Council on Accreditation Standards

Relias offers online learning, staff compliance training and continuing education for behavioral health, mental health, addiction treatment, developmental disability, community action and child welfare organizations.

Relias Training Crosswalks are based on published accreditation standards. They are designed to assist organizations in the selection of courses from the Relias libraries to ensure and demonstrate staff competence according to the training standards.

General staff compliance trainings should be selected to ensure the organization meets OSHA and other regulatory requirements. Staff training is only one element of a successful survey and the crosswalks are not meant to take the place of a careful review and evaluation of your program to the accreditation standards.

COA endorses the Relias Course Crosswalk with COA's Standards as a valuable staff development resource for COA accredited organizations or those seeking COA accreditation.

Disclaimer: The following constitutes Relias, LLCs recommendation of course work for each listed Crosswalk Measure, Relias does not make any guarantee that such course(s) will be accepted by the accrediting body(ies).

Reference: http://coanet.org/standards/standards-for-private-organizations/

Administration and Management Standards

GOV 5.03

Board Members receive an orientation to Board Membership Responsibilities, and the organizations mission, history, goals, objectives, structure, methods of operation, and the organizations activities.

Module Code	Module Name	Hours
REL-IDD-0-CSFBP	Critical Success Factors for Board Performance	1.00

Administration and Management Standards

Performance and Quality Improvement PQI 6.02

An overview of the organizations PQI program at new staff orientation (See TS 2.01) and PQI responsibilities

Module Code	Module Name	Hours
REL-HHS-0-QI	Quality Assurance and Performance Improvement for Direct Care Professionals	1.00
REL-ALL-0-QITB	Quality Improvement: The Basics	0.50

Specialized and/or ongoing training, as appropriate to individual roles and responsibilities.

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Administration and Management Standards
Risk Prevention and Managemen RPM 3.01

Medication Control and Administration/ Applicable Legal Requirements

Module Code	Module Name	Hours
REL-HHS-0-CSRME	Client/Patient Safety: Reducing Medical Errors	2.50
REL-IDD-0-MMGMT1	Medication Management for Individuals with Developmental Disabilities Part 1	1.50
REL-IDD-0-MMGMT2	Medication Management for Individuals with Developmental Disabilities Part 2	1.00
REL-HHS-0-OPSY	Overview of Psychopharmacology	1.50

Service Delivery Administration Standards
Administrative and Service Environment ASE 6.01

Trains staff on potential risks they may encounter on-site, in the community or in clients' homes and self-protection techniques as necessary

Module Code	Module Name	Hours
REL-ALL-0-BIPREV	Back Injury Prevention	0.50
REL-CV-0-FSTB	Fire Safety	0.50
REL-ALL-0-PSTF	Preventing Slips, Trips and Falls	0.25
REL-HHS-0-SF-V2	Safety In The Field	2.50
REL-ALL-0-NDEP	Workplace Emergencies and Natural Disasters: An Overview	1.00

Trains staff on self-protection techniques, as necessary

Module Code	Module Name	Hours
REL-ALL-0-W008	Beating Workplace Violence: Assess, Defend, and Survive	1.00
REL-HHS-0-DHC-V2	De-escalating Hostile Clients	1.50
REL-SRC-0-RPWV-R1	Recognizing and Preventing Workplace Violence Self-Paced	0.50
REL-ALL-0-W007	The Two Most Common Forms of Workplace Violence: Hostile Encounters and Domestic Violence	1.00
REL-ALL-0-WRKVLN	Workplace Violence	0.50

Service Delivery Administration Standards
Administrative and Service Environment ASE 7.04

Medical threats and emergencies

Module Code	Module Name	Hours
REL-CV-0-CPRR-V2	CPR Refresher	1.00
REL-ALL-0-FIRSTAID	First Aid Refresher	1.00
REL-ALL-0-NDEP	Workplace Emergencies and Natural Disasters: An Overview	1.00

Service Delivery Administration Standards
Behavior Support and Management BSM 3.01

Behavior Management and Support Policies, Procedures and Practices

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Service Delivery Administration Standards
Behavior Support and Management BSM 3.02

Practices that promote positive behavior

Module Code	Module Name	Hours
REL-HHS-0-PBSC	Positive Behavior Support for Children	1.75

Recognizing aggressive and out-of-control behavior, psychosocial issues, medical conditions, and other contributing factors that may lead to a crisis

Module Code	Module Name	Hours
REL-IDD-0-CIIDD	Crisis Intervention for Individuals with Developmental Disabilities	0.75
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50

Understanding how staff behavior can influence the behavior of service recipients;

Module Code	Module Name	Hours
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25

Limitations on the use of restrictive interventions.

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Behavior Support and Management BSM 3.03

De-escalation techniques

Module Code	Module Name	Hours
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-DHC-V2	De-escalating Hostile Clients	1.50
REL-HHS-CWLA-SSRRS	Strategies for Supervisors: Reducing Restraint and Seclusion	1.00

Service Delivery Administration Standards
Behavior Support and Management BSM 4.01

Use of Restrictive Behavior Management

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Behavior Support and Management BSM 4.02

Needs of Persons Undergoing Restrictive Behavior Management

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.01

The organization s mission, philosophy, goals and services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The cultural and socioeconomic characteristics of the service population

Module Code	Module Name	Hours
REL-CDWMCC-COMP-0	Cultural Diversity	1.25

The organization s place within the community

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The organization s personnel manual

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Lines of accountability and authority within the agency

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The organization s performance and quality improvement system.

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.02

Mandatory reporting and the identification of clinical indicators of suspected abuse and neglect

Module Code	Module Name	Hours
REL-IDD-0-ABIDD	Abuse and Neglect of Individuals with I/DD	2.50
REL-HHS-0-AB-V2	Abuse and Neglect: What to Look For and How to	1.50

Module Code	Module Name	Hours
	Respond	
REL-HHS-0-EA	Elder Abuse	1.50
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
REL-HHS-0-IPDCAAN	Identifying and Preventing Dependent Adult Abuse and Neglect	1.00
REL-HHS-0-IR	Incident Reporting	1.00

Federal and state laws requiring disclosure of confidential information for law enforcement purposes, including compliance with a court order, warrant or subpoena

Module Code	Module Name	Hours
REL-HHS-0-CSUDTI-V2	Confidentiality of Substance Use Treatment Information	1.25
REL-HHS-0-HHP	HIPAA and Behavioral Health	2.00
REL-ALL-0-HBASIC	HIPAA: The Basics	0.50

Duty to warn

Module Code	Module Name	Hours
REL-HHS-0-LESCCMHP	Law, Ethics and Standards of Care in Behavioral Health	2.00

The agency s policies and procedures on confidentiality and disclosure of service recipient information, and penalties for violation of these policies and procedures;

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Legal rights of service recipients

Module Code	Module Name	Hours
REL-HHS-0-CLPR	Client/Patient Rights	2.00

Requirements associated with consent decrees, as applicable

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards

Proper documentation techniques

Module Code	Module Name	Hours
REL-HHS-0-DTPP	Documenting the Treatment Planning Process	2.25
REL-HHS-0-GDOC	Guidelines for Documentation	1.25
REL-IDD-OADSP-GEDFL	Guidelines for Effective Documentation Focused Learning	1.00
REL-HHS-0-WPN101	Writing Progress Notes 101	1.50

The maintenance and security of records

Module Code	Module Name	Hours
REL-ALL-0-HPRIV	HIPAA Privacy	0.50
REL-ALL-0-HSEC	HIPAA Security	0.50

The use of technology and information systems

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.04

Positive engagement with individuals and families receiving services

Module Code	Module Name	Hours
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

The needs of individuals and families in crisis including needs of victims of violence, abuse and neglect

Module Code	Module Name	Hours
REL-IDD-0-CIIDD	Crisis Intervention for Individuals with Developmental Disabilities	0.75
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-HCACVD	Helping Children and Adolescents Cope with Violence and Disasters	1.50
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50

Module Code	Module Name	Hours
REL-HHS-0-SUVW	Substance Use and Violence Against Women	2.25

Recognizing and responding to signs of suicide risk

Module Code	Module Name	Hours
REL-HHS-0-AS-V2	Adolescent Suicide	1.50
REL-HHS-0-SPREV-V2	Community-Based Suicide Prevention	1.50
REL-HHS-0-SSRF-V2	Suicide Risk Factors, Screening, and Assessment	1.25

