INFORMATION

Where
Boston Marriott Copley Place
110 Huntington Avenue, Boston, MA
02116
FAX: 617.428.1533
E-Mail: info@providers.org

Workshop tracks for all staff!

- Celebrate our dedicated workforce
- Learn new skills at workshops
- Network with your peers
- Dialogue with state officials
- Visit exhibitors to save time & money
- Applaud the state’s caring interests

Workshop tracks for all staff!

Executive tracks
1. Making a Difference: What It Takes to Make a Difference
2. Developing Synergic Relationships with Community Partners
3. Promoting Healthcare: Disability & Quality of Life
4. Planning for and Managing Cases in Human Services
5. Exploring/Provider Organization Growth Opportunities
6. New Partnerships in Charitable Giving
7. Chat with the Commissioners: Children, Youth & Family

Financial & Professional Development tracks
8. The Whole Person: An Integrated Approach
9. Workplace Mindfulness Research and Practice
10. How Human Service Agencies Can Support a Successful Data Program
11. Staying on Top of the Latest Nonprofit Financial and Legal Hot Topics
12. Continuous Improvement of the Finance Function

Agenda

- Dialogue with state officials
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Agenda

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Mikhail Gorbachev, Prince William and more. a 10-week cross-Canada road trip called “The We Create Change Tour” to bring thanks to awareness and money for Free The Children’s clean water projects. In 2014, he headed on Istanbul, Turkey, and climbed Mount Kilimanjaro on his hands and in his wheelchair to

Greetings

Spencer West
Keynote Speaker

and the focus of

4:00 pm Presentation of the Chair’ s Award and Reception

Vanessa has received two Boston/New England Emmy Awards for Best Anchor. She is a and reporter at WFTV in Orlando, Florida for nine years and a reporter and fill-in anchor at

5:00 pm Luncheon

1:30 pm Peer Provider Awards

10:15 am Awards of Excellence Ceremony

6. Supervising Employees Who Present

In this workshop, we will share our experiences and

6. Supervising Employees Who Present

classroom and practice setting; give examples of

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8. Building on Accessible Community 

11. Implementing a Successful Employee

You are responsible for your own health and well-being. When you are feeling well, you can care for yourself and others better. This hands-on workshop will cover

1. Understanding the Fundamentals of Supervision

2. Dementia Friendly Coordinator,

3. Laura Beals

4. Aaron Gunning

5. Uriel Molina

6. Betsy Mayotte

7. Janelle Matrow, CCFP

8. Katrina Manegio

9. Joyce Ripianzi, CPA

10. Tom Muldoon, CPA, CGMA

11. Steven Kessler, Esq.

12. Jane Ryder, CPA

13. Adam Edwards

14. Laura Templeton

15. Janelle Matrow

16. Vanessa Welch

17. Jodi Ann Faber

18. Yermin D. Leal

19. Amy Allen

20. Maura Mulligan

21. Janelle Matrow

22. Tom Muldoon

23. Joyce Ripianzi

24. Jane Ryder

25. Steven Kessler

26. Jodi Ann Faber

27. Janelle Matrow

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162. Jane Ryder
Mikhail Gorbachev, Prince William and more. In 2012, he was the featured keynote speaker at the YPO/WPO Global Summit in Canada. Spencer West is the 2012 documentary film titled Standing Tall: My Journey, which was released on May 23, 2012, in the United States. One of Vanessa’s favorite parts of the job is giving back to the communities she covers. She is a graduate of the University of Georgia and is humbled by the opportunity to serve New England as a reporter with Boston 25 News. Bill Sprague, Award-winning journalist Vanessa Welch is co-anchor of Boston 25 News. She has been a reporter and anchor for the past seven years at WSBT in South Bend, Indiana. Vanessa Welch has been honored with numerous Edward R. Murrow Awards. She is a member of the National Association of Broadcasters (NAB) and the National Academy of Television Arts and Sciences (NATAS). In 2018, she was honored with her second Edward R. Murrow Award for Best Newscaster. This is also her 11th year on the WSBT 25 morning news team, where she has covered some of the biggest news stories in the region, from the Boston Marathon bombing to the shooting at Sandy Hook Elementary School in Newtown, Connecticut. Nevada’s First Lady秋冬25 News at 4, and joined the News team on February 22, 2012. After switching to the morning show, she began duties as the evening co-anchor on February 20, 2012. She was born and raised in the Midwest and graduated from the University of Missouri with a degree in Broadcast Journalism.

