

CARF Employment and Community Services Standards 2024-2025

Relias offers online learning, staff compliance training, and continuing education for behavioral health organizations, intellectual/developmental disability providers, healthcare, and community services providers.

Relias Training Crosswalks are based on published accreditation standards. They are designed to assist organizations in the selection of courses from the Relias libraries to ensure and demonstrate staff competence according to the training standards. In some cases, it may be useful for customer organizations to develop training specific to the organization's individual needs.

General staff compliance trainings should be selected to ensure the organization meets OSHA and other regulatory requirements. Staff training is only one element of a successful survey and the Crosswalks are not meant to take the place of a careful review and evaluation of your program to the accreditation standards.

The courses listed in the crosswalk are a representative sample of courses available in Relias libraries. It may not be necessary to choose all courses listed for a specific training standard; it is recommended that courses are chosen that closely align with the mission and services offered and the specific needs of the persons served.

Disclaimer: The following constitutes Relias, LLC's recommendation of course work for each listed Crosswalk Measure. Relias does not make any guarantee that such course(s) will be accepted by the accrediting body(ies).

CARF does not endorse the Relias product or services that Relias provides and this document's sole purpose is to only provide recommendations.

Reference:

http://bookstore.carf.org/category/2024 ECS.html

Section 1: ASPIRE to Excellence®

1.A.6.c. - Leadership

Corporate leadership responsibility efforts include training.

Training and education on ethical codes of conduct for all personnel

Module Code	Module Name	Hours
REL-ALL-0-ETHCC	Ethics and Corporate Compliance	0.50
REL-ALL-0-BETHDM	The Basics of Ethical Decision Making	0.50

Section 1: ASPIRE to Excellence®

1.A.7.d. - Leadership

Leadership must ensure that facilities receiving funding from the United States government shows compliance through the training of personnel on corporate compliance.

Corporate compliance

Module Code	Module Name	Hours
REL-ALL-0-BCORPC	Basics of Corporate Compliance	0.50

Role of the compliance officer

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The organization's procedures for allegations of fraud, waste, abuse, and other wrongdoings

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Section 1: ASPIRE to Excellence®

1.A.9.b. - Leadership

An organization that participates in fundraising provides training related to fundraisers to all applicable personnel initially and on an ongoing basis.

Organizational fundraising procedures

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Section 1: ASPIRE to Excellence®

1.B.2.b.-d. - Governance

Governance policies address board education.

Note: Governance Standards are optional.

Board member orientation must include the organization's vision, mission, strategic direction, values, ethics, financial matters, governance practices, and legal requirements

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The organization should continually make efforts to build governance capacity through

ongoing education to advance the skills of the entire board

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 1: ASPIRE to Excellence®

1.F.6.b. - Financial Planning and Management

The organization provides initial and ongoing training to appropriate personnel.

Training related to fiscal policies and written procedures

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 1: ASPIRE to Excellence®

1.H.4.a. - Health and Safety

Personnel receive documented competency based training at orientation and at least annually:

Health and safety practices

Module Code	Module Name	Hours
REL-ALL-0-BHH	Basics of Hand Hygiene	0.25
REL-IDD-0-MHSIIDD	Monitoring Health and Safety of Individuals with IDD	1.00
REL-IDD-0-PFIDD	Preventing Falls	1.00
REL-BHC-0-SWWC	Safety When Working in the Community	1.25

Identification of unsafe environmental standards

Module Code	Module Name	Hours
REL-ALL-0-ESB	Electrical Safety: The Basics	0.25

Emergency and evacuation procedures

Module Code	Module Name	Hours
REL-ALL-0-EPR	Emergency Preparedness Regulations	1.50
REL-PAC-0-FSEP	Fire Safety and Emergency Preparedness	2.00
REL-ALL-0-FSBASIC-V2	Fire Safety: The Basics	0.50
ORG EMERGENCY P&P	Organization-Specific Emergency Policies and Plans	0.00