Basic health and medical needs of service population

Module Code	Module Name	Hours
REL-HHS-0-DOH	Dental and Oral Health	1.25
REL-IDD-0-DOH-V2	Dental and Oral Health for Individuals with IDD	0.75
REL-HHS-0-ESCS	Health and Safety for Children s Services Paraprofessionals	1.00
REL-IDD-0-HSM	Health and Safety Management	1.00
REL-IDD-0-HNPI1	Healthcare Needs for People with IDD: Assessing Healthcare Needs	0.75
REL-ALL-0-ICBASIC	Infection Control: The Basics	0.25

Procedures for working with foreign language speakers and persons with communication impairments

Module Code	Module Name	Hours
REL-HHS-ACHSP-LPCR	Legal Procedures and Client Rights for Behavioral Health Interpreters	0.50
REL-HHS-ACHSP-BHS	Overview of the Behavioral Health System for Behavioral Health Interpreters	1.00
REL-HHS-ACHSP-RBHI	The Role of the Behavioral Health Interpreter	1.00

Public assistance and government subsidies

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.05

Interventions that address cultural and socioeconomic factors in service delivery

Module Code	Module Name	Hours
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25

The role cultural identity plays in motivating human behavior

Module Code	Module Name	Hours
REL-HHS-0-CD2	Infusion of Culturally Responsive Practices	1.75

Understanding bias or discrimination

Module Code	Module Name	Hours
REL-HHS-0-CD3	Advocacy and Multicultural Care	1.50
REL-CDWMCC-COMP-0	Cultural Diversity	1.25

Service Delivery Administration Standards
Training and Supervision TS 2.06

The needs of special populations within the defined service population, including the need for normalizing experiences and social interaction

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.07

Access financial and other community resources

Module Code	Module Name	Hours
REL-IDD-0-ESFL	Employment Support Focused Learning	1.00
REL-HHS-0-EBPSEP1	Evidence-Based Practices in Supported Employment Part 1	1.50

Identify the impact of the socioeconomic environment on the service population

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Empower service recipients and their families to advocate on their own behalf

Module Code	Module Name	Hours
REL-IDD-0-CMPIDD	Choice Making for People with Intellectual and Developmental Disabilities	1.00
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25
REL-HHS-0-PP	Person-Centered Planning	1.00
REL-HHS-MEC-W1ON1	WRAP One on One	1.50

Service Delivery Administration Standards
Training and Supervision TS 2.08

Diagnostic Tests for Direct Service personnel who administer such tests

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Service Delivery Administration Standards
Training and Supervision TS 2.09

Basic First Aid and CPR for select personnel

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Service Delivery Administration Standards
TS 5.01

Establishing rapport with persons served

Module Code	Module Name	Hours
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75
REL-DISOV-DD-0	Disabilities Overview	1.75
REL-IDD-0-DSPCCMS-2	Person-First Language	1.00
REL-IDD-OADSP-PPEDS	Principles and Practices of Effective Direct Supports	1.00
REL-IDD-0-RCD	Respecting Cultural Diversity in Persons with IDD	1.00

Interaction and communication technique

Module Code	Module Name	Hours
REL-IDD-0-ACS	Augmentative and Alternative Communication for IDD	1.00
REL-IDD-AAIDD-OPPBS1	Principles of Positive Behavior Support for DSPs Part 1: Overview	1.00
REL-IDD-0-SSIPASD	Strategies for Socialization and Integration for People with Autism Spectrum Disorder	1.50
REL-IDD-GH-SI	Systematic Instruction Strategies	3.25
REL-IDD-0-WSPASD	Ways to Support People with Autism Spectrum Disorder	1.50

Implementation of person-centered service plans

Module Code	Module Name	Hours
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25

Implementing the principles of self-determination and inclusion

Module Code	Module Name	Hours
REL-IDD-0-SAFL	Self-Advocacy Focused Learning	1.00
EL-SDBSDEES-DD-CSD	Self-Determination Basics for Self-Directed Employees	2.00
REL-IDD-0-SQL-V2	Supporting Quality of Life for a Person with Developmental Disabilities	1.25

De-escalation techniques in relation to this population

Module Code	Module Name	Hours
REL-IDD-0-CIIDD	Crisis Intervention for Individuals with Developmental Disabilities	0.75
REL-IDD-0-MCBFL	Managing Challenging Behaviors Focused Learning	1.00

Use of assistive technology

Module Code	Module Name	Hours
REL-IDD-0-ACS	Augmentative and Alternative Communication for IDD	1.00

Teaching ADLs, when appropriate

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing and addressing abuse, neglect, and exploitation

Module Code	Module Name	Hours
REL-IDD-0-ABIDD	Abuse and Neglect of Individuals with I/DD	2.50

Adoption Services (AS)
AS 14.03

Facilitate adoptions that meet applicable legal requirements

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Conduct assessments and identify children with special needs

Module Code	Module Name	Hours
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-ADTTI2	Attachment Disorders Part 2: Assessment, Diagnosis, and Treatment	1.25
REL-IDD-0-INTDIS	Intellectual Disability Overview	1.50
REL-IDD-AAIDD-ID1	Intellectual Disability Part 1: Understanding the Construct and Its Assessment	1.75
REL-IDD-AAIDD-ID2	Intellectual Disability Part 2: Assessing Intellectual Functioning and Adaptive Behavior	2.75
REL-IDD-AAIDD-ID3	Intellectual Disability Part 3: Diagnosing Intellectual Disability and Planning for Supports	3.25

Provide support to persons affected by adoption to cope with social and emotional issues

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Facilitate adoptions for children with special needs

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Maintain and protect confidential information and assist persons served to access information, as outlined by applicable law

Module Code	Module Name	Hours
REL-HHS-0-HHP	HIPAA and Behavioral Health	2.00

Adult Protective Services (APS)
APS 10.04

Respect for cultural, ethnic, religious, and lifestyle choices and characteristics

Module Code	Module Name	Hours
REL-CDWMCC-COMP-0	Cultural Diversity	1.25
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25

Providing preventive and supportive services to ensure maximum participation and self-determination

Module Code	Module Name	Hours
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25
REL-HHS-0-PP	Person-Centered Planning	1.00
EL-SDBSDEES-DD-CSD	Self-Determination Basics for Self-Directed Employees	2.00

Collaborating with community service providers

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Communicating and working with vulnerable adults, including adults with disabilities

Module Code	Module Name	Hours
REL-IDD-0-ACS	Augmentative and Alternative Communication for IDD	1.00
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75

Adult Protective Services (APS)

Recognizing mental, emotional, physical, and sexual abuse, neglect and self-neglect, financial exploitation, and abandonment

Module Code	Module Name	Hours
REL-IDD-0-ABIDD	Abuse and Neglect of Individuals with I/DD	2.50
REL-HHS-0-IPDCAAN	Identifying and Preventing Dependent Adult Abuse and Neglect	1.00

Investigative techniques, including evaluating risk

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The rights of vulnerable adults

Module Code	Module Name	Hours
REL-HHS-0-CLPR	Client/Patient Rights	2.00

Working with individuals and families who may resist social, medical and legal services

Module Code	Module Name	Hours
REL-HHS-0-FAI	Family Assessment and Intervention	1.50

Maintaining professional boundaries

Module Code	Module Name	Hours
REL-HHS-0-TB	Therapeutic Boundaries	1.00

Using the organization s authority to intervene on behalf of vulnerable adults who are abused, exploited, or neglected

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Working with law enforcement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Case Management (CM)
CM 10.03

Establishing rapport and professional relationship with service recipients

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Methods of engaging individuals and families

Module Code	Module Name	Hours
REL-HHS-0-PP	Person-Centered Planning	1.00
EL-PSEFC-CYF-NCCBH	Practical Strategies for Engaging Families and Children	1.50

Special issues related to working with the identified service populations

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Coordinating services as part of a team

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Linking service recipients, and making referrals to, community services

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Knowledge of community programs and how to access services

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Case advocacy

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25
REL-HHS-0-PP	Person-Centered Planning	1.00

Confidentiality and professional ethics

Module Code	Module Name	Hours
REL-HHS-0-EDM	Ethical Decision-Making	1.25
REL-HHS-0-HHP	HIPAA and Behavioral Health	2.00

Knowledge of public assistance programs, eligibility requirements, and benefits

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The organization s emergency plan, and disaster relief resources, planning and procedures.

