

# Massachusetts Adult Foster Care

Relias offers online learning, staff compliance training, and continuing education for post-acute care organizations.

Relias Training Crosswalks are based on published accreditation standards. They are designed to assist organizations in the selection of courses from the Relias libraries to ensure and demonstrate staff competence according to the training standards. In some cases, it may be useful for customer organizations to develop training specific to the organization's individual needs.

General staff compliance trainings should be selected to ensure the organization meets OSHA and other regulatory requirements. Staff training is only one element of a successful survey and the Crosswalks are not meant to take the place of a careful review and evaluation of your program to the accreditation standards.

The courses listed in the crosswalk are a representative sample of courses available in Relias libraries. It may not be necessary to choose all courses listed for a specific training standard; it is recommended that courses are chosen that closely align with the mission and services offered and the specific needs of the persons served.

Disclaimer: The following constitutes Relias, LLC's recommendation of course work for each listed Crosswalk Measure, Relias does not make any guarantee that such course(s) will be accepted by the accrediting body(ies).

Reference:

https://www.mass.gov/doc/130-cmr-408-adult-foster-care/download

#### **Orientation - All Staff**

408.433(F)

The AFC provider must hold an orientation for new staff within one (1) month of hire. This orientation must include the following topics:

#### **Organization-Specific Services Provided**

| Module Code             | Module Name                      | Hours |
|-------------------------|----------------------------------|-------|
| ORG CUSTOMIZED TRAINING | Organization Customized Training | 0.00  |

#### **Organizational Policies and Procedures**

| Module Code          | Module Name                                   | Hours |
|----------------------|---|-------|
| ORG POLICY/PROCEDURE | Organization-Specific Policies and Procedures | 0.00  |

#### **Regulatory Compliance**

| Module Code             | Module Name                      | Hours |
|-------------------------|----------------------------------|-------|
| ORG CUSTOMIZED TRAINING | Organization Customized Training | 0.00  |

#### **Employee Duties and Responsibilities**

| Module Code             | Module Name                      | Hours |
|-------------------------|----------------------------------|-------|
| ORG CUSTOMIZED TRAINING | Organization Customized Training | 0.00  |

## **Needs of the Population Served**

| Module Code     | Module Name  | Hours |
|-----------------|--|-------|
| REL-PAC-0-ADRDB | Alzheimer's Disease and Related Disorders: Behaviors | 1.00  |
| REL-PAC-0-BHEA  | Behavioral Health for Older Adults                   | 1.00  |
| REL-SRC-0-COAAP | Caring for Older Adults: The Aging Process           | 1.00  |
| REL-PAC-0-CTWCI | Caring for Those with Cognitive Impairment           | 0.50  |

## **Observation and Reporting**

| Module Code             | Module Name                           | Hours |
|-------------------------|---------------------------------------|-------|
| REL-PAC-0-OREDOC        | Observing, Reporting, and Documenting | 1.00  |
| ORG CUSTOMIZED TRAINING | Organization Customized Training      | 0.00  |

## **CPR/AED/First Aid**

| Module Code       | Module Name  | Hours |
|-------------------|--|-------|
| CPR/BLS/FIRST AID | CPR/BLS/First Aid Certification (Available For Purchase) | 0.00  |
| REL-PAC-0-FAS1    | First Aid: Section 1                                     | 1.00  |
| REL-PAC-0-FAS2    | First Aid: Section 2                                     | 1.00  |

## **Infection Control & Prevention**

| Module Code          | Module Name                                   | Hours |
|----------------------|---|-------|
| REL-ALL-0-BHH        | Basics of Hand Hygiene                        | 0.25  |
| REL-ALL-0-ICBC       | Infection Control: Basic Concepts             | 0.25  |
| ORG POLICY/PROCEDURE | Organization-Specific Policies and Procedures | 0.00  |

## Fire Safety

| Module Code             | Module Name                      | Hours |
|-------------------------|----------------------------------|-------|
| REL-ALL-0-FSBASIC-V2    | Fire Safety: The Basics          | 0.50  |
| ORG CUSTOMIZED TRAINING | Organization Customized Training | 0.00  |