REL-IDD-0-SIDDES	Supporting Individuals with Disabilities During	1.00
	Emergency Situations	

Identification and reporting of critical incidents

Module Code	Module Name	Hours
REL-BHC-0-IAADA	Identifying and Addressing Older and Dependent Adult Abuse	1.25
REL-BHC-0-IRBH	Incident Reporting in Behavioral Health	0.50
REL-BHC-0-PIRAN	Preventing, Identifying, and Responding to Abuse and Neglect	1.00
REL-IDD-0-WIR	Writing Incident Reports	1.00

Medication management, if appropriate

Module Code	Module Name	Hours
REL-IDD-0-MM	Medication Management Part 1: Overview	0.50
REL-IDD-0-UM	Medication Management Part 2: Understanding Medications	0.50
REL-IDD-0-MLD	Medication Management Part 3: Labels and Documentation	0.50
REL-IDD-0-AM	Medication Management Part 4: Administering Medications	0.50
REL-BHC-0-OMAUP	Overview of Medication Administration for Unlicensed Paraprofessionals	0.50
REL-BHC-0-PMAOP	Psychiatric Medications: An Overview for Paraprofessionals	1.50

Reducing physical risks

Module Code	Module Name	Hours
	Decreasing Medical and Treatment Errors in Behavioral Health	1.00
REL-ALL-0-MSTF	Minimizing Trips, Slips, and Falls	0.25
REL-ALL-0-PREBI	Prevention of Back Injuries	0.75

Workplace violence

Module Code	Module Name	Hours
REL-ALL-0-UWRKVLN	Understanding Workplace Violence	0.50

Section 1: ASPIRE to Excellence®

1.H.12.b. - Health and Safety

The organization implements written training procedures regarding:

Infection control

Module Code	Module Name	Hours
REL-ALL-0-AINCP	About Infection Control and Prevention	1.00
REL-IDD-0-BPUSPIDD	Bloodborne Pathogens and Use of Standard Precautions in IDD Settings	1.00
REL-ALL-0-ICBC	Infection Control: Basic Concepts	0.25

Communicable diseases

Module Code	Module Name	Hours
REL-ALL-0-BTUB	Basics of Tuberculosis	0.25
REL-ALL-0-FVAC	Flu Vaccines	0.50

Section 1: ASPIRE to Excellence®

1.H.13.g. - Health and Safety

When transportation is provided to the persons served, the drivers must receive training regarding:

The organization's transportation procedures

Module Code	Module Name	Hours
REL-ALL-0-BDD	Basics of Defensive Driving	0.50
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

The unique needs of the persons served

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-0-CT	Community Transportation	0.50
REL-ALL-0-TRSA	Transferring Safely	0.25

Section 1: ASPIRE to Excellence®

1.I.3. - Workforce Development and Management

Onboarding and engagement activities must include an orientation that addresses the organization's:

Mission and culture

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Person-centered philosophy

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00
REL-IDD-0-OPFL	Overview of Person-First Language	1.00
REL-CV-CQL-OVR-V2	Overview of the Personal Outcome Measures®	3.25

Performance measurement and management system

Module Code	Module Name	Hours
REL-ALL-0-ESSQI	Essentials of Quality Improvement	0.25
REL-CHC-0-IQIS	Implementing a Quality Improvement System	1.25
REL-CV-CQL-ORG-V2	Using Personal Outcome Measures® in Evaluation and Planning for Organizations	2.00

Risk management plan

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-RMDSP	Risk Management for Direct Support Professionals	1.00

Strategic plan

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Workforce policies and procedures

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Section 1: ASPIRE to Excellence®

1.I.8.f. - Workforce Development and Management

Workforce development activities include documented education and training.

