

# Health and Human Services Solutions

RELIAS  
relias.com

All the tools and content solutions to meet your needs.

Compliance training, continuing education, and microlearning courses for health and human services (HHS) clinicians and staff across all your service lines.

Libraries and tools included in Providers' eAcademy Package are indicated in blue.

## Solution

## Example Topics

## Example Users

### **REGULATORY AND COMPLIANCE FOR HHS**

Ensure all your staff is completing state- and federally-mandated training.

*Relias Platform features included:  
Policies & Procedures*

- HIPAA
- Infection Control
- Corporate Compliance
- OSHA Requirements
- State-Specific Content

- All Staff

### **PROFESSIONAL DEVELOPMENT FOR HHS**

Develop the professional skills of your staff, with courses on interpersonal skills, customer service, business development, and more. Includes the Skillsoft® library of courses, offering unrivaled content in the areas of leadership, management, communication, and personal development.

- Communication Skills
- Cybersecurity
- Diversity and Unconscious Bias
- Leadership Fundamentals
- Microsoft Office Suite
- Leadership for ABA and IDD Providers

- All Staff
- Leadership, Managers, and other Supervisory Staff

### **BEHAVIORAL HEALTH SERVICES**

Provides mental health and substance use clinicians, clinical supervisors, paraprofessionals, and other staff a wide array of course topics in their specialty area.

- Evidence-Based Treatment Practices
- Trauma-Informed Care
- Suicide Prevention
- Substance Use Treatment

- Paraprofessional Staff and Peer Supports
- Licensed Mental Health Clinicians

## Solution

### X CHILDREN, YOUTH, AND FAMILY SERVICES

Content specialized for those working with children, youth, and families in behavioral health, social services, and foster care settings.

### X INTELLECTUAL AND DEVELOPMENTAL DISABILITIES SERVICES

Specialized content for direct support staff and frontline supervisors working in home- and community-based settings for people with IDD.

### X RETENTION AND RECRUITMENT FOR IDD

Tools, resources, and content necessary to facilitate staff retention in and IDD setting; focused on retention and recruitment of Direct Support Professionals.

### APPLIED BEHAVIOR ANALYSIS (ABA) SERVICES

Specialized continuing education content for ABA providers, accredited by the Behavior Analyst Certification Board.

*Includes the Registered Behavior Technician (RBT) Series; [ABA Family and Caregiver Library](#) is available with the purchase of this solution.*

### REGISTERED BEHAVIOR TECHNICIAN (RBT) SERIES

Prepare your own staff to take the Registered Behavior Technician (RBT) exam. 40-hour, in-depth training on all aspects of the Behavior Analyst Certification Board – Registered Behavior Technician Task List 2.0.

## Example Topics

- Early Childhood Development
- Crisis Planning with Families
- Promoting Normalcy for Foster Care Youth
- Abuse and Neglect of Individuals with IDD
- Person-Centered Planning
- Supported Employment
- Self-Care for Frontline Professionals
- Evaluating DSP Turnover
- Effective DSP Onboarding
- Professionalism and Ethics in ABA
- Behavior Intervention Strategies
- Teaching Procedures
- Professionalism and Ethics for RBTs
- Functional Assessment
- Effective Documentation
- Behavior Technician Practice Exam

## Example Users

- Paraprofessional Staff
- Case Managers
- Licensed Mental Health Clinicians
- Direct Support Professionals
- Qualified Intellectual Disability Professionals
- DSP Supervisors
- HR Staff
- IDD Leadership
- Board Certified Behavior Analysts
- Registered Behavior Technicians (RBTs)
- Behavior Analysts seeking RBT Certification
- Registered Behavior Technicians (RBTs)

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## Solution

### SPECIAL EDUCATION SERVICES

Content for staff who provide special education services to students with disabilities in public education.

### COMMUNITY HEALTH SERVICES

Content for staff working for federally qualified health centers (FQHCs), rural health clinics, or FQHC look-alike clinics.