Vanessa Welch Peer Provider Awards Hosts Seven Hills Community Services 2019 Peer Provider Awards Nominations are now open! Last year, 2018, over 600 nominations were received for the Peer Provider Awards. This year, Seven Hills Community Services is once again hosting the awards ceremony and has announced the 2019 peer provider award winners. This year’s awards ceremony will take place on April 25th at the Four Seasons Hotel in Boston. The event will feature keynote speaker Spencer West, a best-selling book author and motivational speaker.

 reminding us all that, with the right support, we can achieve anything. This year’s award ceremony will be a celebration of the amazing work being done by our Peer Providers. The evening will include a reception, dinner, awards presentation, and a keynote address by Spencer West. The award ceremony is open to the public and tickets are available for purchase on the Seven Hills Community Services website.

awards ceremony at the Four Seasons Hotel in Boston. The event will feature keynote speaker Spencer West, a best-selling book author and motivational speaker.

This award ceremony is open to the public and tickets are available for purchase on the Seven Hills Community Services website.

Challenges:
1. Identifying the most effective strategies for reducing stress
2. Developing effective communication skills
3. Building a strong sense of community
4. Enhancing self-awareness and self-regulation
5. Cultivating an inclusive and diverse workplace culture
6. Creating a positive and supportive work environment
7. Promoting health and well-being among employees
8. Fostering collaboration and teamwork among employees
9. Encouraging open communication and feedback
10. Implementing effective conflict resolution techniques
11. Developing leadership skills and decision-making abilities
12. Increasing employee engagement and motivation
13. Enhancing productivity and performance
14. Improving employee satisfaction
15. Building a strong and cohesive team

Strategies:
1. Encouraging healthy habits and lifestyle choices
2. Providing opportunities for physical activity
3. Offering stress management and relaxation techniques
4. Implementing early intervention programs
5. Providing access to mental health resources
6. Creating a positive and supportive work environment
7. Fostering open communication and feedback
8. Encouraging professional development and growth
9. Recognizing and rewarding employees for their contributions
10. Promoting a culture of workplace wellness

Conclusion:
The workshop will encourage attendees to develop strategies for promoting a healthy and well-balanced workplace environment, with a focus on the importance of employee engagement, retention, and overall well-being.
Mikhail Gorbachev, Prince William and more. He has shared the stage with luminaries such as former U.S. Vice President Al Gore, Dr. Jane Goodall, and many others. In addition, he has given over 100 speaking engagements in front of leading universities, corporations, and foundations throughout the country.

In 2011, he undertook a 10-week cross-Canada road trip called “The We Create Change Tour” to bring thanks to his many supporters and have meaningful conversations with Canadians about the challenges and opportunities in our country. 

<table>
<thead>
<tr>
<th>Time</th>
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<td>9:00 am</td>
<td>Welcome</td>
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<td>9:15 am</td>
<td>Keynote Speaker</td>
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<td>Awards of Excellence Ceremony</td>
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<tr>
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<td>Luncheon</td>
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<td>Morning Workshops</td>
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<td>Presentations of the Chair’s Award and Recognition</td>
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<td>3:00 pm</td>
<td>Afternoon Workshops</td>
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### Keynote Speaker

**Vanessa Welch**

**Peer Provider Awards Host**

Vanessa Welch is the President of WTDR, a non-profit organization that provides support and resources to individuals with developmental disabilities and their families. She is a passionate leader with over 25 years of experience in the field of social services.

### Morning Workshops

#### 1. How Human Service Agencies Can Support A Data System to Improve Your Project

- Date: 9/16
- Time: 9:30 am to 10:30 am
- Speaker: Janet Edmunson, Jewish Family & Children’s Service

#### 2. Two Working with Teens and Gender Non-Conformity

- Date: 9/16
- Time: 10:30 am to 11:30 am
- Speaker: Christine Palmieri, Autism Program

#### 3. 2020 Census: What’s at Stake and What You Can Do

- Date: 9/16
- Time: 11:30 am to 12:30 pm
- Speaker: Scott Harshbarger, Attorney

#### 4. Organizational Culture Management: The Key to Success

- Date: 9/16
- Time: 12:30 pm to 1:30 pm
- Speaker: Meredith Pizzi, Founder and Executive Director, Victory Centers

#### 5. Understanding Public Service Loan Forgiveness

- Date: 9/16
- Time: 1:30 pm to 2:30 pm
- Speaker: Linda Price, M.Ed., CAGS, E-RYT

