamwork	0.50
REL-ALL-0-ITB	Introduction to Team Building	0.50

Service Standards - Coaching, Support, and Education Services (CSE)

CSE 2.03

Personnel are trained on, or demonstrate competency in:

Procedures for making appropriate referrals or providing information

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Recognizing and responding to signs and symptoms of trauma

Module Code	Module Name	Hours
REL-BHC-0-AOTDAP	An Overview of Trauma Disorders in Adults for Paraprofessionals	1.00
REL-BHC-0-AOTICNCS	An Overview of Trauma-Informed Care for Non-Clinical Staff	1.00
REL-BHC-0-TICDCPSS	Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists	1.25

Recognizing and responding to signs of suicide risk

Module Code	Module Name	Hours
REL-BHC-0-PSARP	Preventing Suicide in Adults: The Role of Paraprofessionals	0.75
REL-BHC-0-PASRP	Preventing Suicide in Youth: The Role of Paraprofessionals	0.75

Service Standards - Coaching, Support, and Education Services (CSE)

CSE 2.04

Personnel leading education and support groups are trained on, or demonstrate competency in:

Engaging and motivating group members

Module Code	Module Name	Hours
REL-BHC-0-ETEIBHD	Enhancing Treatment Engagement of Individuals with Behavioral Health Disorders	1.75
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Understanding and managing group dynamics in order to maintain comfort and safety for participants

Module Code	Module Name	Hours
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

**Leading discussions;
Facilitating group activities**

Module Code	Module Name	Hours
REL-ALL-0-ETW	Effective Teamwork	0.50

Service Standards - Coaching, Support, and Education Services (CSE)

CSE 2.05

Direct service personnel are trained on, or demonstrate competency in:

Child development, and individual family functioning

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Evidence-based practices and relevant emerging bodies of knowledge as appropriate to the program design and service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-OFP	Overview of Family Psychoeducation	1.25

Ecological or person-in-environment perspectives

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

REL-BHC-0-ESCACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
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Working with difficult to reach, traumatized, or disengaged individuals and families

Module Code	Module Name	Hours
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Service Standards - Coaching, Support, and Education Services (CSE)

CSE 2.07

Personnel who provide peer support receive pre- and in-service training on:

How to recognize the need for more intensive services

Module Code	Module Name	Hours
REL-CHC-0-BPFIP	Best Practices for Interviewing Patients	1.25
REL-BHC-0-BPSIER	Best Practices for Supporting Individuals In Early Recovery	1.50

Established ethical guidelines, including setting appropriate boundaries and protecting confidentiality and privacy

Module Code	Module Name	Hours
REL-BHC-0-PHD	Boundaries for Peers and Other Lived-Experience Professionals	0.50
REL-ALL-0-HBAS	HIPAA: Basics	0.50

Wellness support methods, trauma-informed care practices, and recovery resources

Module Code	Module Name	Hours
REL-BHC-0-TICDCPSS	Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists	1.25
REL-BHC-0-WSSAR	Wellness Strategies that Support Addiction Recovery	1.00

Managing personal triggers that may occur during the course of their role as a peer support provider

Module Code	Module Name	Hours
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
REL-BHC-0-SCSFP	Self-Care Strategies for Frontline Professionals	1.25

Skills, concepts, and philosophies related to recovery and peer support

Module Code	Module Name	Hours
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
REL-BHC-0-PSSUR	Peer Support in Substance Use Recovery	1.25
REL-BHC-0-RPPBHT	Recovery Principles and Practices in Behavioral Health Treatment	1.00
REL-BHC-0-SRMMS	Supporting Recovery through Mindfulness, Meditation and Spirituality	1.50

Service Standards - Disaster Recovery Case Management (DRCM)

DRCM 2.03

Case managers are trained on, or demonstrate competency in:

Linking clients and making referrals to community services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Case advocacy and case presentation

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Disaster relief resources, planning, and procedures

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Stages of disaster response and recovery