Module Code	Module Name	Hours
ORG EMERGENCY P&P	Organization-Specific Emergency Policies and Plans	0.00

Child and Family Development and Support Services (CFD)
CFD 15.01

Engage, establish trust, develop relationships, and collaborate effectively with individuals and families from a wide range of backgrounds, cultures, and perspectives

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-CDWMCC-COMP-0	Cultural Diversity	1.25

Provide services in a culturally competent manner

Module Code	Module Name	Hours
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25

Promote respect and encourage independence

Module Code	Module Name	Hours
REL-HHS-0-CLPR	Client/Patient Rights	2.00
REL-HHS-0-PP	Person-Centered Planning	1.00

Use appropriate methods of support and establish professional boundaries with families

Module Code	Module Name	Hours
REL-HHS-0-TB	Therapeutic Boundaries	1.00

Observe and understand child, individual and family functioning

Module Code	Module Name	Hours
REL-HHS-0-ADTTI2	Attachment Disorders Part 2: Assessment, Diagnosis, and Treatment	1.25
REL-HHS-0-FAI	Family Assessment and Intervention	1.50
REL-HHS-0-FPIEBP-V2	Family Psychoeducation: Introduction to Evidence-Based Practices	1.25
REL-HHS-0-FFT	Foundations of Family Therapy	1.75

Educate families about child development, child rearing and positive personal development

Module Code	Module Name	Hours
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25

Identify and build on strengths

Module Code	Module Name	Hours
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25

Assess Needs, Risks and Safety

Module Code	Module Name	Hours
REL-HHS-0-CSRME	Client/Patient Safety: Reducing Medical Errors	2.50
REL-HHS-0-SPREV-V2	Community-Based Suicide Prevention	1.50

Module Code	Module Name	Hours
REL-HHS-0-SATMT-V2	Interventions for Suicide Risk and Postvention for Suicide Loss Survivors	1.75

Recognize and address problems related to substance abuse, mental health, domestic violence and child abuse and neglect

Module Code	Module Name	Hours
REL-HHS-0-AB-V2	Abuse and Neglect: What to Look For and How to Respond	1.50
REL-HHS-0-ASUDCPT-V2	Adolescent Substance Use Disorder Clinical Pathways	1.75
REL-HHS-0-AS-V2	Adolescent Suicide	1.50
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-CPF	Crisis Planning with Families	1.25
REL-HHS-0-DDCA	Depressive Disorders in Children and Adolescents	1.25
REL-HHS-0-DV-V2	Domestic and Intimate Partner Violence	1.00
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50
REL-HHS-0-FFASD	Fundamentals of Fetal Alcohol Spectrum Disorders	1.25
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
REL-HHS-0-SUVW	Substance Use and Violence Against Women	2.25
REL-HHS-0-SUF	Substance Use in the Family	2.00
REL-HHS-0-IPSUD	The Impact of Parental Substance Use Disorders	1.50
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Recognize and respond to signs of prenatal and postpartum depression

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Collaborate with community providers

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Link families with needed services offered by other community providers

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Counseling, Support, and Education Services (CSE)
CSE 8.01

The needs of the service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Responding to emergency situations

Module Code	Module Name	Hours
REL-HHS-0-CRMPP	Crisis Management Basics	1.50

Legal or policy requirements governing the delivery of needed services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Counseling, Support, and Education Services (CSE)
CSE 8.02

Cultural and linguistic competence

Module Code	Module Name	Hours
REL-HHS-0-CD3	Advocacy and Multicultural Care	1.50
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25
REL-HHS-0-CD2	Infusion of Culturally Responsive Practices	1.75

Community resources and how to access services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Procedures for making referrals or providing information

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Methods of engagement, including establish a rapport and building trust

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Recognizing and responding to sign and symptoms of trauma

Module Code	Module Name	Hours
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Recognizing and responding to signs of suicide risk

Module Code	Module Name	Hours
REL-HHS-0-SATMT-V2	Interventions for Suicide Risk and Postvention for Suicide Loss Survivors	1.75
REL-HHS-0-SSRF-V2	Suicide Risk Factors, Screening, and Assessment	1.25

Special issues related to working with the identified service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Crisis Response and Information Services (CRI)
CRI 10.02

The needs of the service population

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Procedures for making referrals or providing information

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Interviewing techniques

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Handling emergencies

Module Code	Module Name	Hours
REL-HHS-0-CM-V2	Crisis Management	1.75

Assessing for and responding to suicide risk

Module Code	Module Name	Hours
REL-HHS-0-SATMT-V2	Interventions for Suicide Risk and Postvention for Suicide Loss Survivors	1.75

The appropriate use of community resources

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Laws governing disclosure of suspected abuse or other criminal behavior

Module Code	Module Name	Hours
REL-IDD-0-ABIDD	Abuse and Neglect of Individuals with I/DD	2.50
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
REL-HHS-0-IPDCAAN	Identifying and Preventing Dependent Adult Abuse and Neglect	1.00

Domestic Violence Services (DV)
DV 18.02

Engage, empower, and communicate effectively, respectfully, and empathetically with survivors from a wide range of backgrounds, cultures and perspectives

Module Code	Module Name	Hours
REL-CDWMCC-COMP-0	Cultural Diversity	1.25
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25

Assess risks and safety

Module Code	Module Name	Hours
REL-HHS-0-DV-V2	Domestic and Intimate Partner Violence	1.00

Develop safety plans

Module Code	Module Name	Hours
REL-HHS-0-SF-V2	Safety In The Field	2.50

Recognize and address barriers to escaping abuse or accessing services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognize the presence of medical or health problems

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Recognize and respond to the co-occurrence of domestic violence, substance use conditions, and mental health conditions

Module Code	Module Name	Hours
REL-HHS-0-DV-V2	Domestic and Intimate Partner Violence	1.00
REL-HHS-0-SUVW	Substance Use and Violence Against Women	2.25

Manage stress and intervene in crisis situations

Module Code	Module Name	Hours
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-SMBHP-V2	Stress Management for Behavioral Health Professionals	1.25

Set appropriate boundaries with survivors

Module Code	Module Name	Hours
REL-HHS-0-TB	Therapeutic Boundaries	1.00

Understand relevant legal and civil rights issues

Module Code	Module Name	Hours
REL-HHS-0-HHP	HIPAA and Behavioral Health	2.00

Coordinate services and collaborate with other providers

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Follow reporting mandates

Module Code	Module Name	Hours
REL-HHS-0-LESCCMHP	Law, Ethics and Standards of Care in Behavioral Health	2.00

Domestic Violence Services (DV)
DV 18.03

Engage and motivated group members, educate group members, understand group dynamics, lead discussions, and facilitate group activities

Module Code	Module Name	Hours
REL-HHS-0-SGT	Structured Group Therapy Approaches	1.50

Domestic Violence Services (DV)
DV 18.04

Child development

Module Code	Module Name	Hours
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25

Possible effects of witnessing domestic violence

Module Code	Module Name	Hours
REL-HHS-0-IPSUD	The Impact of Parental Substance Use Disorders	1.50

Signs and symptoms of, and reporting requirements for, child abuse and neglect

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75

Collaborating with child protective services

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Non-violence discipline methods

Module Code	Module Name	Hours
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-CWLA-SSRRS	Strategies for Supervisors: Reducing Restraint and Seclusion	1.00

Early Childhood Education (ECE)
ECE 11.05

Child abuse and neglect prevention, detection, and reporting

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75

Food preparation, storage, and service

Module Code	Module Name	Hours
EL-HFS-COMP-0	Handling Food Safely	1.00

Hand-washing and diapering procedures

Module Code	Module Name	Hours
REL-ALL-0-ICBASIC	Infection Control: The Basics	0.25

SIDS prevention procedures

Module Code	Module Name	Hours
REL-HHS-0-SIDS	Sudden Infant Death Syndrome	1.00

Sanitation and proper handling and storage of disinfectants

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing the signs and symptoms of conditions that may require specialized services, additional screenings, or referrals including mental health or developmental delays

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Policies and procedures regarding contagious and infectious disease prevention

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Early Childhood Education (ECE)
ECE 11.06