#### 6. Supporting Employers Who Prevent Suicide

- Date: 9/16
- Time: 2:30 pm to 3:30 pm
- Speaker: Cherry P. Daniel, Peer Support Specialist, Blum Shapiro

#### 7. 2016 Census of Territories

- Date: 9/16
- Time: 3:30 pm to 4:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 8. Community Criminal-Justice Justice

- Date: 9/16
- Time: 4:30 pm to 5:30 pm
- Speaker: Janet Edmunson, Jewish Family & Children’s Service

### Afternoon Workshops

#### 9. The Whole Person: An Integrated Approach

- Date: 9/16
- Time: 9:30 am to 10:30 am
- Speaker: Linda Price, M.Ed., CAGS, E-RYT

#### 10. Managing and Managing Crises in Schools

- Date: 9/16
- Time: 10:30 am to 11:30 am
- Speaker: David Bell, President, Bell Consulting

#### 11. Human Services

- Date: 9/16
- Time: 11:30 am to 12:30 pm
- Speaker: Vanessa Welch, Peer Provider Awards Host

#### 12. What You Can Do About It. Learn Behavior Strategies and Systems to Manage Stress

- Date: 9/16
- Time: 12:30 pm to 1:30 pm
- Speaker: Scott Harshbarger, Attorney

#### 13. Your Personal Best: Resilience, Reflection & Response

- Date: 9/16
- Time: 1:30 pm to 2:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 14. Your Personal Best: Resilience, Reflection & Response

- Date: 9/16
- Time: 2:30 pm to 3:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 15. 12.30 pm Luncheon

- Date: 9/16
- Time: 12:30 pm to 1:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 16. Get Out of Your Comfort Zone and Go For It!

- Date: 9/16
- Time: 1:30 pm to 2:30 pm
- Speaker: Susan C. Brown, LMHC, LADC1

#### 17. Getting Things Done: Tools to Deal with Conflict Effectively

- Date: 9/16
- Time: 2:30 pm to 3:30 pm
- Speaker: Linda Price, M.Ed., CAGS, E-RYT

#### 18. Counting on Success

- Date: 9/16
- Time: 3:30 pm to 4:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 19. 6.30 pm Networking Open House

- Date: 9/16
- Time: 6:30 pm to 7:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 20. 7.30 pm Networking Open House

- Date: 9/16
- Time: 7:30 pm to 8:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 21. Management and Managing Workshops

- Date: 9/16
- Time: 8:30 pm to 9:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 22. Understanding the Layers of the Massachusetts Opioid Epidemic

- Date: 9/16
- Time: 9:30 am to 10:30 am
- Speaker: Cameron M. Austin, President, Casner & Edwards, LLP

#### 23. The Whole Person: An Integrated Approach

- Date: 9/16
- Time: 10:30 am to 11:30 am
- Speaker: Linda Price, M.Ed., CAGS, E-RYT

#### 24. Planning Your Team

- Date: 9/16
- Time: 11:30 am to 12:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 25. Anticipate the Fraudster

- Date: 9/16
- Time: 12:30 pm to 1:30 pm
- Speaker: Richard Baker, Division of Evidence-Based Practices

#### 26. Unleashing Creativity

- Date: 9/16
- Time: 1:30 pm to 2:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 27. 5.30 pm Networking Open House

- Date: 9/16
- Time: 5:30 pm to 6:30 pm
- Speaker: Sharon Lincoln, Director, Autism Program

#### 28. Conflict Effectively

- Date: 9/16
- Time: 6:30 pm to 7:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 29. Managing Stress and Being Present in the Workplace

- Date: 9/16
- Time: 7:30 pm to 8:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 30. Personal Best: Resilience, Reflection & Response

- Date: 9/16
- Time: 8:30 pm to 9:30 pm
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 31. Growing Your Business

- Date: 9/16
- Time: 9:30 am to 10:30 am
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 32. Be Your Best Self: Care & Balance

- Date: 9/16
- Time: 10:30 am to 11:30 am
- Speaker: Peter J. Forbes, President, Casner & Edwards, LLP

#### 33. 8.30 am Networking Open House

- Date: 9/16
- Time: 8:30 am to 9:30 am
- Speaker: Sharon Lincoln, Director, Autism Program

### Closing Remarks

- Date: 9/16
- Time: 9:30 am to 10:30 am
- Speaker: Sharon Lincoln, Director, Autism Program

### Reception

- Date: 9/16
- Time: 10:30 am to 11:30 am
- Speaker: Sharon Lincoln, Director, Autism Program

### Awards Ceremony

- Date: 9/16
- Time: 11:30 am to 12:00 pm
- Speaker: Sharon Lincoln, Director, Autism Program

### Dinner

- Date: 9/16
- Time: 12:00 pm to 1:00 pm
- Speaker: Sharon Lincoln, Director, Autism Program
Please select the type of CEUs you wish to receive (if any):

REGISTRATION FORM

- Early-bird registration available until Friday, August 23! Standard registration open until Friday, September 27!