Module Code	Module Name	Hours
REL-BHC-0-DBHPHETR	Disaster Behavioral Health: Public Health Emergencies, Trauma, and Resilience	1.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The disaster declaration process

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Local, state, and federal responses to disaster to include the "sequence of delivery" for governmental assistance

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Long-term recovery groups

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Methods to promote empowering client recovery efforts

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-WCAEVD	Working with Children and Adolescents Exposed to Violence and Disasters	1.00

Conducting disaster-related screening and needs assessments

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Developing disaster recovery plans

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Record keeping and data management for emergency situations

Module Code	Module Name	Hours
REL-BHC-0-BED	Basics of Effective Documentation	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Self care

Module Code	Module Name	Hours
REL-BHC-0-SCSFP	Self-Care Strategies for Frontline Professionals	1.25

Service Standards - Day Treatment Services (DTX)

DTX 1.03

The organization ensures that personnel are trained on therapeutic interventions and/or receive certification when it is available prior to coming in contact with the service population.

Suggested therapeutic interventions:

Module Code	Module Name	Hours
REL-BHC-0-ISUDFAT	Impact of Substance Use Disorders on Families and Approaches to Treatment	1.25
REL-BHC-0-SBISUI	Screening and Brief Interventions for Substance Use Issues	1.50

Service Standards - Day Treatment Services (DTX)

DTX 2.06

Clinical personnel are trained on, or demonstrate competency in, the latest information, theories, and proven practices related to the treatment of alcohol and other drug use disorders including:

**Diagnostic criteria for substance use disorders and their severity;
ASAM level of care assessments and criteria to determine the need for more intensive services**

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-SBISUI	Screening and Brief Interventions for Substance Use Issues	1.50

The signs and symptoms of withdrawal

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00

Addiction as a disease

Module Code	Module Name	Hours
REL-BHC-0-AOSUD	An Overview of Substance Use Disorders	1.00
REL-BHC-0-BMSRAD	Biopsychosocial Model of Substance-Related and Addictive Disorders	1.00
REL-BHC-0-CPIASUD	Clinical Pathways that Inform Adolescent Substance Use Disorder	1.50

Treatment needs of special populations including women, people experiencing homelessness, adolescents, and people with HIV/AIDS

Module Code	Module Name	Hours
REL-BHC-0-SUTW	Substance Use Treatment for Women	1.50
REL-BHC-0-SURHHOIID	Substance Use: Risk of HIV, Hepatitis, and Other Infectious Diseases	1.25
REL-BHC-0-WIEHSUD	Working with Individuals Experiencing Homelessness and Substance Use Disorder	1.25

Relapse prevention

Module Code	Module Name	Hours
REL-BHC-0-STPR	Strategies for Treating and Preventing Relapse	1.50
REL-BHC-0-SUTRPMP	Substance Use Treatment and Relapse Prevention for Marginalized Populations	1.00

Interventions that demonstrate respect for sociocultural values, personal goals, life style choices, and complex family interactions

Module Code	Module Name	Hours
REL-BHC-0-ISUDFAT	Impact of Substance Use Disorders on Families and Approaches to Treatment	1.25

Management of drug overdose

Module Code	Module Name	Hours
ORG EMERGENCY P&P	Organization-Specific Emergency Policies and Plans	0.00

The benefits and limitations of tests that screen for drug use, when applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Harm reduction interventions or practices

Module Code	Module Name	Hours
REL-BHC-0-HRSU	Harm Reduction in Substance Use	1.25

FDA-approved medications used to treat opioid use disorder, their benefits and limitations, and current federal policy regulating their use, when applicable

Module Code	Module Name	Hours
REL-BHC-0-OMATOUD	Overview of Medications for Opioid Use Disorder	1.25

Service Standards - Day Treatment Services (DTX)

DTX 2.08

Individuals who provide peer support receive pre- and in-service training on:

How to recognize the need for more intensive services and how to make an appropriate referral

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Established ethical guidelines, including setting appropriate boundaries, and protecting confidentiality and privacy