Culturally responsive care

Module Code	Module Name	Hours
REL-CDWMCC-COMP-0	Cultural Diversity	1.25

Early Childhood Education (ECE)
ECE 11.07

Early childhood development

Module Code	Module Name	Hours
REL-HHS-0-AIT	Activities for Infants and Toddlers	0.75
REL-HHS-0-APAPL	Activities for Preschoolers: Approaches to Play and Learning	1.00
REL-HHS-0-APGFMS	Activities for Preschoolers: Gross and Fine Motor Skills	0.50
REL-HHS-0-APLCA	Activities for Preschoolers: Learning Through Creative Arts	1.00
REL-HHS-0-APSL	Activities for Preschoolers: STEM Learning	0.75
REL-HHS-0-APSLD	Activities for Preschoolers: Supporting Language Development	1.00
REL-HHS-0-BMEC	Behavior Management in Early Childhood	1.00
REL-HHS-0-DSBFY	Developmental Stages: Birth to Five Years Old	1.00
REL-HHS-0-ECHS	Early Childhood Safety and Injury Prevention	1.00
REL-HHS-0-INC	Inclusion: Children with Disabilities	0.75
REL-HHS-0-NEDEV	Nutrition and Early Development	1.00
REL-HHS-0-OVCDIS	Overview of Children with Disabilities	1.00
REL-HHS-0-SEDEC	Social and Emotional Development in Early Childhood	1.00
REL-HHS-0-WPCES	Working with Parents: Communication, Education, and Support	1.00

Family Foster Care and Kinship Care (FKC)
FKC 24.04

Comprehensively assessing strengths, needs, risks, and protective factors

Module Code	Module Name	Hours
REL-HHS-0-PP	Person-Centered Planning	1.00

Collaborating with families to develop effective service plans

Module Code	Module Name	Hours
REL-HHS-0-DTPP	Documenting the Treatment Planning Process	2.25
REL-HHS-0-FAI	Family Assessment and Intervention	1.50

Conducting well planned, quality home visits that focus on issues pertinent to service planning

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Collaborate with other service providers, units, and systems, including the mental

health, health, educational, and judicial systems

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Evaluating progress on identified goals and the continued need for placement

Module Code	Module Name	Hours
REL-HHS-0-DTPP	Documenting the Treatment Planning Process	2.25

Facilitate permanency, family connections, and community supports

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Follow the organization s protocols for responding to allegations of maltreatment in resource homes

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Family Preservation and Stabilization Services (FPS)
FPS 11.03

Understand child, adult, and family functioning

Module Code	Module Name	Hours
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25
REL-HHS-0-FAI	Family Assessment and Intervention	1.50

Identify strengths and protective factors; assess risks and safety; identify environmental factors that impact families

Module Code	Module Name	Hours
REL-HHS-0-AB-V2	Abuse and Neglect: What to Look For and How to Respond	1.50
REL-HHS-0-ASUDCPT-V2	Adolescent Substance Use Disorder Clinical Pathways	1.75
REL-HHS-0-CPF	Crisis Planning with Families	1.25
REL-HHS-0-DV-V2	Domestic and Intimate Partner Violence	1.00

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
EL-RIPTCF-BH-NCCBH	Research-Informed Practices to Treat Children and Strengthen Families	1.50
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25
REL-HHS-0-SUF	Substance Use in the Family	2.00
REL-HHS-0-IPSUD	The Impact of Parental Substance Use Disorders	1.50
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Empower, engage, and build relationships with families

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Communicate respectfully and effectively with families from a wide range of backgrounds, cultures, and perspectives

Module Code	Module Name	Hours
REL-CDWMCC-COMP-0	Cultural Diversity	1.25
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25

Support and mentor families as they manage their homes, parent their children, and use community resources

Module Code	Module Name	Hours
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-HHS-0-PP	Person-Centered Planning	1.00

Intervene in stressful and crisis situations

Module Code	Module Name	Hours
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-CM-V2	Crisis Management	1.75

Link families with needed services; and collaborate with community providers

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Integrated Care; Health Homes (ICHH)
ICHH 6.01

Coordinating and providing access to needed services;

Module Code	Module Name	Hours
REL-CH-0-CCPBP	Care Coordination: Principles and Best Practices	1.25
REL-CH-0-PCSI	Preventative Care: Screenings and Immunizations	1.00

Facilitating transition planning and coordination;

Module Code	Module Name	Hours
REL-CH-0-SPCPME	Safe Patient Care: Preventing Medication Errors	1.25

Applicable evidence-based interventions;

Module Code	Module Name	Hours
REL-CH-0-APCI	Abdominal Pathophysiology, Complications and Interventions	1.00
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-CH-0-CPSTT	Chest Pain Symptoms, Tests, and Treatments	1.50
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-DTAD-V2	Diagnosis and Treatment of Anxiety Disorders	1.50
REL-HHS-0-DEP	Diagnosis and Treatment of Depressive Disorders	1.00
REL-HHS-0-MSOPD	Medications Related to Schizophrenia and Other Psychotic Disorders	1.00

Physical health issues commonly associated with mental health or substance use conditions;

Module Code	Module Name	Hours
REL-HHS-0-IAPMP	Incorporating Alcohol Pharmacotherapies into Medical Practice	1.50
EL-TC-CH-VAN	Tobacco Cessation	1.25

Chronic disease management, including promoting self-management;

Module Code	Module Name	Hours
REL-CH-0-CARDPCI	Cardiovascular Pathophysiology, Complications, and	1.00

Module Code	Module Name	Hours
	Interventions	
REL-HHS-0-DOH	Dental and Oral Health	1.25
REL-HHS-0-DNM	Diabetes: Nutritional Management	1.00
REL-CH-0-HTN	Hypertension	1.00
REL-CH-0-PMAC	Pain Management for the Adult Client	1.25
REL-CH-0-PIWC	Pressure Injury/Wound Care	1.25
REL-CH-0-RESPCI	Respiratory Pathophysiology, Complications and Interventions	1.50
REL-CH-0-SKINSSCR	Skin Assessment: Signs and Symptoms of Clients at Risk	1.00
REL-CH-0-T2DMUPC	Type 2 Diabetes Mellitus (T2DM) Update for Primary Care	1.00

Connecting individuals with needed formal and informal supports in the community;

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Building relationships with persons served, community providers, and family members to promote engagement and achievement of service goals

Module Code	Module Name	Hours
REL-HHS-0-INTPT	Interviewing the Patient	1.00

Developing a person- or family-centered care plan;

Module Code	Module Name	Hours
REL-CH-0-CCPBP	Care Coordination: Principles and Best Practices	1.25

Understanding the roles played by different child-serving systems, as applicable; and

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Using health information technology to link services and facilitate collaboration among providers, the person, and his or her family.

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Juvenile Justice Case Management Services (JJCM) & Juvenile Justice Day Services (JJD)
JJCM 8.01 & JJD 12.01

Understanding youth development

Module Code	Module Name	Hours
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25

Communicating respectfully and effectively with youth

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25
REL-HHS-0-SBPCSS	Strengths-Based Perspectives for Children s Services Staff	1.25

Understanding youths rights and responsibilities

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Assessing risks and safety

Module Code	Module Name	Hours
REL-HHS-0-CPF	Crisis Planning with Families	1.25
REL-PS-0-FSSJCF	Fundamentals of Safety and Security in Juvenile Correctional Facilities	4.00
REL-PS-0-SJCF	Supervising Juveniles in Correctional Facilities	2.50

Recognizing and responding to needs, including needs related to: health

Module Code	Module Name	Hours
REL-CV-0-CPRR-V2	CPR Refresher	1.00
REL-ALL-0-HIVB	HIV: Basic	1.25
REL-ALL-0-ICBASIC	Infection Control: The Basics	0.25
REL-HHS-0-MSOPD	Medications Related to Schizophrenia and Other	1.00

Module Code	Module Name	Hours
	Psychotic Disorders	
REL-ALL-0-MDRO	Multi-drug Resistant Organisms (MDROs)	1.50
EL-HA-CORR-0	Nursing Health Assessment in Corrections	1.00
REL-ALL-0-PPANINF	Preparing for Pandemic Influenza	1.00