- Early-bird registration will be entered a contact to win prizes, including an overnight stay in the Marriott Copley Place and a $100 gift card to the convention partners.

- Log in to our website or register online at PROVIDERS.ORG Massachusetts Council of Human Service Providers, Inc.

- Please provide a valid credit card for payment processing.

- Please note that all fees are non-refundable and non-transferable.

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**DIRECTIONS**
From the North—Take 93 South towards Boston. Exit 22 onto Route 93 South (Massachusetts Turnpike). Veer right to take exit 20 toward MassPike I-90 W and follow signs for the Prudential Center.

From the South—Take 93 North to the Kenmore Square exit. Take Route 93 North to the Massachusetts Turnpike Exit 22. At the end of the ramp, take the left lane into the Tunnel. Continue on Massachusetts Avenue right at Arlington Avenue. Keep on MA 27 S towards Boylston St.

From the West—Take 190 East (Massachusetts Turnpike) to Exit 22 (Prudential Center). Continue through Tunnel. Take North Main St. off the ramp and proceed on Massachusetts Avenue until you reach Massachusetts Avenue right at Arlington Avenue. Proceed on MA 27 S towards Boylston St.

From the East—Take the Mass Pike Eastbound to Exit 22 (Prudential Center). Continue through Tunnel. Take North Main St. off the ramp and proceed on Massachusetts Avenue until you reach Massachusetts Avenue right at Arlington Avenue. Proceed on MA 27 S towards Boylston St.

**Parking**
All early-bird registrations will be entered into a contest to win prizes, including an overnight stay at the Marriott Copley Place Hotel and the hotel is wheelchair accessible.

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**REGISTRATION FORM**
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**WORKSHOPS**
**44th Annual Convention & Expo**
Mcrory Copley Place Hotel • October 7, 2019

**Workshop tracks for all staff!**

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**Workshop tracks for all staff!**

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1. CEO’s Canvas: What’s at Stake and What You Can Do
2. Developing Synergistic Relationships with Community Partners
3. Choosing the Right Commissioner: Disability & Community Services
4. Planning for and Managing Crisis in Human Services
5. Expanding/Providing Organization Growth Opportunities
6. New Partnerships in Charlottesville
7. Chat with the Commissioners: Prison Reentry & Community Health
8. Chat with the Commissioners: Children, Youth & Family Services

Administrative & Finance
1. How Human Service Agencies Can Support A Successful Data Integration System Implementation Project
2. Stepping on Top of the Latest Nonprofit Financial and Legal Hot Topics
3. Continuous Improvement of the Finance Function
4. Chat with the Commissioner: Finance
5. Hang on to Your Donors — Even After They’re Dead

Supervision & Management
1. Supervising Employment Professionals: A Focus on Success in Training
2. On RMI: Increase Direct Care Job Satisfaction and Decrease Turnover
3. Workplace Wellness: Research and Practice
4. Beyond Team Building: Cultivating Community in your Workplace
5. Unleashing Creativity
6. Examining the Providers’ Academy Program

Clinical & Direct Care Programs
1. Meeting Today’s Workforce Challenges
2. Using Your Voice and Caring Cheerful Youth
3. Community-Criminal Justice Involvement: Navigating the System
4. The Whole Person: An Integrated Approach
5. Improving Care for LGBT+ Clients and Employees
6. Improving Care for LGBT+ Clients and Employees
7. Improving Care for LGBT+ Clients and Employees
8. Improving Care for LGBT+ Clients and Employees
9. Improving Care for LGBT+ Clients and Employees
10. Improving Care for LGBT+ Clients and Employees

Human Resources
1. Organizational Culture Management
2. Shaping a Light on Unconscious Bias
3. Implementing a Successful Employee Wellness Program
4. Get Comfort: Tools to Deal with Conflict Effectively
5. Meeting Today’s Workplace Challenges
6. Managing Stress and Being Present in Human Services

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**Register online, visit providers.org/2019convention for more information on these workshops, please see full descriptions inside the brochure or visit providers.org/2019convention**