Module Code	Module Name	Hours
REL-BHC-0-BRBHP	Boundary Risks for Behavioral Health Paraprofessionals	0.75
REL-BHC-0-CISUDT	Confidentiality in Substance Use Disorder Treatment	1.00

Wellness support methods, trauma-informed care practices, and recovery resources

Module Code	Module Name	Hours
REL-BHC-0-PSSUR	Peer Support in Substance Use Recovery	1.25
REL-BHC-0-TICDCPSS	Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists	1.25
REL-BHC-0-WSSAR	Wellness Strategies that Support Addiction Recovery	1.00

Managing personal triggers that may occur during the course of their role as a peer support provider

Module Code	Module Name	Hours
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Skills, concepts, and philosophies related to recovery and peer support

Module Code	Module Name	Hours
REL-BHC-0-PSSUR	Peer Support in Substance Use Recovery	1.25

Service Standards - Day Treatment Services (DTX)

DTX 2.12

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Domestic Violence Services (DV)

DV 1.03

The organization ensures personnel are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions:

Module Code	Module Name	Hours
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25

Service Standards - Domestic Violence Services (DV)

DV 2.04

All direct service personnel are trained on, or demonstrate competency in:

Empowering and communicating empathetically with survivors

Module Code	Module Name	Hours
REL-BHC-0-OHBHDIT	Overview of How Behavioral Health Disorders are Impacted by Trauma	1.50

Assessing risks and safety

Module Code	Module Name	Hours
REL-BHC-0-IRIPV	Identifying and Responding to Intimate Partner Violence	1.50

Developing safety plans

Module Code	Module Name	Hours
REL-BHC-0-PIRAN	Preventing, Identifying, and Responding to Abuse and Neglect	1.00

Recognizing and addressing barriers to escaping abuse or accessing services

Module Code	Module Name	Hours
REL-ALL-0-DVAHP	Domestic Violence Awareness for Healthcare Personnel	2.00
REL-ALL-0-DVRP	Domestic Violence: Recognizing and Preventing	1.00

Recognizing the presence of medical health problems

Module Code	Module Name	Hours
REL-BHC-0-IPPT	Impact of Psychological and Physical Trauma	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing and responding to the co-occurrence of domestic violence, substance use conditions, and mental health conditions

Module Code	Module Name	Hours
REL-BHC-0-TCBSUDIPV	The Connection Between Substance Use and Intimate Partner Violence	1.00

Managing stress

Module Code	Module Name	Hours
REL-BHC-0-SBHPMCS	Strategies for Behavioral Health Professionals to Manage Chronic Stress	1.25

Setting appropriate boundaries with survivors

Module Code	Module Name	Hours
REL-BHC-0-BTR	Boundaries in the Treatment Relationship	1.25
REL-BHC-0-BRBHP	Boundary Risks for Behavioral Health Paraprofessionals	0.75

Service Standards - Domestic Violence Services (DV)

DV 2.05

Personnel providing services in a group setting are trained on, or demonstrate competency in:

Engaging and motivating group members

Additional modules may be found in select Relias libraries

Module Code	Module Name	Hours
REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00

Educating group members;
Understanding group dynamics;
Leading discussions;
Facilitating group activities

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

REL-BHC-0-ASGT	Managing Challenging Situations in Structured Group Therapy	1.00
REL-BHC-0-OFP	Overview of Family Psychoeducation	1.25

Service Standards - Domestic Violence Services (DV)

DV 2.06

Personnel who work directly with children, or with survivors who have children, are trained on, or demonstrate competency in:

Child development

Module Code	Module Name	Hours
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50

Possible effects of witnessing domestic violence

Module Code	Module Name	Hours
REL-ALL-0-DVEOC	Domestic Violence Effects on Children	1.00

Collaborating with child protective services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Non-violent discipline methods

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00

Service Standards - Domestic Violence (DV)

DV 2.07

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-

person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Employee Assistance Program Services (EAP)

EAP 2.05

Counselors are trained on, or demonstrate competency in:

EAP core technology and optional EAP services

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

**EAP therapy and practice;
The application of counseling skills in a workplace setting;
Short-term counseling models**

Module Code	Module Name	Hours
REL-BHC-0-OACT	An Overview of Acceptance and Commitment Therapy	1.25
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25

Crisis intervention preparedness

Module Code	Module Name	Hours
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Use of healthcare insurance benefits

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Critical incident response services and/or psychological first aid

Module Code	Module Name	Hours
REL-PAC-0-REI	Responding to Employee Incidents	1.00

Mental health and substance use conditions

Module Code	Module Name	Hours
REL-ALL-0-WSU	Workplace Substance Use	2.00

Work performance assessments

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-CV-CQL-ORG-V2	Using Personal Outcome Measures® in Evaluation and Planning for Organizations	2.00

Applicable information on privacy and security regulations

Module Code	Module Name	Hours
REL-ALL-0-HBAS	HIPAA: Basics	0.50

Organizational development and human resource management

Module Code	Module Name	Hours
REL-ALL-0-CR	Conflict Resolution	0.50
REL-ALL-0-HIEE	How to Improve Employee Engagement	1.50
REL-ALL-0-PSW	Problem Solving in the Workplace	1.00

Service Standards - Employee Assistance Program Services (EAP)

EAP 2.06

Non-clinical personnel, such as account managers, are trained on, or demonstrate competency in:

EAP products and services;
Essential components of EAPs

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Wellness services, as applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Risk prevention and crisis response

Module Code	Module Name	Hours
REL-ALL-0-EPR	Emergency Preparedness Regulations	1.50
REL-ALL-0-UWRKVLN	Understanding Workplace Violence	0.50

Outreach

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Consultation training for managers, supervisors, and union representatives

Module Code	Module Name	Hours
REL-ALL-0-DISWSUP	Discrimination in the Workplace for Supervisors	1.00
REL-ALL-0-DFM	Documentation for Managers	0.50
REL-ALL-0-MANHR	Management of Human Resources	1.50
REL-ALL-0-WMSH	What Managers Need to Know About Sexual Harassment	1.00

Service Standards - Early Childhood Education (ECE)

ECE 2.05

Teaching staff are trained on, or demonstrate competency in, meeting the health, safety, and nutritional needs of children including:

Note, per ECE 2.04: Teaching staff remain up-to-date on current practices in early childhood education, and:

(a) pre-service training prepares teachers to perform their role and they are never expected to perform a task or provide a level of care that they have not been properly trained to handle; and

(b) teaching staff receive at least 24 training hours per year.

Food preparation, storage, and service

Module Code	Module Name	Hours
REL-SRC-0-FSF	Food Safety Fundamentals	1.00

Hand-washing and diapering procedures, if applicable, including how to properly use and dispose of gloves

Module Code	Module Name	Hours
REL-ALL-0-BHH	Basics of Hand Hygiene	0.25
REL-ALL-0-BPPE	Basics of Personal Protective Equipment	0.50

Safe sleep practices including SIDS prevention procedures, if applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-OSIDS	Overview of Sudden Infant Death Syndrome	1.00

Sanitation and proper handling and storage of disinfectants

Module Code	Module Name	Hours
REL-ALL-0-HCSDSL	Hazardous Chemicals: SDS and Labels	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Policies and procedures regarding contagious and infectious disease prevention

Module Code	Module Name	Hours
REL-ALL-0-ICBC	Infection Control: Basic Concepts	0.25
REL-ALL-0-IFEP	Infection Control: Essential Principles	0.50

Service Standards - Early Childhood Education (ECE)

ECE 2.06

Teaching staff are trained on, or demonstrate competency in:

Note, per ECE 2.04: Teaching staff remain up-to-date on current practices in early childhood education, and:

(a) pre-service training prepares teachers to perform their role and they are never expected to perform

a task or provide a level of care that they have not been properly trained to handle; and
(b) teaching staff receive at least 24 training hours per year.