Recognizing and responding to needs, including needs related to: mental health

Module Code	Module Name	Hours
REL-HHS-0-ADHDDT	ADHD: Diagnosis and Treatment	2.00
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-ADTTI1-V2	Attachment Disorders: Attachment and Trauma	1.25
REL-HHS-0-CAP-V2	Child and Adolescent Psychopharmacology	1.75
REL-HHS-0-DDCA	Depressive Disorders in Children and Adolescents	1.25
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50
REL-HHS-0-GL	Grief and Loss	1.50
REL-HHS-0-OMADC-V2	Major Mental Health Disorders of Childhood	2.00
REL-HHS-0-ADHDPP	Understanding ADHD For the Paraprofessional	2.00
REL-PS-0-UJOMD	Understanding Juvenile Offenders with Mental Disorders	4.00

Recognizing and responding to needs, including needs related to: substance abuse

Module Code	Module Name	Hours
REL-HHS-0-ASUDCPT-V2	Adolescent Substance Use Disorder Clinical Pathways	1.75
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-FFASD	Fundamentals of Fetal Alcohol Spectrum Disorders	1.25
REL-HHS-0-IPSUD	The Impact of Parental Substance Use Disorders	1.50
REL-HHS-0-TTS	The Twelve Steps	1.00

Suicide prevention and response

Module Code	Module Name	Hours
REL-PS-0-JFSICP1	Suicide in Juvenile Facilities Part 1: An Overview of the Problem	1.00

Conflict management, crisis intervention, and de-escalation techniques

Module Code	Module Name	Hours
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Appropriate disciplinary techniques

Module Code	Module Name	Hours
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-PS-0-CMPDJO	Crisis Management and Positive Discipline with Juvenile Offenders	2.50

Providing services in a culturally competent manner that considers gender, race, ethnicity, sexual orientation, developmental level, disability, and other relevant characteristics;

Module Code	Module Name	Hours
EL-CDIV-CORR-0	Cultural Awareness in Corrections	1.50
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25
EL-SMGLBT-CORR-0	Safe Management of Gay, Lesbian, Bisexual, Transgender, and Intersex Individuals in Corrections	1.50

Collaborating with other providers Case Management Basics Human Services Workforce Development

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25
REL-HHS-0-FAI	Family Assessment and Intervention	1.50
REL-HHS-0-PP	Person-Centered Planning	1.00

Juvenile Justice Residential (JJR)
JJR 18.01

Youth development

Module Code	Module Name	Hours
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25

Positive youth engagement including communicating respectfully, establishing rapport and building trust with youth

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25

Youth s rights and responsibilities

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Assessing risks and safety

Module Code	Module Name	Hours
REL-PS-0-FSSJCF	Fundamentals of Safety and Security in Juvenile Correctional Facilities	4.00
REL-PS-0-SJCF	Supervising Juveniles in Correctional Facilities	2.50

Recognizing and responding to needs, including needs related to health, mental health, and substance use

Module Code	Module Name	Hours
REL-HHS-0-ASUDCPT-V2	Adolescent Substance Use Disorder Clinical Pathways	1.75
REL-HHS-0-AS-V2	Adolescent Suicide	1.50
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-HHS-0-DDCA	Depressive Disorders in Children and Adolescents	1.25
REL-HHS-0-OMADC-V2	Major Mental Health Disorders of Childhood	2.00

Suicide prevention and response

Module Code	Module Name	Hours
REL-PS-0-JFSICP1	Suicide in Juvenile Facilities Part 1: An Overview of the Problem	1.00

Conflict Management, crisis intervention, and de-escalation techniques

Module Code	Module Name	Hours
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-CRMPP	Crisis Management Basics	1.50

Behavior management and positive disciplinary techniques

Module Code	Module Name	Hours
REL-PS-0-CMPDJO	Crisis Management and Positive Discipline with Juvenile Offenders	2.50

Culturally competent service delivery that considers gender, race, ethnicity, sexual orientation, developmental level, disability, and other relevant characteristics

Module Code	Module Name	Hours
EL-CDIV-CORR-0	Cultural Awareness in Corrections	1.50
EL-SMGLBT-CORR-0	Safe Management of Gay, Lesbian, Bisexual, Transgender, and Intersex Individuals in Corrections	1.50

Understanding the importance of rehabilitation and reintegration

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The definitions of human trafficking and sexual exploitation and identifying potential victims

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Protocols for responding to service recipients who run away

Module Code	Module Name	Hours
ORG POLICY/PROCEDURE	Organization-Specific Policies and Procedures	0.00

Collaborating with other providers and law enforcement

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Psychiatric Rehabilitation Services (PSR)
PSR 9.02

Psychosocial rehabilitation

Module Code	Module Name	Hours
REL-HHS-CASRA-CCA	A Culture-Centered Approach to Recovery	1.00
REL-HHS-CASRA-BTR-V2	Barriers to Recovery	1.00
REL-HHS-CASRA-GVG	Goals, Values and Guiding Principles of Psychosocial Rehabilitation	1.00
REL-HHS-0-PRMHT	Incorporating Recovery Principles and Practices into Mental Health Treatment	1.25
REL-HHS-0-IPS	Intentional Peer Support A Different Kind of Relationship	2.00
REL-HHS-0-PP	Person-Centered Planning	1.00
REL-HHS-CASRA-RPREL-V2	Recovery Promoting Relationships	1.00
REL-HHS-MEC-W1ON1	WRAP One on One	1.50

Substance use conditions

Module Code	Module Name	Hours
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-IAPMP	Incorporating Alcohol Pharmacotherapies into Medical Practice	1.50

Accessing culturally-relevant community services and resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Partnering and engaging with families

Module Code	Module Name	Hours
REL-HHS-0-FPAEBP-V2	Family Psychoeducation: Advanced Evidence-Based Practices	1.25
REL-HHS-0-FPIEBP-V2	Family Psychoeducation: Introduction to Evidence-Based Practices	1.25

Recognizing trauma and coping mechanisms, and providing trauma-informed care

Module Code	Module Name	Hours
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-NCCBH-W007	WEBINAR: Implementation of Trauma-Informed Care Systems	1.00

Special populations, including individuals who identify as lesbian, gay, bisexual, transgender, or gender non-conforming

Module Code	Module Name	Hours
REL-HHS-0-BH1	Working Effectively with Gender and Sexual Minorities	2.50

Vocational issues

Module Code	Module Name	Hours
REL-HHS-CASRA-CMTYINC	Community Inclusion	1.25
REL-HHS-0-EBPSEP1	Evidence-Based Practices in Supported Employment Part 1	1.50
REL-HHS-0-EBPSEP2	Evidence-Based Practices in Supported Employment Part 2	2.75

Crisis intervention

Module Code	Module Name	Hours
REL-HHS-0-CM-V2	Crisis Management	1.75

The use, management, and side effects of psychotropic medications

Module Code	Module Name	Hours
REL-HHS-0-MSOPD	Medications Related to Schizophrenia and Other Psychotic Disorders	1.00
REL-HHS-0-OPSY	Overview of Psychopharmacology	1.50

The characteristics and treatment of mental illness

Module Code	Module Name	Hours
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-HHS-0-CMB	Case Management Basics	2.25
REL-HHS-0-DSM5O	DSM-5 Overview	2.50

Module Code	Module Name	Hours
REL-HHS-0-RPSPMI	Recovery of Persons with Severe and Persistent Mental Illness	1.75
REL-HHS-0-SSOPD	Schizophrenia Spectrum and Other Psychotic Disorders	1.00
REL-HHS-0-SGT	Structured Group Therapy Approaches	1.50

Recognizing the early signs of decompensation and risk factors that increase vulnerability to relapse

Module Code	Module Name	Hours
REL-HHS-0-IMREBP	Illness Management and Recovery: Evidence-Based Practices	1.75

Opioid Treatment (OTP)
OTP 20.05

The concept of addiction as a disease

Module Code	Module Name	Hours
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25

Establishing a working alliance with individuals receiving treatment

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

The goals of opioid treatment in regard to other drug use

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The latest information, theories, and techniques in identification, diagnosis, and treatment of alcohol and other drug problems, including the harm reduction model

Module Code	Module Name	Hours
REL-HHS-0-W004	Clinical Practice Guidelines for Prescribing Opioids	1.00
REL-BH-0-BHWEB5	Core Competencies for Opioid Use Disorder	1.00
REL-BH-0-BHWEB4	From Prescription Opioid Abuse to Heroin Use in Youth and Young Adults	1.00
REL-HHS-0-W002	History and Evolution of Pain Management and Opioid	1.25

Module Code	Module Name	Hours
	Use In America	
REL-HHS-0-W005-V2	Kratom: Herbal Supplements and Opioids	1.00
REL-HHS-0-MATOA-V2	Medication-Assisted Treatment for Opioid Addiction	2.00
REL-BH-0-BHWEB2	Opioid Abuse in Adults	1.00
REL-BH-0-BHWEB3	Screening, Brief Intervention, and Referral to Treatment of Older Adults With Opioid SUD	1.00
REL-HHS-0-W003	The Treatment of Chronic Pain	1.00
REL-HHS-0-W006	Treating the Opiate Epidemic	1.00
REL-BH-0-ADD7	Treatment of Opioid Dependence Among Adolescents and Young Adults	1.25

Interventions that demonstrate respect for sociocultural values, personal goals, lifestyle choices, and complex family interactions.