Training for workforce development

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Section 1: ASPIRE to Excellence®

1.J.5a. and b. - Technology

The organization provides documented initial and ongoing training to all personnel on:

Cybersecurity

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-ALL-CFISA-SATL1-V2	Security Awareness Training Level 1	1.25
REL-ALL-CFISA-SATL2	Security Awareness Training Level II	2.00

The technology needed to perform job duties

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 1: ASPIRE to Excellence®

1.M.10. - Performance Measurement and Management

Personnel are provided with documented training in accordance with their roles for performance measure and management.

Training appropriate to the roles at the organization

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
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Section 2: Quality Individualized Services and Supports

2.A.15. - Program/Service Structure

All personnel providing services are trained in the use of positive interventions initially and at least annually.

Positive interventions

Module Code	Module Name	Hours
REL-ABA-0-IPBSABAP	Incorporating Positive Behavior Supports in ABA Practice	1.50
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-0-IBC2	Positive Behavior Support Planning: Part 2	2.25
REL-IDD-AAIDD-PPBSP1O	Principles of Positive Behavior Support Pt.1: Overview	0.75
REL-IDD-AAIDD-PPBSP2TFS	Principles of Positive Behavior Support Pt.2: Choice, Skills, and Environment	0.50
REL-IDD-AAIDD-PPBSP3TIIDD	Principles of Positive Behavior Support Pt.3: Teaching New Skills	0.50
REL-IDD-AAIDD-PPBSP4IBSP	Principles of Positive Behavior Support Pt.4: Importance of BSPs	0.75
REL-ATS-BM4-V2	Reinforcement Schedules	2.00

Section 2: Quality Individualized Services and Supports

2.A.16.c.(2) - Program/Service Structure

If restrictions are placed on the rights of a person served, prior to implementation, the organization trains service personnel in:

The use of restrictive procedures

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-RRIDDS	Rights Restrictions in IDD Services	0.50

Section 2: Quality Individualized Services and Supports

2.E.5.a. - Community Services Principle Standards

When appropriate to the population served, the program ensures that personnel are provided with documented education and training about early signs indicating possible dementia and aging related decline.

Dementia and aging related decline

Module Code	Module Name	Hours
REL-PAC-0-AOQDC	An Overview of Quality Dementia Care	1.00
REL-PAC-0-DCUCOM	Dementia Care: Understanding Communication	0.50
REL-IDD-0-RSIDIDD	Supporting People with Dementia and IDD	0.50

Section 2: Quality Individualized Services and Supports

2.F.2.a. - Service Delivery Using Information and Communication Technologies

As appropriate, personnel who deliver services via information and communication technologies receive documented competency-based training on how to deliver services effectively via information and communication technologies, including:

Human factors

Module Code	Module Name	Hours
REL-BHC-0-ELGTSD	Ethical and Legal Guidelines for Telehealth Service Delivery	1.25

Crisis response procedures

Module Code	Module Name	Hours
ORG EMERGENCY P&P	Organization-Specific Emergency Policies and Plans	0.00
REL-BHC-0-PHS	Telehealth with Individuals with Serious Mental Illness	1.00

Assessment of risk factors in the environment of the person served

Module Code	Module Name	Hours
REL-BHC-0-DCST	Conducting Clinical Assessments via Telehealth	1.00

How to modify treatment techniques/interventions to deliver services virtually

Module Code	Module Name	Hours
REL-BHC-0-PHS	Telehealth with Individuals with Serious Mental Illness	1.00

Section 2: Quality Individualized Services and Supports

2.F.2.b. - Service Delivery Using Information and Communication Technologies

Personnel who deliver services via information and communication technologies receive documented

competency based training, as appropriate, on:

Setup

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Use

Module Code	Module Name	Hours
REL-BHC-0-ELGTSD	Ethical and Legal Guidelines for Telehealth Service Delivery	1.25
REL-ALL-0-HDDSMEC	HIPAA: Do's and Don'ts of Social Media and Electronic Communication	0.50

Maintenance

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Safety considerations

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Infection control

Module Code	Module Name	Hours
REL-ALL-0-ICBC	Infection Control: Basic Concepts	0.25