Communicating openly and working respectfully with families

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Implementing the chosen curriculum

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Supporting a child's positive relationships with his or her peers

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Positive guidance techniques of behavior management

Module Code	Module Name	Hours
REL-BHC-0-APCBEC	Addressing and Preventing Challenging Behavior in Early Childhood	0.50
REL-BHC-0-DICCDCA	Externalizing and Disruptive Behavior Disorders in Children and Adolescents	1.75
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00

Classroom activities appropriate to children of different developmental levels

Module Code	Module Name	Hours
REL-BHC-0-APLD	Activities for Preschoolers: Language Development	0.50
REL-BHC-0-APTTCA	Activities for Preschoolers: Teaching Through the Creative Arts	0.50
REL-BHC-0-DAAIT	Developmentally Appropriate Activities for Infants and Toddlers	0.50

Recognizing developmental differences between children

Module Code	Module Name	Hours
REL-BHC-0-CDDI	Children with Disabilities: Development and Inclusion	1.00
REL-BHC-0-NDBP	Neurodevelopmental Disorders: The Basics for Paraprofessionals	1.00

Screening and/or assessment tools

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Observation and documentation

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Effective classroom management

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Teaching strategies for working with young children

Module Code	Module Name	Hours
REL-BHC-0-APAPMLT	Activities for Preschoolers: Active Play as a Meaningful Learning Tool	0.50
REL-BHC-0-APESTEML	Activities for Preschoolers: Exposure to STEM Learning	0.50
REL-BHC-0-APTTCA	Activities for Preschoolers: Teaching Through the Creative Arts	0.50
REL-BHC-0-DAAIT	Developmentally Appropriate Activities for Infants and Toddlers	0.50

Service Standards - Early Childhood Education (ECE)

ECE 5.10

There is at least one person on duty and available at all times the program is in operation, including on field trips away from the program site, that has completed training in basic first aid and age-appropriate CPR in the previous two (2) years that included an in-person, hands-on CPR skills

assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Family Foster Care and Kinship Care (FKC)

FKC 1.03

The organization ensures personnel are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-OSSFT	Overview of Structural and Strategic Family Therapy	1.25
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Service Standards - Family Foster Care and Kinship Care (FKC)

FKC 2.03

Workers are trained on or demonstrate competency to:

Empower, support, and mentor parents and children

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-BHC-0-MBHNTAY	Meeting the Behavioral Health Needs of Transition Age Youth	1.00
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75
REL-BHC-0-WMELGBTQCY	Working More Effectively with LGBTQ+ Children and Youth	1.25

Respond to the diverse needs and characteristics of children in care including those related to race, ethnicity, culture, religion, sexual orientation, gender identity, and ability

Module Code	Module Name	Hours
REL-BHC-0-DEIAIMC	DEI: An Introduction to Multicultural Care	1.00
REL-BHC-0-WMELGBTQCY	Working More Effectively with LGBTQ+ Children and Youth	1.25

Assess risk and safety

Module Code	Module Name	Hours
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-SIPEC	Safety and Injury Prevention in Early Childhood	0.50

Conduct comprehensive assessments of strengths, needs, and protective factors

Module Code	Module Name	Hours
REL-BHC-0-MBHNTAY	Meeting the Behavioral Health Needs of Transition Age Youth	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Collaborate with families to identify strengths and needs and develop effective service plans

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00
REL-BHC-0-USBACYP	Using a Strengths-Based Approach with Children and Youth for Paraprofessionals	0.75

Conduct well-planned, quality home visits that focus on issues pertinent to service planning

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Understand child, adult, and family development and functioning, including child and adolescent brain development

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
REL-BHC-0-PNECA	Principles of Nutrition & Exercise for Children and Adolescents	1.00

Collaborate with different organizations, agencies, and systems likely to serve or encounter children and families, including mental health, health, educational, and judicial systems

Module Code	Module Name	Hours
REL-BHC-0-ESCACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00

Evaluate progress on identified goals and the continued need for placement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Facilitate permanency, family connections, and community supports