Module Code	Module Name	Hours
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25
REL-HHS-0-CD2	Infusion of Culturally Responsive Practices	1.75
REL-HHS-0-BH1	Working Effectively with Gender and Sexual Minorities	2.50

Opioid Treatment (OTP)
OTP 20.06

Relapse prevention

Module Code	Module Name	Hours
REL-HHS-0-RPTS	Relapse Prevention Treatment Strategies	1.50
REL-HHS-0-RPCI	Relapse Prevention: Cultural Issues	1.25

Recognition of co-occurring health and mental health conditions and integrated services available to meet them

Module Code	Module Name	Hours
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-EBPITP1	Integrated Treatment for Co-Occurring Disorders Part 1--EBP	1.25
REL-HHS-0-EBPITP2	Integrated Treatment for Co-Occurring Disorders Part 2--EBP	1.00

Management of drug overdose

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Special treatment needs of women

Module Code	Module Name	Hours
EL-DL111-ADXN-HAZ	Women and Addiction: A Gender-Responsive Approach	1.50

Criminal justice issues, as appropriate

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

The benefits and limitations of tests that screen for drug use

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

HIV/AIDS symptoms, risk-reduction and infection control guidelines, testing, and counseling techniques and skills

Module Code	Module Name	Hours
REL-ALL-0-HIVA-V2	HIV: Advanced	1.25

Residential Treatment Services (RTX)
RTX 22.03

Building trust and establishing rapport with service recipients

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Partnering and engaging with families and significant others

Module Code	Module Name	Hours
EL-PSEFC-CYF-NCCBH	Practical Strategies for Engaging Families and Children	1.50

Accessing culturally-relevant community services

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Recognizing trauma and coping mechanisms

Module Code	Module Name	Hours
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-ADTTI1-V2	Attachment Disorders: Attachment and Trauma	1.25
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50

The definitions of human trafficking (both labor and sex trafficking) and sexual exploitation, and identifying potential victims

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Protocols for responding to service recipients who run away

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Interventions for addressing the acute needs of trauma victims

Module Code	Module Name	Hours
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Collaborating with local law enforcement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Services for Individuals with Developmental Disabilities (DDS)
DDS 10.01

Establishing a rapport with individuals served

Module Code	Module Name	Hours
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75
REL-DISOV-DD-0	Disabilities Overview	1.75
REL-IDD-0-DSPCCMS-2	Person-First Language	1.00
REL-IDD-OADSP-PPEDS	Principles and Practices of Effective Direct Supports	1.00
REL-IDD-0-RCD	Respecting Cultural Diversity in Persons with IDD	1.00

Interaction and communication techniques

Module Code	Module Name	Hours
REL-IDD-0-ACS	Augmentative and Alternative Communication for IDD	1.00
REL-IDD-AAIDD-OPPBS1	Principles of Positive Behavior Support for DSPs Part 1: Overview	1.00
REL-IDD-0-SSIPASD	Strategies for Socialization and Integration for People with Autism Spectrum Disorder	1.50
REL-IDD-GH-SI	Systematic Instruction Strategies	3.25
REL-IDD-0-WSPASD	Ways to Support People with Autism Spectrum Disorder	1.50

Implementation of person-centered service plans

Module Code	Module Name	Hours
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25

Implementing the principles of self-determination and inclusion

Module Code	Module Name	Hours
REL-IDD-0-SAFL	Self-Advocacy Focused Learning	1.00
EL-SDBSDEES-DD-CSD	Self-Determination Basics for Self-Directed Employees	2.00
REL-IDD-0-SQL-V2	Supporting Quality of Life for a Person with Developmental Disabilities	1.25

De-escalation techniques in relation to this population

Module Code	Module Name	Hours
REL-IDD-0-CIIDD	Crisis Intervention for Individuals with Developmental Disabilities	0.75
REL-IDD-0-MCBFL	Managing Challenging Behaviors Focused Learning	1.00

Use of assistive technology

Module Code	Module Name	Hours
REL-IDD-0-ACS	Augmentative and Alternative Communication for IDD	1.00

Teaching ADL s

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Recognizing and addressing abuse, neglect and exploitation

Module Code	Module Name	Hours
REL-IDD-0-ABIDD	Abuse and Neglect of Individuals with I/DD	2.50

Services for Individuals with Developmental Disabilities (DDS)
DDS 10.02

Advocating on behalf of individuals served

Module Code	Module Name	Hours
REL-IDD-0-SQL-V2	Supporting Quality of Life for a Person with Developmental Disabilities	1.25

Coordinating services within a team

Module Code	Module Name	Hours
REL-IDD-0-HNPI1	Healthcare Needs for People with IDD: Assessing Healthcare Needs	0.75
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25

Knowledge of community programs and how to access services

Module Code	Module Name	Hours
REL-IDD-0-PCPIDD	Person Centered Planning for Individuals with Developmental Disabilities	3.25

Building bridges between the individual and the community

Module Code	Module Name	Hours
REL-IDD-0-PDBRCM	People with Disabilities: Building Relationships and Community Membership	1.00
REL-IDD-0-SELPD	Supporting Everyday Lives for People with Disabilities	2.50

Knowledge of public assistance programs, eligibility requirements and benefits

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00
REL-IDD-GH-SSIW	Supplemental Security Income and Work: Address Fears and be Part of the Solution	1.50

Services for Individuals with Developmental Disabilities (DDS)
DDS 10.03

Positive behavioral supports

Module Code	Module Name	Hours
REL-IDD-AAIDD-OPPBS1	Principles of Positive Behavior Support for DSPs Part 1: Overview	1.00
REL-IDD-AAIDD-OPPBS2	Principles of Positive Behavior Support for DSPs Part 2: Teaching Functional Skills	1.25
REL-IDD-AAIDD-OPPBS3	Principles of Positive Behavior Support for DSPs Part 3: How To Teach People with Disabilities	1.00
REL-IDD-AAIDD-OPPBS4	Principles of Positive Behavior Support for DSPs Part 4: Importance of BSPs	1.25

Assisted dining techniques and good nutrition

Module Code	Module Name	Hours
RI-IDD-0-CSE	Bon Appetit! An Overview of Safe Eating and Drinking Focused Learning	1.00
REL-IDD-0-NE	Nutrition and Exercise Focused Learning	1.00

Lifting and transfer techniques

Module Code	Module Name	Hours
REL-ALL-0-CPTRF	Safe Transfers	0.25

Safe transportation techniques

Module Code	Module Name	Hours
REL-IDD-0-ESIDD	Supporting Individuals with Disabilities During Emergencies	1.25

Health related support

Module Code	Module Name	Hours
REL-IDD-0-FPFL	Fall Prevention Focused Learning	1.00
REL-IDD-0-HSM	Health and Safety Management	1.00
REL-IDD-0-HNPI1	Healthcare Needs for People with IDD: Assessing Healthcare Needs	0.75

Medication administration

Module Code	Module Name	Hours
REL-IDD-0-MMGMT1	Medication Management for Individuals with Developmental Disabilities Part 1	1.50
REL-IDD-0-MMGMT2	Medication Management for Individuals with Developmental Disabilities Part 2	1.00

Services for Individuals with Developmental Disabilities (DDS)
DDS 10.04

CPR, basic first aid and universal precautions

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00
REL-ALL-0-ICBASIC	Infection Control: The Basics	0.25