**Partial library access includes BH Paraprofessionals & Peers and Social Determinants of Health**

## Example Topics

- Individuals with Disabilities Education Act (IDEA)
- IEP Implementation
- Positive Behavior Supports

- Social Determinants of Health
- 340b Drug Discount Program
- FQHC Board Governance
- Population Health

## Example Users

- Special Education Teachers
- Teaching Assistants
- Staff working with students in special education services

- Nurses
- Social Workers
- Medical Assistants
- Dentists

## X Additional Tools + Services

### Included with Every Solution

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#### EMPLOYEE WELLNESS COURSE LIBRARY

Position staff to apply self-care in order to provide better services to clients.

#### SIMULATIONS IN HEALTH SERVICES

Innovative content designed to simulate real-world situations, allowing staff to apply critical thinking, knowledge, and skills.

#### RELIAS PLATFORM

Deliver, track, and report on training from a single system.

#### MOBILE APP

Deliver and access courses anytime, anywhere.

#### LIVE EVENTS

Track and report on classroom and other remote training.

#### REQUIREMENTS TRACKER

Easily and efficiently track nontraining requirements, such as storing driving license details.

#### LICENSE AND CERTIFICATION TRACKING

Learners can enter their professional license or certification details, track progress toward online continuing education requirements, and be reminded to renew their licenses.

#### BRAINSPARKS

Improve knowledge retention with follow-up exam questions delivered at defined intervals.

### Included with Regulatory and Compliance Solution

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#### POLICIES & PROCEDURES

Ensure employees are up to date with current company policies.

### X Included with Purchase of Any HHS Solution

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#### BOARD MEMBER LIBRARY

Free library of courses to help onboard and train new board members. Available with purchase of any HHS solution.

#### IMPLEMENTATION SERVICES

Relias Professional Services is dedicated to helping you quickly and seamlessly get your organization up and running on the Relias Platform.

### Included with Any Three or More Solutions

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## X VIRTUAL CLASSROOM

Hold live training and employee onboarding sessions for your distributed workforce. Includes presentation sharing, digital whiteboard, virtual breakout rooms, and more.

#### CONSULTING SERVICES

An integral part of your implementation plan, our in-house team of clinical and organizational experts can provide you a targeted roadmap toward becoming a best-in-class learning organization.

## Additional Platform Tools

## X COMPETENCY EVALUATIONS

A digital, mobile-optimized solution to evaluate your staff's skills and abilities at the point of care. Easily create and publish competencies, enroll staff and observers, and track competencies over time.

## X SKILLS CHECKLISTS

Quick and easy tool to digitally build and deploy checklists that measure specific staff skill sets.

#### ASSESSMENT

Gauge knowledge gaps of new hires so you can build tailored training plans and get them working as quickly as possible.



## Other Products Available

### **X** ANCOR CERTIFICATES OF ACHIEVEMENT

In partnership with ANCOR, a series of targeted certificate tracks to elevate IDD staff knowledge. Gain access to all certificates with the purchase of Regulatory and Compliance for HHS, Professional Development for HHS, and IDD Service Line solutions.

### COURSE CREATOR

Build your own content faster, foster collaboration with subject matter experts and stakeholders, and ensure you are using e-learning best practices and adult learning principles in your content development and deployment process.

### WOUND CARE EDUCATION

Staff trained in wound care can more accurately assess, stage, and treat pressure injuries, improving resident safety and satisfaction, and reducing risk of hospitalizations and lawsuits.

### HOME CARE SERVICES

Content to prepare nonclinical caregivers for the full scope of their roles, providing quality in-home personal care. Topics include assisting with activities of daily living, providing medication assistance, and safe eating and drinking.

### HOME HEALTH SERVICES

Courses for home health aides, registered nurses, and care coordinators to create a comprehensive foundation for delivering care in the home. Topics include disease and condition management, assisting with medical equipment, and dementia care.

## Other Products Available

### REHABILITATION THERAPY

Courses that prepare rehabilitation therapists to succeed in a variety of clinical, community, and home settings. Includes courses for physical therapists, occupational therapists, and speech-language pathologists.

### MANAGED SERVICES

Relias' Managed Services team comprises professionals with industry, clinical, consulting, and technical expertise to deliver world-class services to support your organization in the administration and management of your Relias solution. Services include Compliance Management, Solution Administration, Data Integration Services, Library Solutions Support, and Analytics, Reporting, and Dashboard Services.