Module Code	Module Name	Hours
REL-BHC-0-MBHNTAY	Meeting the Behavioral Health Needs of Transition Age Youth	1.00
REL-BHC-0-PNYFCS	Promoting Normalcy for Youth in Foster Care Settings	1.00

Follow the organization's protocols for responding to allegations of maltreatment in resource homes

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Service Standards - Family Foster Care and Kinship Care (FKC)

FKC 2.04

Workers who collaborate with resource families are trained on, or demonstrate competency to:

Recruit, assess, and engage with resource parents

Module Code	Module Name	Hours
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Help resource families provide a safe, nurturing environment and meet the needs of the children in their care and provide a physically and psychologically safe, nondiscriminatory, and nurturing environment

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00
REL-BHC-0-USBACYP	Using a Strengths-Based Approach with Children and Youth for Paraprofessionals	0.75

Provide timely and responsive support to resource families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Facilitate relationships between birth parents and resource families, when appropriate

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Family Foster Care and Kinship Care (FKC)

FKC 2.05

Workers who support expectant and parenting youth are trained on, or demonstrate competency to:

Present information in a manner that will resonate with expectant or parenting youth

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Address the dual needs of adolescents and young children

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50

Promote youths' transition to adulthood while parenting

Module Code	Module Name	Hours
REL-BHC-0-MBHNTAY	Meeting the Behavioral Health Needs of Transition Age Youth	1.00

Facilitate father involvement when appropriate and feasible

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Family Foster Care and Kinship Care (FKC)

FKC 2.06

Workers and supervisors, depending on job responsibilities, are trained on, or demonstrate competency to implement relevant provisions of the Indian Child Welfare Act (ICWA), including:

The importance of the ICWA and special considerations for working with American Indian and Alaska Native children

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The identification of American Indian and Alaskan Native children

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

**Determination of jurisdiction;
Court procedures**

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Appropriate notice and collaboration with the child's tribe

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Placement preferences that support a child's connection to their native culture and heritage

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Active efforts requirements to reunify families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Family Preservation and Stabilization Services (FPS)

FPS 1.03

The organization ensures staff are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-CMBP	Crisis Management Basics for Paraprofessionals	1.00
REL-BHC-0-PDHS	Preventing and De-escalating Crisis Situations	1.25
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Service Standards - Family Preservation and Stabilization Services (FPS)

FPS 2.04

All direct service personnel are trained on, or demonstrate competency in:

Understanding child development and individual and family functioning, including family systems and ecological perspectives;
Empowering, supporting, and mentoring parents and children

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-BHC-0-ESACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Engaging and motivating individuals who may be disengaged or difficult to reach

Module Code	Module Name	Hours
REL-BHC-0-ETEIBHD	Enhancing Treatment Engagement of Individuals with Behavioral Health Disorders	1.75

Identifying and building on strengths and protective factors

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-EFMCP	Engaging Family Members in Crisis Planning	1.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00
REL-BHC-0-USBACYP	Using a Strengths-Based Approach with Children and Youth for Paraprofessionals	0.75

Assessing needs, risks, and safety

Module Code	Module Name	Hours
REL-BHC-0-ASSR	Assessing and Screening for Suicide Risk	1.50
REL-BHC-0-BAHTR	Building a Healthy Therapeutic Relationship	1.25
REL-BHC-0-IRCAN	Identifying and Responding to Child Abuse and Neglect	1.50
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Collaborating with families to develop effective service plans

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00

Preventing and intervening in stressful and crisis situations

Module Code	Module Name	Hours
REL-BHC-0-EFMCP	Engaging Family Members in Crisis Planning	1.00
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Understanding and collaborating with different organizations, agencies, and systems likely to serve or encounter children and families, including the child welfare, behavioral health, health, educational, and justice systems