# Confidentiality and HIPAA

| Module Code          | Module Name                                   | Hours |
|----------------------|---|-------|
| REL-ALL-0-HBAS       | HIPAA: Basics                                 | 0.50  |
| ORG POLICY/PROCEDURE | Organization-Specific Policies and Procedures | 0.00  |
| REL-PAC-0-PRE        | Personal Rights and Ethics                    | 1.00  |

#### **Teamwork**

| Module Code      | Module Name   | Hours |
|------------------|---|-------|
| REL-PAC-0-DIPCCC | Developing an Individualized Patient-Centered Care Plan | 1.00  |
| REL-PAC-0-IAPF   | Interdisciplinary Approach to Preventing Falls          | 1.00  |

#### **Medication Administration**

| Module Code             | Module Name  | Hours |
|-------------------------|--|-------|
| REL-PAC-0-ASMG          | Assisting with Self-Administration of Medications: Guidelines        | 1.00  |
| REL-PAC-0-ASMMO         | Assisting with Self-Administration of Medications: Medication Orders | 1.00  |
| REL-PAC-0-ASMP          | Assisting with Self-Administration of Medications: Procedure         | 1.00  |
| REL-PAC-0-ASMB          | Assisting with Self-Administration of Medications: The Basics        | 1.00  |
| REL-PAC-0-MMA           | Medication Management Assistance                                     | 1.00  |
| ORG CUSTOMIZED TRAINING | Organization Customized Training                                     | 0.00  |

## Communication

| Module Code      | Module Name                         | Hours |
|------------------|-------------------------------------|-------|
| REL-ALL-0-COMME  | Communicating Effectively           | 0.25  |
| REL-PAC-0-COMMPL | Communication: Patronizing Language | 0.25  |
| REL-ALL-0-PCSERV | Providing Customer Service          | 0.25  |

## **Advance Directives and DNROs**

| Module Code   | Module Name              | Hours |
|---------------|--------------------------|-------|
| REL-ALL-0-AAD | About Advance Directives | 0.50  |

## Abuse, Neglect, and Exploitation

| Module Code    | Module Name                                  | Hours |
|----------------|--|-------|
| REL-ALL-0-PRRA | Preventing, Recognizing, and Reporting Abuse | 0.50  |

## **Observing and Reporting**

| Module Code             | Module Name                           | Hours |
|-------------------------|---------------------------------------|-------|
| REL-PAC-0-OREDOC        | Observing, Reporting, and Documenting | 1.00  |
| ORG CUSTOMIZED TRAINING | Organization Customized Training      | 0.00  |

## Safe Patient Handling/Positioning

| Module Code     | Module Name                 | Hours |
|-----------------|-----------------------------|-------|
| REL-ALL-0-PREBI | Prevention of Back Injuries | 0.75  |
| REL-ALL-0-TRSA  | Transferring Safely         | 0.25  |

#### **Cultural Competency and Diversity**

| Module Code    | Module Name                            | Hours |
|----------------|--|-------|
| REL-ALL-0-CDIV | Cultural Competence                    | 0.50  |
| REL-PAC-0-CDOA | Cultural Diversity and the Older Adult | 1.25  |
| REL-PAC-0-PRE  | Personal Rights and Ethics             | 1.00  |

## **Emergency Preparedness and Procedures**

| Module Code       | Module Name  | Hours |
|-------------------|--|-------|
| ORG EMERGENCY P&P | Organization-Specific Emergency Policies and Plans | 0.00  |

## **Orientation - Caregiver**

408.434(D)(2)

In addition to the orientation training topics required for all staff, caregivers must also receive training on:

## **Activities of Daily Living (ADLs)**

| Module Code      | Module Name                                 | Hours |
|------------------|---|-------|
| REL-PAC-0-DOCADL | Documentation of Activities of Daily Living | 0.50  |