Troubleshooting

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 3: Employment Services

3.G.7. - Community Employment Services

When the organization provides supervision at the community employment site, the organization

trains personnel to:

Manage field-based services

Module Code	Module Name	Hours
REL-BHC-0-BED	Basics of Effective Documentation	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-ALL-0-MANHR	Management of Human Resources	1.50
REL-IDD-AAIDD-PPBSP2TFS	Principles of Positive Behavior Support Pt.2: Choice, Skills, and Environment	0.50
REL-BHC-0-SWWC	Safety When Working in the Community	1.25

Section 4: Community Services

4.A.19 - Services for Children and Youth

As relevant to their job responsibilities, personnel are provided documented training that addresses, as relevant to the scope of services:

Note: Some suggested modules may be available in the Children, Youth, and Families Services Library.

Child growth and development

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-IDD-0-OHDALS	Human Development Across the Life Span	0.75

Behavior support skills

Module Code	Module Name	Hours
REL-BHC-0-APCBEC	Addressing and Preventing Challenging Behavior in Early Childhood	0.50
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-IDD-AAIDD-PPBSP10	Principles of Positive Behavior Support Pt.1: Overview	0.75

Learning styles

Module Code	Module Name	Hours
REL-BHC-0-APESTEML	Activities for Preschoolers: Exposure to STEM Learning	0.50
REL-BHC-0-APLD	Activities for Preschoolers: Language Development	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Social and emotional needs

Module Code	Module Name	Hours
REL-IDD-0-BRCPIDD	Building Relationships and Community for People with IDD	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
REL-BHC-0-ROCISDOH	Recovery-Oriented Community Inclusion and Social Determinants of Health	1.00
REL-IDD-0-SSIIASD	Social Integration Strategies for People with Autism Spectrum Disorder	0.75

The effects of separation and placement on children

Module Code	Module Name	Hours
REL-BHC-0-AD	Attachment Disorders	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PNYFCS	Promoting Normalcy for Youth in Foster Care Settings	1.00

Health and nutrition

Module Code	Module Name	Hours
REL-BHC-0-GPNE	General Principles of Nutrition and Exercise for Paraprofessionals	0.50
REL-BHC-0-PNECA	Principles of Nutrition & Exercise for Children and Adolescents	1.00

Applicable legal issues

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Methods of communication

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25
	Communication and Conflict Management for Children's Services Paraprofessionals	1.00

Crisis situations

Module Code	Module Name	Hours
REL-ABA-0-PRCS	Preventing and Responding to Crisis Situations	1.00
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Family support practices

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-WCSFFP	Ways to Communicate and Support Families for Paraprofessionals	0.75

Family assessment

Module Code	Module Name	Hours
REL-IDD-OADSP-UA-V2	Assessments in IDD	2.00
REL-BHC-0-OFAI	Overview of Family Assessment and Intervention	1.75

Risk assessment

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-RMDSP	Risk Management for Direct Support Professionals	1.00

Parenting skills

Module Code	Module Name	Hours
REL-BHC-0-OPST	An Overview of Parenting Styles and Theories	1.00
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Roles and responsibilities

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Boundaries

Module Code	Module Name	Hours
REL-BHC-0-BTR	Boundaries in the Treatment Relationship	1.25
REL-BHC-0-BRBHP	Boundary Risks for Behavioral Health Paraprofessionals	0.75
REL-ALL-0-MPBOUND	Maintaining Professional Boundaries	0.50

Other topics, as identified

Module Code	Module Name	Hours
	Choose Appropriate Courses from Relias Learning Libraries	0.00

Section 4: Community Services

4.L.2. - Behavioral Consultation Services

Direct service personnel that work in behavioral support services involved with the person's life are trained on behavior change strategies/techniques.