Services for Mental Health and/or Substance Use Disorders
MHSU 13.04

Delivering culturally and linguistically responsive care

Module Code	Module Name	Hours
REL-HHS-0-CD3	Advocacy and Multicultural Care	1.50
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25
REL-HHS-0-CD2	Infusion of Culturally Responsive Practices	1.75

Evidence-based practices and other relevant emerging bodies of knowledge

Module Code	Module Name	Hours
REL-HHS-0-BPSUT	Best Practices in Substance Use Treatment Engagement	1.25
REL-HHS-0-EUEBP	Effectively Using Evidence-Based Practices	1.25
REL-HHS-0-EBPTSUD	Evidence Based Practices in Treating Substance Use Disorders	1.50
REL-HHS-0-IMREBP	Illness Management and Recovery: Evidence-Based Practices	1.75

Psychosocial and ecological or person-in-environment perspectives;

Module Code	Module Name	Hours
REL-HHS-0-PP	Person-Centered Planning	1.00

Methods of engagement, including establishing rapport and building trust

Module Code	Module Name	Hours
REL-HHS-CASRA-CCA	A Culture-Centered Approach to Recovery	1.00
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-HHS-CASRA-RPREL-V2	Recovery Promoting Relationships	1.00
REL-HHS-0-TB	Therapeutic Boundaries	1.00

Assessing for signs and symptoms of trauma and risk, and implementing trauma-informed care practices

Module Code	Module Name	Hours
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-0-PTSD-V2	Posttraumatic Stress Disorder	1.50

Health information technology and electronic interventions, including mobile and web-based technologies, as appropriate

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Assessing for and responding to signs of suicide risk

Module Code	Module Name	Hours
REL-HHS-0-SPREV-V2	Community-Based Suicide Prevention	1.50
REL-HHS-0-SATMT-V2	Interventions for Suicide Risk and Postvention for Suicide Loss Survivors	1.75
REL-HHS-0-SSRF-V2	Suicide Risk Factors, Screening, and Assessment	1.25

Services for Mental Health and/or Substance Use Disorders
MHSU 13.06

The signs and symptoms of withdrawal

Module Code	Module Name	Hours
REL-HHS-0-EBPTSUD	Evidence Based Practices in Treating Substance Use Disorders	1.50

Addiction as a disease

Module Code	Module Name	Hours
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25

Relapse prevention

Module Code	Module Name	Hours
REL-HHS-0-RPTS	Relapse Prevention Treatment Strategies	1.50

Interventions that demonstrate respect for sociocultural values, personal goals, life style choices, and complex family interactions

Module Code	Module Name	Hours
REL-HHS-0-CD1	Groundwork for Multicultural Care	1.25
REL-HHS-0-CD2	Infusion of Culturally Responsive Practices	1.75

Shelter Services (SH)
SH13.01

Understanding homelessness

Module Code	Module Name	Hours
REL-HHS-0-WWH	Working with the Homeless: An Overview	1.25

Stigma and labeling

Module Code	Module Name	Hours
REL-HHS-0-RPSPMI	Recovery of Persons with Severe and Persistent Mental Illness	1.75
REL-HHS-MEC-W1ON1	WRAP One on One	1.50

Conflict resolution

Module Code	Module Name	Hours
REL-HHS-0-CSCM	Communication Skills and Conflict Management for Paraprofessionals	2.00
REL-HHS-0-CM-V2	Crisis Management	1.75

Trauma-informed care

Module Code	Module Name	Hours
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-0-OTDAPP	Overview of Trauma Disorders in Adults for Paraprofessionals	1.25

Harm reduction

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Engagement with services recipients, including establishing trust and professional boundaries

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Recognizing and responding to signs of suicide

Module Code	Module Name	Hours
REL-HHS-0-SPREV-V2	Community-Based Suicide Prevention	1.50
REL-HHS-0-SATMT-V2	Interventions for Suicide Risk and Postvention for Suicide Loss Survivors	1.75
REL-HHS-0-SSRF-V2	Suicide Risk Factors, Screening, and Assessment	1.25

Module Code	Module Name	Hours
REL-HHS-0-BH4	Suicide Screening for Direct Care	0.75

Crisis intervention

Module Code	Module Name	Hours
REL-HHS-0-CM-V2	Crisis Management	1.75

First aid and CPR

Module Code	Module Name	Hours
CPR/BLS/FIRST AID	CPR/BLS/First Aid Certification (Available For Purchase)	0.00

Shelter Services (SH)
SH 13.02

Individuals coping with substance abuse and/or mental health issues, including dual diagnosis: mental health

Module Code	Module Name	Hours
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-HHS-0-OPD-V2	Diagnosis and Treatment of Personality Disorders	1.75
REL-HHS-0-SSOPD	Schizophrenia Spectrum and Other Psychotic Disorders	1.00
REL-HHS-0-UBPD	Understanding Borderline Personality Disorder	1.25

Individuals coping with substance abuse and/or mental health issues, including dual diagnosis: substance abuse

Module Code	Module Name	Hours
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-EBPTSUD	Evidence Based Practices in Treating Substance Use Disorders	1.50
REL-HHS-0-SUVW	Substance Use and Violence Against Women	2.25
REL-HHS-0-SUF	Substance Use in the Family	2.00
REL-HHS-0-IPSUD	The Impact of Parental Substance Use Disorders	1.50
REL-HHS-0-TTS	The Twelve Steps	1.00

Individuals coping with trauma, including how to recognize trauma and appropriate

interventions to address the acute needs of trauma victims

Module Code	Module Name	Hours
REL-HHS-0-HCACVD	Helping Children and Adolescents Cope with Violence and Disasters	1.50
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Individuals with HIV/AIDS

Module Code	Module Name	Hours
REL-ALL-0-HIVA-V2	HIV: Advanced	1.25
REL-ALL-0-HIVB	HIV: Basic	1.25

individuals who identify as lesbian, gay, bisexual, transgender or gender non-conforming

Module Code	Module Name	Hours
REL-HHS-0-BH1	Working Effectively with Gender and Sexual Minorities	2.50

Individuals and families who have been victims of violence, abuse or neglect

Module Code	Module Name	Hours
REL-HHS-0-AB-V2	Abuse and Neglect: What to Look For and How to Respond	1.50
REL-HHS-0-DV-V2	Domestic and Intimate Partner Violence	1.00
REL-HHS-0-IPDCAAN	Identifying and Preventing Dependent Adult Abuse and Neglect	1.00

Individuals who may be victims of human trafficking or sexual exploitation, including how to identify potential victims

Module Code	Module Name	Hours
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Pregnant and homeless mothers with young children

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Runaway and homeless children and youth

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Persons with current or past criminal justice system involvement;

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Persons with current or past child welfare system involvement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Persons with developmental disabilities

Module Code	Module Name	Hours
REL-IDD-0-BCCMS	Basic Communication and Conflict Management Skills	1.75
REL-IDD-0-HNPI1	Healthcare Needs for People with IDD: Assessing Healthcare Needs	0.75
REL-IDD-0-INTDIS	Intellectual Disability Overview	1.50
REL-IDD-OADSP-PPEDS	Principles and Practices of Effective Direct Supports	1.00
REL-RMIIDD-DD-0	Risk Management for Individuals with IDD	1.00
REL-IDD-0-ESIDD	Supporting Individuals with Disabilities During Emergencies	1.25

Older adults

Module Code	Module Name	Hours
REL-HHS-MHA-DAOA-V2	Depression in Older Adults	1.75
REL-HHS-0-DMMHIOA	Developmental Milestones and Mental Health Issues in Older Adults	1.00
REL-HHS-0-TSUDOA-V2	Treating Substance Use Disorders in Older Adults	2.50

Shelter Services (SH)

Engaging homeless persons and families

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-HHS-0-PRMHT	Incorporating Recovery Principles and Practices into Mental Health Treatment	1.25
REL-HHS-0-WWH	Working with the Homeless: An Overview	1.25

Basic counseling skills

Module Code	Module Name	Hours
REL-ACCRED1	Choose Appropriate Courses from Relias Learning Libraries	0.00

Determining when and how to conduct safety assessments;\conducting assessments using standardized instruments

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Conducting assessments using standardized instruments

Module Code	Module Name	Hours
REL-HHS-0-BECKHHS	Beck Depression Inventory-II® In Health & Human Service Settings	1.00

Mainstream benefits programs, including eligibility requirements

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Providing case advocacy

Module Code	Module Name	Hours
REL-HHS-0-PP	Person-Centered Planning	1.00

Local housing resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The community service delivery system

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Conducting housing searches

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Landlord engagement

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

family-reconnection skills for runaway and homeless youth.