#### **Personal Hygiene**

| Module Code    | Module Name           | Hours |
|----------------|-----------------------|-------|
| REL-PAC-0-CTCP | Duties of a Caregiver | 1.00  |

#### Safe Patient Handling/Positioning

| Module Code     | Module Name                 | Hours |
|-----------------|-----------------------------|-------|
| REL-ALL-0-PREBI | Prevention of Back Injuries | 0.75  |

#### Annual In-Service - All Staff

408.433(2)(b)

On an ongoing basis, the AFC provider must ensure that all staff are appropriately trained and managed, which must include but not be limited to training in recognition and reporting of abuse of elders and persons with disabilities and provider services.

#### Abuse, Neglect, and Exploitation

| Module Code    | Module Name                                  | Hours |
|----------------|--|-------|
| REL-ALL-0-PRRA | Preventing, Recognizing, and Reporting Abuse | 0.50  |

#### **Organization-Specific Services Provided**

| Module Code             | Module Name                      | Hours |
|-------------------------|----------------------------------|-------|
| ORG CUSTOMIZED TRAINING | Organization Customized Training | 0.00  |

## **Annual In-Service - Caregivers**

408.434(D)

AFC providers must provide AFC caregivers a minimum of eight (8) hours of in-service training per year on topics that complement or reinforce the topics listed in 130 CMR 408.434(D)(2) with at least one (1) hour of training on recognizing, responding to, communicating and reporting changes in condition, critical incidences, emergencies, and knowledge of emergency procedures, including the AFC provider's fire, safety, and disaster plans.

Records of completed training must be kept on file and updated regularly by AFC providers.

The initial orientation training sessions must include the following topics for seven (7) remaining additional hours of in-service training:

#### Fire Safety

| Module Code             | Module Name  | Hours |
|-------------------------|--|-------|
| REL-SRC-0-EMHC          | Emergency Management in Home-Based Care            | 0.50  |
| REL-CV-0-FSTB           | Fire Safety  | 0.50  |
| REL-PAC-0-OREDOC        | Observing, Reporting, and Documenting              | 1.00  |
| ORG CUSTOMIZED TRAINING | Organization Customized Training                   | 0.00  |
| ORG EMERGENCY P&P       | Organization-Specific Emergency Policies and Plans | 0.00  |
| ORG POLICY/PROCEDURE    | Organization-Specific Policies and Procedures      | 0.00  |

## **Needs of the Population Served**

| Module Code       | Module Name   | Hours |
|-------------------|---|-------|
| REL-PAC-0-AIADLS  | Assisting with IADLS  | 1.00  |
| REL-PAC-0-ASAMHCS | Assisting with the Self-Administration of Medications for Home Care Staff | 0.50  |
| REL-PAC-0-COMHI   | Communication and the Hearing Impaired                                    | 0.50  |
| REL-ALL-0-EPTA    | Empowerment Through ADLs  | 0.25  |
| REL-ALL-0-HDDSMEC | HIPAA: Do's and Don'ts of Social Media and Electronic Communication       | 0.50  |
| REL-SRC-0-ICHC    | Infection Control in Home Care  | 0.75  |
| REL-ALL-0-MPBOUND | Maintaining Professional Boundaries                                       | 0.50  |
| REL-PAC-0-MANABEH | Managing Aggressive Behaviors   | 0.50  |
| REL-PAC-0-NUTRHB  | Nutrition and Hydration: The Basics                                       | 0.50  |
| REL-ALL-0-RFFA    | Refresher for First Aid   | 0.50  |
| REL-PAC-0-UBHH    | Understanding Behaviors in Home Health                                    | 0.50  |

Annual In-Service - Caregiver 408.433(C)(2)(b)(13) The AFC must provide ongoing training to AFC caregivers on health and aging.

#### **Geriatrics and the Aging Process**

| Module Code | Module Name   | Hours |
|-------------|---|-------|
| REL-ACCRED1 | Choose Appropriate Courses from Relias Learning Libraries | 0.00  |