Behavior change strategies/techniques

Module Code	Module Name	Hours
	Addressing and Preventing Challenging Behavior in Early Childhood	0.50
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-0-IBC2	Positive Behavior Support Planning: Part 2	2.25

Section 4: Community Services

4.L.10 - Behavioral Consultation Services

Prior to the implementation of behavioral strategies, training is provided to support persons in the following areas, as needed to develop socially and culturally acceptable behaviors:

Note: Some suggested modules may be available in the Children, Youth, and Families Services Library.

Motor skills

Module Code	Module Name	Hours
	Activities for Preschoolers: Understanding Gross and Fine Motor Skills	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Physical skills and fitness

Module Code	Module Name	Hours
REL-BHC-0-PNECA	Principles of Nutrition & Exercise for Children and Adolescents	1.00
REL-IDD-0-SHEE	Supporting Healthy Eating and Exercise	0.75

Academic skills

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Social skills

Module Code	Module Name	Hours
REL-IDD-0-BRCPIDD	Building Relationships and Community for People with IDD	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
REL-IDD-0-SSIIASD	Social Integration Strategies for People with Autism Spectrum Disorder	0.75
REL-IDD-0-SPIDDBHPR	Supporting People with IDD in Building Healthy Personal Relationships	1.00

Intellectual development

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning	0.00
	Libraries	

Communication skills, including language development

Module Code	Module Name	Hours
REL-BHC-0-APLD	Activities for Preschoolers: Language Development	0.50

REL-IDD-0-MOC	Methods of Communication	0.50
REL-ATS-0-ECHOICS-V2	Teaching Expressive Language	2.00
REL-ATS-0-TRL1-V2	Teaching Receptive Language Skills	1.25

Creative skills

Module Code	Module Name	Hours
	Activities for Preschoolers: Teaching Through the Creative Arts	0.50
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Daily living skills

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-IDD-AAIDD-PPBSP2TFS	Principles of Positive Behavior Support Pt.2: Choice, Skills, and Environment	0.50
REL-IDD-AAIDD-PPBSP3TIIDD	Principles of Positive Behavior Support Pt.3: Teaching New Skills	0.50
REL-IDD-GHA-SIST	Systematic Instruction Strategies and Techniques	1.25

Community awareness

Module Code	Module Name	Hours
REL-IDD-0-BRCPIDD	Building Relationships and Community for People with IDD	0.75
	Recovery-Oriented Community Inclusion and Social Determinants of Health	1.00

Safety skills

Module Code	Module Name	Hours
REL-ALL-0-FSBASIC-V2	Fire Safety: The Basics	0.50

Self-care skills

Module Code	Module Name	Hours
REL-IDD-0-AB	Assisting with Bathing	0.25
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Identity development

Module Code	Module Name	Hours
REL-IDD-0-CMPWIDD	Choice Making for People with IDD	0.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-TSAS	Supporting Self-Advocacy Skills	0.50

Section 4: Community Services

4.L.14.b. - Behavioral Consultation Services

If consultation in Early Intensive Behavior Intervention (EIBI) is provided, the program provides intervention workers with training on the documented curriculum.

Curriculum training

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 4: Community Services

4.L.14.g. - Behavioral Consultation Services

If consultation in Early Intensive Behavior Intervention (EIBI) is provided, the program trains interveners in:

Behavioral learning principles and practical skills

Module Code	Module Name	Hours
REL-ATS-0-BM2-V2	Decreasing Behavior	1.50
REL-ATS-0-VB1-V2	Increasing Behavior	1.75
REL-IDD-0-IDAO	Intellectual Disabilities: Interventions, Supports and Outcomes	1.00
REL-ATS-BM4-V2	Reinforcement Schedules	2.00
REL-ABA-0-SRPBIA	Strategies to Reduce Problem Behavior of Individuals with Autism	1.50

Section 4: Community Services

4.L.21. - Behavioral Consultation Services

When applicable, training in the use of adaptive equipment is provided to all behavioral consultation personnel.