Module Code	Module Name	Hours
REL-BHC-0-ABHNIICW	Addressing Behavioral Health Needs of Individuals Involved in Child Welfare	1.25
REL-BHC-0-ESACSA	Ecological Systems of Care Across Child-Serving Agencies	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Implementing the specific program model used to deliver services, if applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Family Preservation and Stabilization Services (FPS)

FPS 2.05

Workers and supervisors are trained on or demonstrate competency in relevant provisions of the Indian Child Welfare Act (ICWA), including:

The importance of ICWA and special considerations for working with American Indian and Alaska Native children and families, including the cultural norms and historical trauma associated with Indian tribes

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The identification of American Indian and Alaska Native Children and families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Appropriate notice and collaboration with the tribe

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Active efforts requirements to prevent separation or reunify families

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Standards - Group Living Services (GLS)

GLS 1.03

The organization ensures staff are trained on therapeutic interventions prior to coming in contact with the service population.

Suggested therapeutic interventions

Module Code	Module Name	Hours
REL-BHC-0-AOSFBT	An Overview of Solution-Focused Brief Therapy	1.25
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-ICBT	Introduction to Cognitive Behavioral Therapy	1.25
REL-BHC-0-USBACYC	Using a Strengths-Based Approach with Children and Youth for Clinicians	1.00

Service Standards - Group Living Services (GLS)

GLS 2.06

Personnel who provide peer support are trained on, or demonstrate competency in:

How to recognize the need for more intensive services and make an appropriate linkage

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Established ethical guidelines, including setting appropriate boundaries and protecting confidentiality and privacy

Module Code	Module Name	Hours
REL-BHC-0-BRBHP	Boundary Risks for Behavioral Health Paraprofessionals	0.75
REL-ALL-0-HBAS	HIPAA: Basics	0.50

Wellness support methods, trauma-informed care practices, and recovery resources

Module Code	Module Name	Hours
REL-BHC-0-PSSUR	Peer Support in Substance Use Recovery	1.25
REL-BHC-0-TICDCPSS	Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists	1.25
REL-BHC-0-WSSAR	Wellness Strategies that Support Addiction Recovery	1.00

Managing personal triggers that may occur during the course of their role as a peer support provider

Module Code	Module Name	Hours
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Skills, concepts, and philosophies related to recovery and peer support

Module Code	Module Name	Hours
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00
REL-BHC-0-TICDCPSS	Trauma-Informed Care Delivery for Clinicians and Peer Support Specialists	1.25

Service Standards - Group Living Services (GLS)

GLS 2.07

There is at least one person on duty at each program site any time the program is in operation that has received first aid and age-appropriate CPR training in the previous two (2) years that included an in-person, hands-on CPR skills assessment conducted by a certified CPR instructor.

CPR (Relias does not offer hands-on training)

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Standards - Group Living Services (GLS)

GLS 2.08

All direct service personnel are trained on, or demonstrate competency in:

Understanding the definitions of human trafficking (both labor and sex trafficking) and sexual exploitation, and identifying potential victims

Module Code	Module Name	Hours
REL-ALL-0-UHT	Understanding Human Trafficking	1.00

Procedures for responding to residents who run away

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Interventions for addressing the acute needs of victims of trauma

Module Code	Module Name	Hours
REL-BHC-0-AOTICNCS	An Overview of Trauma-Informed Care for Non-Clinical Staff	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-IPPT	Impact of Psychological and Physical Trauma	1.50
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

Collaborating with local law enforcement

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Service Standards - Group Living Services (GLS)

GLS 2.09

Recovery housing personnel are trained on, or demonstrate competency in:

Medication assisted recovery and applicable policies and procedures

Module Code	Module Name	Hours
REL-BHC-0-OMATOUD	Overview of Medications for Opioid Use Disorder	1.25

How to identify and report unethical practices including patient brokering or excessive confirmation testing

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Emphasizing peer support and experiential learning in recovery

Module Code	Module Name	Hours
REL-BHC-0-BPSIER	Best Practices for Supporting Individuals In Early Recovery	1.50
REL-BHC-0-IPSPSP	Introduction to Peer Support for Peer Support Professionals	1.00