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Issues related to individuals involved in multiple systems

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25

Vocational Rehabilitation Services (VOC)
VOC 14.03

Ensuring consumer health and safety

Module Code	Module Name	Hours
REL-IDD-0-HSM	Health and Safety Management	1.00
REL-IDD-0-HNPI1	Healthcare Needs for People with IDD: Assessing Healthcare Needs	0.75
REL-IDD-0-ESIDD	Supporting Individuals with Disabilities During Emergencies	1.25

Special needs of the identified service population

Module Code	Module Name	Hours
REL-IDD-0-ESFL	Employment Support Focused Learning	1.00
REL-HHS-0-EBPSEP1	Evidence-Based Practices in Supported Employment Part 1	1.50
REL-HHS-0-EBPSEP2	Evidence-Based Practices in Supported Employment Part 2	2.75

Psychiatric rehabilitation issues

Module Code	Module Name	Hours
REL-HHS-CASRA-CCA	A Culture-Centered Approach to Recovery	1.00
REL-HHS-0-PRMHT	Incorporating Recovery Principles and Practices into Mental Health Treatment	1.25

Crisis intervention

Module Code	Module Name	Hours
REL-IDD-0-CIIDD	Crisis Intervention for Individuals with Developmental Disabilities	0.75
REL-HHS-0-CM-V2	Crisis Management	1.75

The use, management, and side effects of psychotropic medications

Module Code	Module Name	Hours
REL-HHS-0-OPSY	Overview of Psychopharmacology	1.50

Mental health and substance use conditions

Module Code	Module Name	Hours
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25
REL-HHS-0-BRD-V2	Bipolar and Related Disorders	2.50
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-OPD-V2	Diagnosis and Treatment of Personality Disorders	1.75
REL-HHS-0-EBPTSUD	Evidence Based Practices in Treating Substance Use Disorders	1.50
REL-HHS-0-SSOPD	Schizophrenia Spectrum and Other Psychotic Disorders	1.00

Relapse prevention

Module Code	Module Name	Hours
REL-HHS-0-RPTS	Relapse Prevention Treatment Strategies	1.50

Wilderness and Adventure-Based Therapeutic Outdoor Services (WT)
WT 21.02

Normal growth and development

Module Code	Module Name	Hours
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25

Behavioral and emotional problems typical of the service population, including risks associated with suicide, eating disorders, cutting and impulsivity

Module Code	Module Name	Hours
REL-HHS-0-AS-V2	Adolescent Suicide	1.50
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-BPSMA-V2	Biopsychosocial Model of Addiction	1.25
REL-HHS-0-COOD	Co-Occurring Disorders	1.00
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-DDCA	Depressive Disorders in Children and Adolescents	1.25
REL-HHS-0-OPD-V2	Diagnosis and Treatment of Personality Disorders	1.75
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50
REL-HHS-0-FED-V2	Feeding and Eating Disorders: Diagnosis and Treatment	1.50
REL-HHS-0-UBPD	Understanding Borderline Personality Disorder	1.25

Alcohol and other drugs problems

Module Code	Module Name	Hours
REL-HHS-0-ASUDCPT-V2	Adolescent Substance Use Disorder Clinical Pathways	1.75
REL-HHS-0-BPSUT	Best Practices in Substance Use Treatment Engagement	1.25
REL-HHS-0-EBPTSUD	Evidence Based Practices in Treating Substance Use Disorders	1.50
REL-HHS-0-MI	Motivational Interviewing	1.75
REL-HHS-0-TTS	The Twelve Steps	1.00

Behavior dynamics and needs of participants who have been abused

Module Code	Module Name	Hours
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-IPCAN	Identifying And Preventing Child Abuse And Neglect	1.75
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75

Methods to transfer learning and develop insight through the therapeutic outdoor experience

Module Code	Module Name	Hours
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25

How to identify participants at risk of being sexually victimized

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

How to manage acting out behavior of a sexual nature

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

The effects of attachment, separation and loss

Module Code	Module Name	Hours
REL-HHS-0-ADTTI2	Attachment Disorders Part 2: Assessment, Diagnosis, and Treatment	1.25

Youth Independent Living Services (YIL)
YIL 12.05

Positive youth development

Module Code	Module Name	Hours
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and	1.50

Module Code	Module Name	Hours
	Adolescents	
REL-HHS-CWLA-BPBSI	Best Practices: Behavior Support and Intervention	1.00
REL-HHS-CWLA-CCC	Calming Children in Crisis	1.00
REL-HHS-0-CM-V2	Crisis Management	1.75
REL-HHS-0-DSSAS	Developmental Stages: School-Age through Adolescence	1.25
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50
REL-HHS-0-WYSBP	Strengths Based Approach in Working with At-Risk Youth	1.25

Establishment of a service recipient/case manager relationship

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00
REL-CDWMCC-COMP-0	Cultural Diversity	1.25
REL-HHS-0-TB	Therapeutic Boundaries	1.00

Knowledge of service programs, purposes and effective practices and approaches

Module Code	Module Name	Hours
REL-HHS-0-CMB	Case Management Basics	2.25
REL-HHS-0-COODP	Co-Occurring Disorders: An Overview for Paraprofessionals	1.25

Knowledge of public assistance programs, eligibility requirements and benefits

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Skills in case advocacy

Module Code	Module Name	Hours
REL-HHS-0-PP	Person-Centered Planning	1.00

Local housing resources

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Knowledge of community service delivery system

Module Code	Module Name	Hours
ORG CUSTOMIZED TRAINING	Organization Customized Training	0.00

Youth Psychosocial Services (YPS)
YPS 10.04

Engagement with youth, including building trust and establishing rapport

Module Code	Module Name	Hours
REL-HHS-0-BTR	Building the Therapeutic Relationship	2.00

Partnering and engaging with families

Module Code	Module Name	Hours
REL-HHS-0-FAI	Family Assessment and Intervention	1.50

Accessing culturally-relevant community services

Module Code	Module Name	Hours
REL-HHS-0-CD3	Advocacy and Multicultural Care	1.50

Recognizing trauma and coping mechanisms, and providing trauma-informed care

Module Code	Module Name	Hours
REL-HHS-0-INTTIC	Introduction to Trauma-Informed Care	1.50
REL-HHS-CWLA-TITCCB-V2	Trauma Informed Treatment for Children with Challenging Behaviors	1.75
REL-HHS-0-OTSRD-V2	Traumatic Stress Disorders in Children and Adolescents	2.00

The use, management, and side effects of psychotropic medications

Module Code	Module Name	Hours
REL-HHS-0-BH3	Overview of Psychiatric Medications for Children/Adolescents	0.75
REL-HHS-0-MSOPD	Medications Related to Schizophrenia and Other Psychotic Disorders	1.00

Module Code	Module Name	Hours
REL-HHS-0-MSOPD	Medications Related to Schizophrenia and Other Psychotic Disorders	1.00

Individuals who identify as lesbian, gay, bisexual, transgender, or gender non-conforming

Module Code	Module Name	Hours
REL-HHS-0-BH1	Working Effectively with Gender and Sexual Minorities	2.50

The characteristics and treatment of emotional or behavioral problems of youth

Module Code	Module Name	Hours
REL-HHS-0-INTDIS-V2	Assessment and Treatment of Anxiety in Children and Adolescents	1.50
REL-HHS-0-BRDCA-V2	Bipolar and Related Disorders in Children and Adolescents	1.50
REL-HHS-0-DDCA-V2	Depressive Disorders in Children and Adolescents	1.75
REL-HHS-0-EXD-V2	Externalizing and Disruptive Behaviors in Children and Adolescents	1.50

Recognizing the risk factors that increase vulnerability to relapse

Module Code	Module Name	Hours
REL-HHS-0-RPTS	Relapse Prevention Treatment Strategies	1.50
REL-HHS-0-RPCI	Relapse Prevention: Cultural Issues	1.25