Adaptive equipment

Module Code	Module Name	Hours
REL-IDD-0-MOC	Methods of Communication	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 4: Community Services

4.M.3. - Comprehensive Benefits Planning

The comprehensive benefits planning organization (CBP) trains new benefits planning specialists on competency in:

Technology options

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service provision ethics

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Disability-specific concerns

Module Code	Module Name	Hours
REL-IDD-GHA-OBRSSDB2	Social Security Disability Benefit Basics	1.00
REL-IDD-GHA-SSDBW	Social Security Disability Insurance and Work	1.00
REL-BHC-0-SEEE	Supported Employment: Employer Engagement	0.50

Legislation related to benefits

Module Code	Module Name	Hours
	Customized Self-Employment Part 8: Overview of Benefits Management	1.00
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-SEFJS	Supported Employment: Focus on the Job Seeker	0.50
REL-BHC-0-SEIPS	Supported Employment: Individual Placement and Supports	1.00

State/provincial and federal programs

Module Code	Module Name	Hours
REL-IDD-GHA-CSE10-V2	Customized Self-Employment Part 10: Benefits Management for SSI Recipients	2.00
REL-IDD-GHA-CSE9-V2	Customized Self-Employment Part 9: Benefits Management for SSDI Recipients	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-GHA-OBRSSDB1	Supplemental Security Income and Work	1.00

Informed choices about work

Module Code	Module Name	Hours
REL-IDD-0-FSPS	Supporting Self-Advocacy in Employment	0.50

Work incentives programs

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Health benefits from government and employers

Module Code	Module Name	Hours
REL-IDD-GHA-CSE10-V2	Customized Self-Employment Part 10: Benefits Management for SSI Recipients	2.00
REL-IDD-0-QAC3	Overview of Medicaid and Medicare	1.00

Resources available for tax-related questions or issues

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 4: Community Services

4.P.2. - Personal Supports Services and 4.Q.2. - Short-Term Immigration Support Services

Personnel in both Personal Support Services and Short-Term Immigration Support Services receive training that includes:

Promoting supports that are directed by the person served

Module Code	Module Name	Hours
REL-IDD-0-CMPWIDD	Choice Making for People with IDD	0.75
REL-IDD-0-SDS	Self-Directed Services	0.50

Advocating for the needs of the persons served

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-0-TSAS	Supporting Self-Advocacy Skills	0.50

Guidelines for participating in the service planning of the persons served, when applicable

Module Code	Module Name	Hours
REL-BHC-0-APCPBH	Approaches to Person-Centered Planning in Behavioral Health	1.00
REL-IDD-0-PCP	Person-Centered Planning	1.75
REL-IDD-0-IBC1	Positive Behavior Support Planning: Part 1	2.00
REL-IDD-0-IBC2	Positive Behavior Support Planning: Part 2	2.25

Supportive therapeutic techniques, where appropriate

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
REL-BHC-0-PCBTPIDD	Providing Cognitive Behavioral Therapy to Persons with IDD	1.25

As appropriate, safety training that includes:

First aid/CPR

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00
REL-PAC-0-FAS1	First Aid: Section 1	1.00
REL-PAC-0-FAS2	First Aid: Section 2	1.00

As appropriate, safety training that includes:

Biohazards

Module Code	Module Name	Hours
REL-ALL-0-BPUSP	Bloodborne Pathogens and the Use of Standard Precautions	1.00
REL-ALL-0-MBIOW	Managing Biomedical Waste	0.25
REL-ALL-0-UBBPATH	Understanding Bloodborne Pathogens	0.75

As appropriate, safety training that includes:

Physical hazards

Module Code	Module Name	Hours
REL-ALL-0-WSBAS	Workplace Safety: The Basics	0.25

As appropriate, safety training that includes:

Body mechanics

Module Code	Module Name	Hours
REL-ALL-0-WPBM	Workplace Body Mechanics	1.00

If transportation is provided:
Proper seat restraints or car seat installation when children are served
Wheelchair tie-downs
Safe driving techniques

Module Code	Module Name	Hours
REL-ALL-0-BDD	Basics of Defensive Driving	0.50
REL-IDD-0-CT	Community Transportation	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 4: Community Services

4.P.4.a. - Personal Supports Services and 4.Q.4.a. - Short-Term Immigration Support Services

When applicable, personnel in both Personal Support Services and Short-Term Immigration Support Services receive training in the use of adaptive equipment and devices.

Adaptive equipment and devices

Module Code	Module Name	Hours
REL-IDD-0-MOC	Methods of Communication	0.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-PAC-0-POTGH-TML	Transfers: Mechanical Llft	0.07
REL-PAC-0-UMLS	Using Mechanical Lifts Safely	1.00

Section 4: Community Services

4.T.11. - Rapid Rehousing and Homelessness Prevention Program

The Rapid Rehousing and Homelessness Prevention Program provides documented personnel training at orientation and regular intervals that addresses:

Tenant rights
Tenant responsibilities
Landlord rights
Landlord responsibilities
Fair housing laws
Housing first approach
Terminology used in rental/lease agreements
Financial management

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 5: Specific Population Designations/Enhancements

5.A.9. Children and Adolescents Specific Population Designation

As relevant to their job responsibilities, personnel are provided documented training that addresses, as relevant to the scope of services:

Note: Some suggested modules may be available in the Children, Youth, and Families Services Library.

Child growth and development

Module Code	Module Name	Hours
REL-BHC-0-DCCA	Developmental Concerns in Childhood and Adolescence	1.50
REL-BHC-0-DSFBFYO	Developmental Stages from Birth to Five Years Old	0.75
REL-IDD-0-OHDALS	Human Development Across the Life Span	0.75

Behavior support skills

Module Code	Module Name	Hours
REL-BHC-0-BSRURS	Behavioral Supports to Reduce the Use of Restraint and Seclusion with Youth	1.00
REL-BHC-0-PBSCP	Positive Behavior Support for Children for Paraprofessionals	1.00
REL-IDD-AAIDD-PPBSP10	Principles of Positive Behavior Support Pt.1: Overview	0.75

Learning styles

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Social and emotional needs

Module Code	Module Name	Hours
REL-IDD-0-BRCPIDD	Building Relationships and Community for People with IDD	0.75
REL-BHC-0-ISEDEC	Introduction to Social and Emotional Development in Early Childhood	0.50
REL-BHC-0-ROCISDOH	Recovery-Oriented Community Inclusion and Social Determinants of Health	1.00
REL-IDD-0-SSIIASD	Social Integration Strategies for People with Autism Spectrum Disorder	0.75

The effects of separation and placement on children

Module Code	Module Name	Hours
REL-BHC-0-AD	Attachment Disorders	1.50
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-BHC-0-PNYFCS	Promoting Normalcy for Youth in Foster Care Settings	1.00

Health and nutrition

Module Code	Module Name	Hours
REL-BHC-0-GPNE	General Principles of Nutrition and Exercise for Paraprofessionals	0.50
REL-BHC-0-PNECA	Principles of Nutrition & Exercise for Children and Adolescents	1.00

Applicable legal issues

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Methods of communication

Module Code	Module Name	Hours
REL-ALL-0-COMME	Communicating Effectively	0.25
	Communication and Conflict Management for Children's Services Paraprofessionals	1.00

Crisis situations

Module Code	Module Name	Hours
REL-ABA-0-PRCS	Preventing and Responding to Crisis Situations	1.00
REL-BHC-0-RRPC	Recognizing and Responding to a Person in Crisis	1.50

Family support practices

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00
	Ways to Communicate and Support Families for Paraprofessionals	0.75

Other specific needs

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Section 5: Specific Population Designation Standards/Enhancements

5.B.5. - Older Adults and Older Adults/Dementia Care Specific Population Designations Service personnel who work with older adults are trained in:

The normal aging process

Module Code	Module Name	Hours
REL-IDD-0-HPARCIDD	Health Promotion and Age-Related Changes in IDD	0.75
REL-IDD-0-OHDALS	Human Development Across the Life Span	0.75

Understanding the impact of age-related changes on the functioning of individuals with certain types of disabilities

Module Code	Module Name	Hours
REL-BHC-0-AMDCBOA	Managing Major Neurocognitive Disorder in Older Adults	1.50

Recognizing changes that may be early signs of Alzheimer's disease and other forms of dementia;

Signs of sensory impairment

Module Code	Module Name	Hours
REL-ALL-0-DLHDE	A Day in the Life of Henry: A Dementia Experience	0.25
REL-BHC-0-AMDCBOA	Managing Major Neurocognitive Disorder in Older Adults	1.50
REL-BHC-0-AMDCBOA	Managing Major Neurocognitive Disorder in Older Adults	1.50

Monitoring function

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Section 5: Specific Population Designation Standards/Enhancements

5.B.16. - Older Adults and Older Adults/Dementia Care Specific Population Designation

The organization must provide education to all service personnel working with older adults on dementia-specific topics initially and at least annually on the following topics:

Co-occurring conditions

Module Code	Module Name	Hours
REL-BHC-0-DSOA	Depression and Suicidality in Older Adults	1.25
REL-BHC-MHA-0-ITADAOA	Identifying and Treating Anxiety Disorders Among Older Adults	1.25
REL-BHC-0-SASUDOA	Screening and Assessing for Substance Use Disorders in Older Adults	1.25

Stages of disease progression and process

Module Code	Module Name	Hours
REL-PAC-0-ADRDB	Alzheimer's Disease and Related Disorders: Behaviors	1.00
REL-PAC-0-ADRDTDP	Alzheimer's Disease and Related Disorders: The Disease Process	1.00
REL-PAC-0-DCUAD	Dementia Care: Understanding Alzheimer's Disease	0.50

Understanding the varying methods of communication used by persons served; Effective communication strategies

Module Code	Module Name	Hours
REL-PAC-0-ADRDCN	Alzheimer's Disease and Related Disorders: Communication Needs	1.00
REL-PAC-0-DCUCOM	Dementia Care: Understanding Communication	0.50

Understanding dementia behaviors and how to relate and adapt to the individual

Module Code	Module Name	Hours
REL-ALL-0-DLHDE	A Day in the Life of Henry: A Dementia Experience	0.25
REL-PAC-0-ADRDB	Alzheimer's Disease and Related Disorders: Behaviors	1.00

Section 5: Specific Population Designation Standards/Enhancements

5.D.3. - Adults with Autism Spectrum Disorder and 5.E.3. - Children/Adolescents with Autism Spectrum Disorder

For staff who work with Adults with Autism Spectrum Disorder or Children/Adolescents with Autism Spectrum Disorder, initial and ongoing training is provided on:

Evidence-based/generally accepted interventions for ASD

Module Code	Module Name	Hours
REL-ATS-TELT-V2	Behavioral Challenges of Autism	1.25

REL-ATS-0-BM2-V2	Decreasing Behavior	1.50
REL-ATS-0-FBA-V2	Functional Assessment and Behavior Intervention Plans	2.00
REL-ABA-0-IPBSABAP	Incorporating Positive Behavior Supports in ABA Practice	1.50
REL-IDD-0-SSIIASD	Social Integration Strategies for People with Autism Spectrum Disorder	0.75

The needs of families with children with ASD, when appropriate to the ages served Supports that are available for families as well as the person with ASD

Module Code	Module Name	Hours
REL-ABA-0-CFMPB	Communicating with Families and Maintaining Professional Boundaries	1.25
REL-IDD-0-CWF	Communication with Families	0.50
REL-ATS-0-VB3-V2	Working with Families of Individuals with Autism	1.00

Communication techniques

Module Code	Module Name	Hours
REL-IDD-0-MOC	Methods of Communication	0.50